## Western Cape Gambling and Racing Board



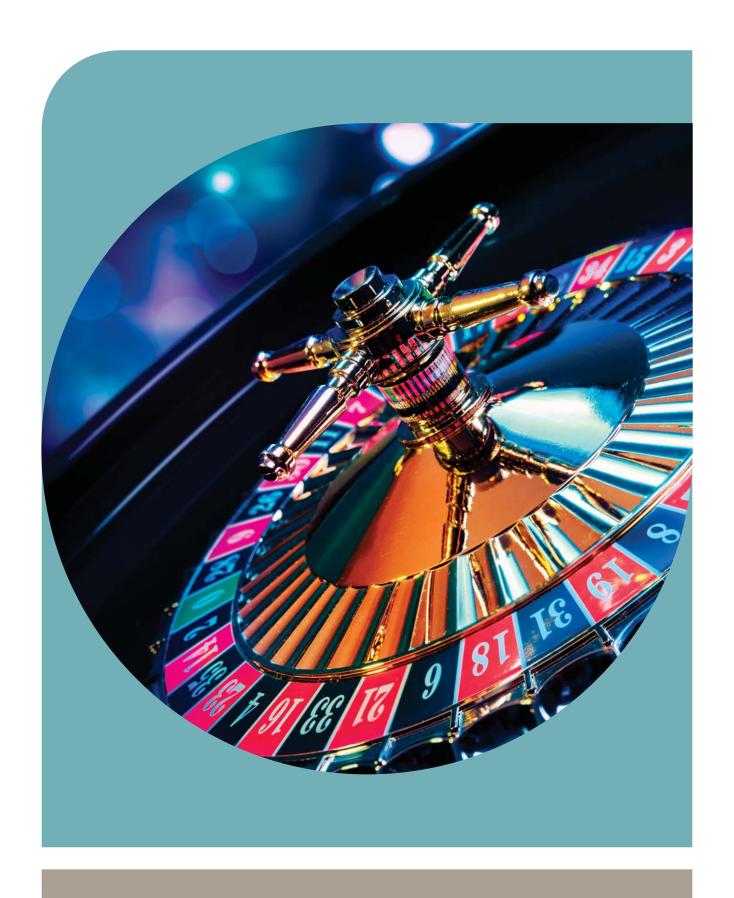
**Annual Report 2015/16** 

# Western Cape Gambling and Racing Board

# Annual Report 2015/2016

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# Part A: GENERAL INFORMATION

#### 1. GENERAL INFORMATION

NAME: Western Cape Gambling and Racing Board

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**EXTERNAL AUDITORS:** Auditor General (SA)

BANKERS: Nedbank

**BOARD SECRETARY:** Heinrich Brink

### 2. LIST OF ABBREVIATIONS/ACRONYMS

| ABBREVIATION/ACRONYM | DESCRIPTION   |  |
|----------------------|---|--|
| ADFIN / Adfin        | Administration and Finance                                      |  |
| AFS                  | Annual Financial Statements                                     |  |
| AGSA                 | Auditor General of South Africa                                 |  |
| APP                  | Annual Performance Plan   |  |
| BBBEE                | Broad Based Black Economic Empowerment                          |  |
| Board                | Western Cape Gambling and Racing Board                          |  |
| CEO                  | Chief Executive Officer   |  |
| CFO                  | Chief Financial Officer   |  |
| Constitution         | The National Constitution of the Republic of South Africa, 1996 |  |
| DRP                  | Disaster Recovery Plan  |  |
| EE                   | Employment Equity   |  |
| ERM                  | Enterprise Risk Management                                      |  |
| EXCO                 | Executive Committee   |  |
| FIC                  | Financial Intelligence Centre                                   |  |
| FICA                 | Financial Intelligence Centre Act, 2001                         |  |
| G2E                  | Global Gaming Exposition  |  |
| GRAF                 | Gambling Regulators Africa Forum                                |  |
| GRAP                 | Generally Recognised Accounting Practice                        |  |
| GRC                  | Gambling Review Commission                                      |  |
| HCC                  | Human Capital Committee   |  |
| HOD                  | Head of Department  |  |
| HR                   | Human Resources   |  |
| HRBF                 | Horse Racing and Betting Forum                                  |  |
| HRC                  | Horse Racing Committee  |  |
| IAGA                 | International Association of Gaming Advisors                    |  |
| IAGR                 | International Association of Gaming Regulators                  |  |
| ICT                  | Information and Communication Technology                        |  |
| IT                   | Information Technology  |  |
| ITC                  | Information Trust Corporation                                   |  |
| ITIL                 | Information Technology Infrastructure Library                   |  |
| IYM                  | In Year Monitoring  |  |
| LCF                  | Legal Compliance Forum  |  |
| LPM                  | Limited Pay-out Machines  |  |
| MEC                  | Member of the Executive Council                                 |  |
| Minister             | Minister for Finance  |  |
| MTEF                 | Medium Term Expenditure Framework                               |  |
| NGB                  | National Gambling Board   |  |
| NRGP                 | National Responsible Gambling Programme                         |  |

| ABBREVIATION/ACRONYM | DESCRIPTION                                   |  |  |
|----------------------|---|--|--|
| NTR                  | National Treasury Regulations                 |  |  |
| OD                   | Organisational Development                    |  |  |
| OHASA                | Occupational Health and Safety Act, 1993      |  |  |
| PAIA                 | Promotion of Access to Information Act, 2000  |  |  |
| PAJA                 | Promotion of Administrative Justice Act, 2000 |  |  |
| PDO                  | Predetermined Objective                       |  |  |
| PFMA                 | Public Finance Management Act, 1999           |  |  |
| PI                   | Performance Indicator                         |  |  |
| POPI                 | Protection of Personal Information Act,2013   |  |  |
| PT                   | Provincial Treasury                           |  |  |
| PTR                  | Provincial Treasury Regulations               |  |  |
| RG                   | Responsible Gambling                          |  |  |
| SAPS                 | South African Police Services                 |  |  |
| SARGF                | South African Responsible Gambling Foundation |  |  |
| SCA                  | Supreme Court of Appeal                       |  |  |
| SC                   | Senior Counsel                                |  |  |
| SCM                  | Supply Chain Management                       |  |  |
| SCOF                 | Standing Committee on Finance                 |  |  |
| SCOPA                | Standing Committee on Public Accounts         |  |  |
| SDP                  | Skills Development Plan                       |  |  |
| SMME                 | Small Medium and Micro Enterprises            |  |  |
| SOPI                 | Strategic Objective Performance Indicator     |  |  |
| The Act              | Western Cape Gambling and Racing Act, 1996    |  |  |
| TR                   | Treasury Regulations                          |  |  |
| UPS                  | Uninterrupted Power Supply                    |  |  |
| WCGRB                | Western Cape Gambling and Racing Board        |  |  |
| Western Cape         | The Province of the Western Cape              |  |  |
| WSP                  | Workplace Skills Plan                         |  |  |

#### 3. FOREWORD BY THE CHAIRPERSON

#### Introduction

It gives me great pleasure to present the Western Cape Gambling and Racing Board's Annual Report for the year 2015/2016.

The Board's mandate is prescribed by the Western Cape Gambling and Racing Act 4 of 1996 and its mission extracted therefrom is:

- To control and regulate gambling within the Province of the Western Cape that will:
  - Provide a stable, just, consistent and effective environment;
  - Inspire public confidence and trust in an environment free from corruption and unlawful gambling and racing activities and
  - Contribute to the economy of the Western Cape in a sociably responsible manner



During the year under review, in addition to having achieved all of its targets, the board processed 8 293 licence applications, conducted 1 161 assessments at licence holders, deliberated on 31 disputes and assisted punters with 12 self-exclusions.

Additionally, the Board conducted 23 FICA audits and 15 raids on illegal gambling establishments confiscating 121 devices and destroying 40 devices

The service which the Board is mandated to perform is that of a regulator and its performance cannot therefor be measured by its expenditure or its revenue collection but rather by the regulatory state of the industry it regulates and by the public perception on how effective the industry is regulated.

In a recent research survey conducted by an independent researcher, 90% of the public surveyed confirmed knowledge of the Western Cape Gambling and Racing Board and confirmed that the industry in the Western Cape Province is either well or over regulated.

The Board, for most of the year only had five Board Members which placed a strain on its activities as the quorum for a meeting is five.

Meetings had to be postponed and rearranged in order to ensure that it would be quorate and give effect to its mandate.

Through the dedication of the Board Members, the Board was able to hold its required number of meetings and ensured that its obligations to its stakeholders were met.

#### Research

The Board commissioned research on 1 June 2014 during the previous financial year. The Board then reviewed the draft research report on 26 May 2015 and engaged the Minister for Finance, Dr IH Meyer, the Standing Committee on Finance and the Gambling and Betting Industry at large on the findings of the research. Comments were invited and together with the suggestions and requests from Minister Dr IH Meyer, the Standing Committee on Finance and the Gambling and Betting industry, the research report was finalised.

The Board is currently formulating a strategy in response to the findings of the research and will submit its strategic recommendations to the Minister and the Standing Committee on Finance with a view to solicit further recommendations on its proposed strategies.

#### Illegal Gambling

The Board, in supporting its mandate and its commitment to suppress illegal gambling activities, initiated and with the assistance of the South African Police services conducted raids during the year under review.

These included the media publicised raids on a manufacturer of illegal gambling devices, two online gambling establishments and small establishments offering illegal slot machine games. The results were either a payment of guilt fine or the matters are being prepared for court cases.

The Board continues to recognise illegal gambling as a serious problem which robs our citizens of fair play games and contributions to the social upliftment and infrastructural improvements required from legal licensed gambling institutions, and consequently pursue all avenues to eradicate illegal gambling establishments.

#### **Board Awareness Programmes**

With the aim of informing the general public on the Board's role and assistance the Board is able to offer, it has provided information pamphlets at public forums while fielding questions on illegal gambling from the public on

what constitutes illegal gambling. The Board also continued producing its quality news magazine which highlights its role together with general information on gambling, responsible gambling and the process to follow relative to the National Responsible Gambling Programme.

The Board also partnered with the National Gambling Board and the South African Police Services at Road Shows to inform the public on its mandate and the service which the Board is mandated to offer to the public.

#### **Board Members**

During the year, the Board welcomed Dr P Voges and Ms J Gantana to the Board and sadly said farewell to Mr D Polovin and Mr D Fredericks as Board Members. We thank Mr Polovin and Mr Fredericks for their dedicated support and invaluable contribution to the success of the Board.

Effective 1 April 2016 the Board welcomed Mr S Faku and Mr C Bassuday as Board Members.

On 2 August 2016 Miss Lapoorta resigned as Chairperson and Member of the Western Cape Gambling and Racing Board. I tender our sincere thanks and gratitude for her contribution to the Board and her invaluable insights during her two terms in office and wish her well in her future endeavours.

#### **BBBEE Implementation**

The implementation of the new BBBEE codes has resulted in more onerous requirements for the institutions to achieve the same level of compliance as held with the old codes. The achievement of acceptable levels of compliance has been reviewed by the Board and engagements with licence holders on the Board's recommended levels of compliance are in progress.

#### **BBBEE Status of Board**

The Board, in compliance with the BBBEE Act, had its BBBEE compliance status reviewed and based on the fact that the Board is not mandated to spend its budget on enterprise development or Socio economic development achieved a level 4 on the basis of the old codes.

#### **Change Management Programme**

Following the merger of the Racing and Betting functions with the Departments: Licensing and Gambling Compliance respectively and the change in CEO, it was suggested that the Board implement a change management programme. To this end, the Minister, Dr IH Meyer contracted the Deputy Director General for Executive Support in the Office of the Premier to conduct the change management programme. This process is underway and is expected to advance harmonious synergy among employees.

#### General

Dr Matsapola's term of office as CEO expired on 31 August 2015 and the Board appointed Mr P Abrahams as CEO effective 1 October 2015. The Board thanks Dr Matsapola for his service and wishes Mr Abrahams success during his tenure.

I hereby acknowledge the assistance and tender my thanks to the Minster for Finance Dr IH Meyer for his guidance and support, the Members of SCOF and SCOPA for their oversight guidance, the Provincial Treasury officials for their assistance, my fellow Board Members for their support and professional manner of conducting business and the staff of the Western Cape Gambling and Racing Board for the diligent execution of their duties who together have contributed immensely to the successes achieved by the Western Cape Gambling and Racing Board.

In conclusion, the Board has delivered on its mandate while at the same time, making considerable savings on its approved budget. This achievement was possible despite staff vacancies with staff performing additional duties with overtime at no extra remuneration. This strain on resources cannot be perpetuated and the Board is seeking to redress this by filling all vacant positions.

Mr TC Arendse

Chairperson of the Board

Western Cape Gambling and Racing Board

31 August 2016

It is with pleasure that I present the CEO's overview of the Board's performance for the financial year ended 31 March 2016.

The Board, being a statutory body, has to comply with the prescripts of the PFMA, National and Provincial Treasury Instructions and Ministerial Directives as well as compliance with the GRAP standards.

As a regulator rather than a statutory organ for civil service delivery, the Board concentrates on its regulatory mandate at the most cost effective manner rather than ensuring that it spends its full budget allotment.

For the year under review, the Board was allocated an expenditure budget of R54 840 965.

On application of the National and Provincial Instructions and the Ministerial Directives, the Board implemented cost saving methods which resulted in a saving of actual to budget in the amount of R9 356 369. An explanation of the savings is elucidated on page 78 of this report.

In comparison to the previous year, the expenditure increased by 2.75% with the major contributors to the increased expenditure being inflationary increases and the cost of employment increases with the decrease in travel and subsistence and legal fees contributing to keeping the increase below inflation.

The spending trends have remained constant over the years with the major expenditure items being remuneration and related costs and are expected to remain similar over the forthcoming years.

Relative to revenue, the Board, after having reviewed its financial requirements and as a result of its austerity measures, requested Provincial Treasury to retain the second half of its allocated grant in the amount of R5 244 000.

The Board, based on its relinquishing of R5 244 000 of the government grant together with the delay in increasing its statutory fees, recorded an operational loss of R3 196 432 for the year 2015/2016.

The loss is funded by the authorised retention of the 2014/15 surplus and accordingly is not a drain on the fiscus.

It is confirmed that the Board, despite the orchestrated savings, met all of its financial commitments, achieved all of its approved targets and performed its legislated mandate.

#### **Organisational Structure**

The Board has merged the functions of its operational departments and consequently reduced its number of operational departments from three to two and structuring it into its functions of licensing and compliance. The exercise was not one of cost saving but rather one of internal control and synergies. It can be reported that the implementation process has been effectively achieved.

#### Challenges facing the Board

The challenges facing the Board relates to its accommodation constraints and to this end, with the limited financial resources, the Board has rearranged its internal accommodation to align with its organisational structural changes and at the moment it is serving the Board's current purposes.

The Board is currently engaged in a change management programme to ensure effective and efficient cohesion following the merger of the departmental functions.

It is with gratitude that the Board acknowledges the contribution of the Minister Dr. IH Meyer for his leadership and encouragement, the Standing Committee for Finance and the Standing Committee on Public Accounts for their oversight and inputs to enhance the Board's activities and infrastructure, the Board members for their oversight and leadership in ensuring that the Board is able to achieve its mandate and the Board's employees for their dedicated service and contributions in making 2015/16 a successful year.

Mr P Abrahams Chief Executive Officer

Western Cape Gambling and Racing Board

Date: 31 August 2016

#### STATEMENT OF RESPONSIBILITY AND CONFIRMATION OF ACCURACY FOR THE ANNUAL FINANCIAL REPORT

To the best of our knowledge and belief, we confirm the following:

All information and amounts disclosed in the annual report is consistent with the annual financial statements audited by the Auditor-General. The annual report is complete, accurate and is free from any omissions. The annual report has been prepared in accordance with the guidelines on the annual report as issued by National Treasury. The Annual Financial Statements (Part E) have been prepared in accordance with the GRAP standards applicable to the Board.

The accounting authority is responsible for the preparation of the annual financial statements and for the judgements made on this information. The accounting authority is responsible for establishing, and implementing a system of internal control that has been designed to provide reasonable assurance as to the integrity and reliability of the performance information, the human resources information and the annual financial statements.

The external auditors are engaged to express an independent opinion on the annual financial statements.

In our opinion, the annual report fairly reflects the operations, the performance information, the human resources information and the financial affairs of the Board for the financial year ended 31 March 2016.

Yours faithfully

Mr P Abrahams

**Chief Executive Officer** 

Western Cape Gambling and Racing Board

Date: 31 August 2016

Mr TC Arendse Chariperson

Western Cape Gambling and Racing Board

31 August 2016

#### 6. STRATEGIC OVERVIEW

#### 6.1. Vision

The vision of the Western Cape Gambling and Racing Board is "to be the leading gambling and racing regulatory authority in Africa".

#### 6.2. Mission

The main purpose of the Western Cape Gambling and Racing Board is to control and regulate gambling and racing within the Province of the Western Cape, in a manner that will:

- provide a stable, just, consistent and effective regulatory environment;
- inspire public confidence and trust, in an environment free from corruption and unlawful gambling and racing activities; and
- contribute to the economy of the Western Cape in a socially responsible manner.

#### 6.3. Values

In the execution of their collective functions, the Board places the highest value on:

- Integrity
  - The quality of possessing and steadfastly adhering to a rigorous moral or ethical code and high professional standards.
- Honesty
  - The quality, condition, or characteristic of being fair, truthful, and morally upright in conduct and adherence to the facts presented.
- Incorruptibility
  - Incapable of being morally corrupted, especially incapable of being bribed or motivated by selfish-or base interests.
- Transparency
  - The principle that the organisation (WCGRB) will conduct its business in an accessible, clear and visible manner and that its activities are open to examination by its stakeholders.
- Responsibility
  - Having the authority to make decisions and following through on the expectation to make those decisions and take necessary action.
- Accountability
  - The principle that the organisation is obligated to demonstrate and take responsibility for its actions, decisions and policies and that it is answerable to the public at large.
- Human Resource Development
  - Encouraging and assisting the Board's employees to acquire new skills and/or to advance the skills, knowledge, and viewpoints by providing learning and training facilities and avenues where such new ideas can be applied.
- Mutual respect
  - Encouraging a culture of mutual respect by treating every person with dignity and equal worth.

#### 7. LEGISLATIVE MANDATES

The following national and provincial legislative enactments find application on the Board's operations:

#### Basic Conditions of Employment Act, 1997 (Act 75 of 1997) as amended

This Act outlines the basic conditions of employment for staff of the Western Cape Gambling and Racing Board.

#### Broad-Based Black Economic Empowerment Act, 2003 (Act 53 of 2003) and Codes as amended

This Act established a legislative framework for the promotion of black economic empowerment; to empower the Minister to issue codes of good practice and to provide for matters connected therewith. The Board enforces the Broad-Based Black Economic Empowerment objectives through the imposition of licence conditions on licence holders and gives effect to the prescripts that is binding on the Board as a public entity.

#### Employment Equity Act, 1998 (Act 55 of 1998) as amended

This Act constitutes the legal framework aimed at eliminating unfair discrimination in the workplace and

prescribes the processes and procedures that the Board must implement to achieve a diverse and competent work force that is broadly representative of the demographics of the Western Cape.

#### Intergovernmental Relations Framework Act, 2005 (Act 13 of 2005)

This Act established a framework for the national government, provincial governments and local governments to promote and facilitate intergovernmental relations; to provide for mechanisms and procedures to facilitate the settlement of intergovernmental disputes; and to provide for matters connected therewith.

#### Labour Relations Act, 1995 (Act 66 of 1995) as amended ("LRA")

The LRA regulates and guides the Board, as employer, to give effect to the rights, duties and structures created in terms of that Act and in so doing ensure labour harmony and the democratisation of the work place.

#### National Gambling Act, 2004 (Act 7 of 2004) and Regulations

This Act sets out the competencies of the national and provincial gambling Boards with respect to the regulation and control of gambling and racing in South Africa. This Act, together with the Western Cape Gambling and Racing Act, 1996 and the respective Regulations passed thereunder, constitutes the statutory mandate of the Board as Regulator. This Act further provides for uniform norms and standards with respect to gambling and racing throughout the Republic.

#### Occupational Health and Safety Act, 1993 (Act 85 of 1993) as amended

This Act provides for the health and safety of persons at work and for the health and safety of persons in connection with the use of plant and machinery; the protection of persons against health and safety hazards arising out of or in connection with the workplace; and to provide for matters connected therewith.

#### Preferential Procurement Policy Framework Act, 2000 (Act 5 of 2000) and Regulations

This Act constitutes the framework within which the Board must give effect to the Constitutional imperative of implementing preferential procurement policy and system that is fair, equitable, transparent and cost-effective.

#### Promotion of Access to Information Act, 2000 (Act 2 of 2000) ("PAIA")

PAIA prescribes the statutory process according to which applications or requests for access to information must be processed pursuant to the right of access to information as entrenched in the Constitution of the Republic of South Africa. It is applicable to both private entities or organisations and public bodies.

#### Promotion of Administrative Justice Act, 2000 (Act 3 of 2000) ("PAJA")

PAJA was enacted pursuant to section 33 of the Constitution of the Republic of South Africa, to give effect to the right to administrative action that is lawful, reasonable and procedurally fair and the right to request written reasons for administrative action taken. As a public body the Board is bound to give effect to the principles of procedurally fair administrative action as prescribed by this Act.

#### Protection of Personal Information Act, 2013 (Act 4 of 2013) ("POPI") as amended

POPI's objectives are inter alia to promote the protection of personal information processed by public and private bodies; to introduce certain conditions so as to establish minimum requirements for the processing of personal information and to provide for the establishment of an Information Regulator to exercise certain powers and to perform certain duties and functions in terms of this Act. Certain provisions of POPI took effect on 11 April 2014, however the remainder of its provisions will come into operation on a date to be proclaimed by the President in the Government Gazette.

#### Public Finance Management, 1999 (Act 1 of 1999) ("PFMA") as amended

The Board is a Schedule 3C Board and bound by the financial and budget management prescripts of this Act. The PFMA's primary objective is to ensure that all revenue, expenditure, assets and liabilities of government institutions and departments are managed efficiently and effectively; to provide for the responsibilities of persons entrusted with financial management in government and to provide for matters connected therewith.

#### The Constitution of the Republic of South Africa, Act 108 of 1996

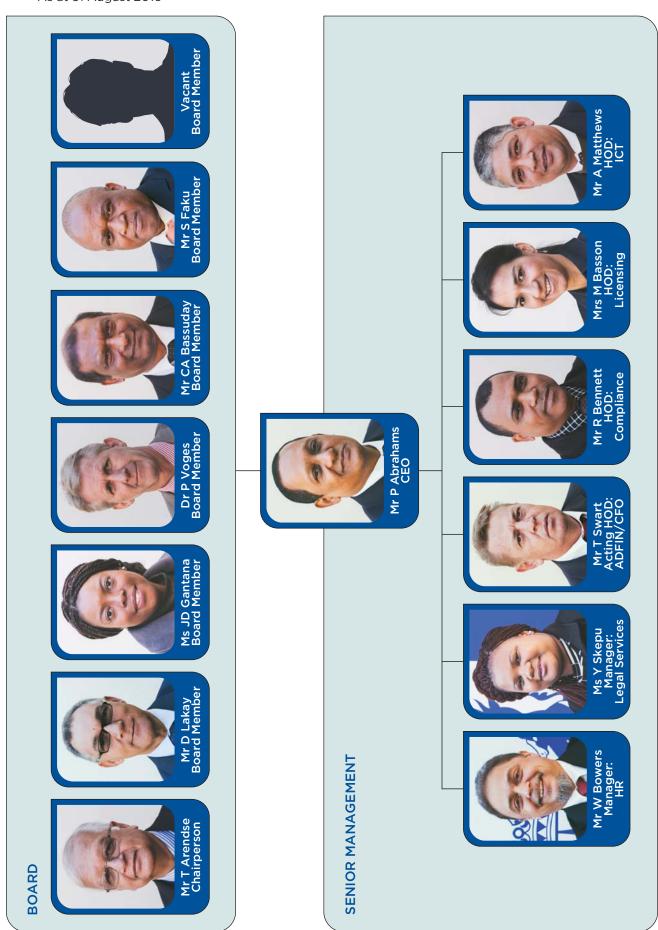
This is the Supreme law of the country and outlines inter alia South Africa's system of government, the role and responsibilities of the different spheres of government, the basic human rights of all citizens and creates a number of Constitutional institutions.

#### Western Cape Gambling and Racing Act, 1996 (Act 4 of 1996) as amended and Regulations

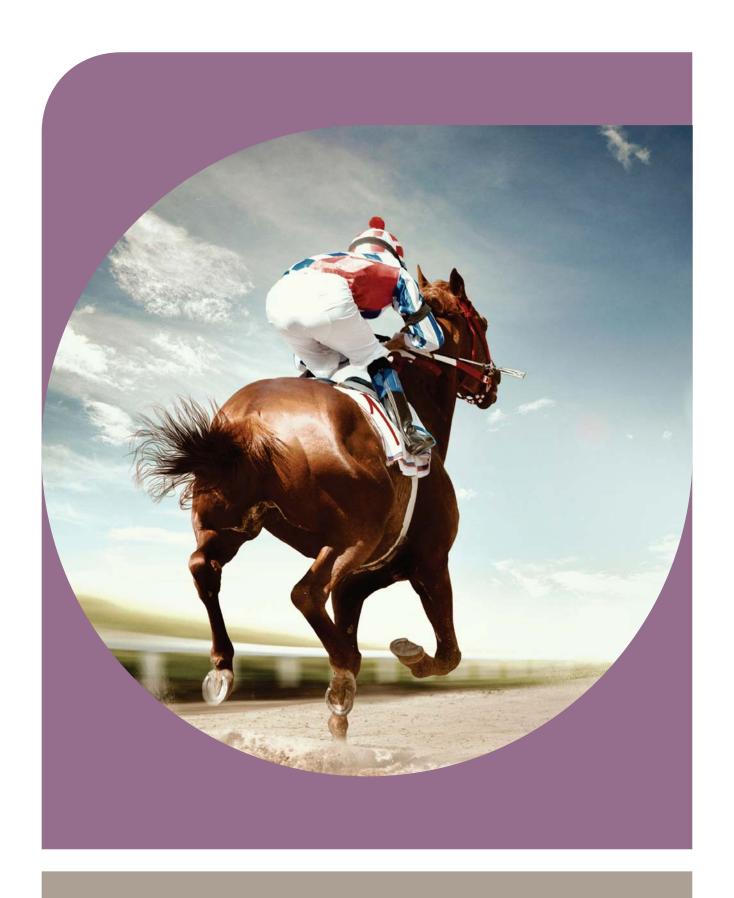
This is the primary legislation governing the Board's regulatory functions and powers. It sets out inter alia the establishment and operations of the Board, the type of licenses that the Board is empowered to consider as well as the Board's sources of funding. It further provides for the imposition of statutory taxes and fees payable by licence holders, as well as administrative penalties for non-compliance.

#### 8. ORGANISATIONAL STRUCTURE

As at 31 August 2016



| NOTES |
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# Part B: PERFORMANCE INFORMATION

#### **PART B: Performance Information**

#### 1. AUDITOR'S REPORT: PREDETERMINED OBJECTIVES

The Auditor-General South Africa performs the necessary audit procedures on the performance information to provide reasonable assurance in the form of an audit conclusion. The audit conclusion on the performance against pre-determined objectives is included in the report to management, with findings being reported under the Pre-determined Objectives heading in the Report on other legal and regulatory requirements section of the Auditor's Report.

Refer to page 69 of this Report for the Auditor's Report, published as Part E: Financial Information.

#### 2. SITUATIONAL ANALYSIS

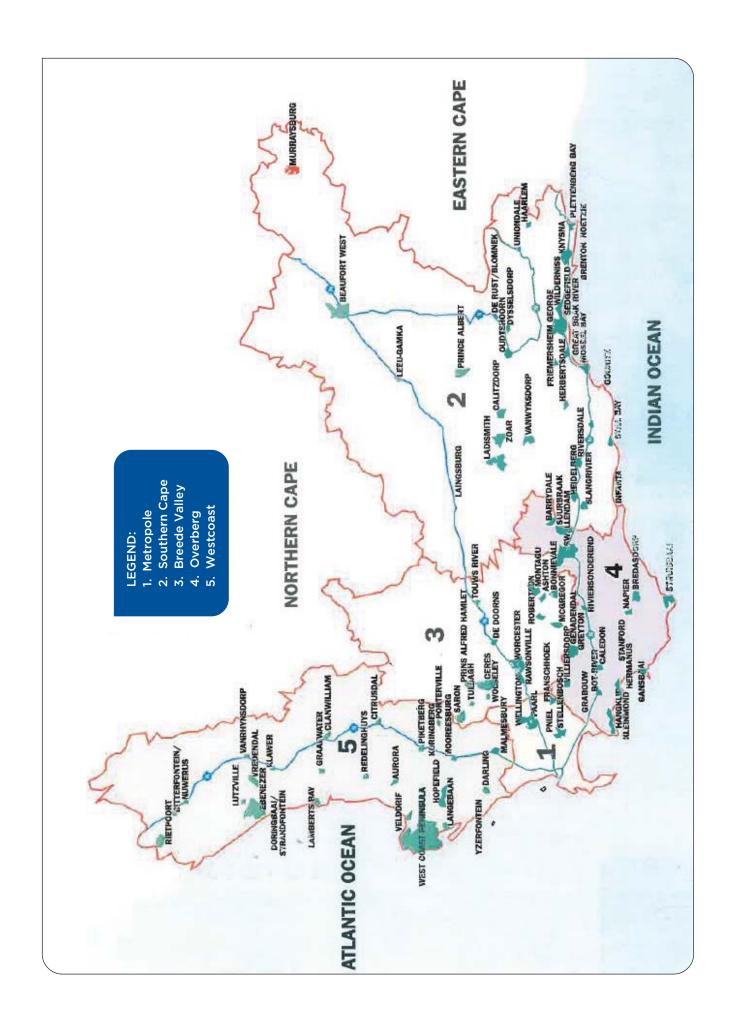
#### 2.1. Service Delivery Environment

As at 31 March 2016 the gambling and racing industry in the Western Cape comprised of:

- 5 licensed casinos;
- 2 licensed LPM operators;
- 40 licensed bookmakers;
- 1 licensed totalisator;
- 596 licensed premises;
- · 5940 licensed gambling devices; and
- 7 070 employee licences

and spans the full geographical area of the Western Cape Province.

The Board, being mindful that economic potential needs to be stimulated in all regions, ensures that gambling is not confined to only certain locations in the Province. The Board has various measures in place to restrict applicants in terms of where they wish to operate. With reference to the Map overleaf, the number of licensed operations in each region is reflected in the table on the next page:



| Premises         | 1<br>Metropole | 2<br>Southern Cape | 3<br>Breede Valley | 4<br>Overberg | 5<br>West Coast |
|------------------|----------------|--------------------|--------------------|---------------|-----------------|
| Casinos - 5      | 1              | 1                  | 1                  | 1             | 1               |
| LPM Sites - 393  | 285            | 40                 | 15                 | 14            | 39              |
| Bookmakers - 166 | 155            | 6                  | 2                  | 0             | 3               |
| Totalisator - 58 | 51             | 3                  | 1                  | 0             | 3 /             |

The current environment in which gambling and betting activities take place, whilst still well regulated and largely compliant by the industry licence holders, has become more litigious than ever before. In ensuring that licence holders operate within the parameters of the legislative provisions and regulatory requirements, licence conditions are imposed on such licence holders. Such conditions have been imposed since the inception of the industry, more than 14 years ago; however, licence holders are now launching High Court applications where such conditions are being challenged. With the rapid increase in technological advancement, various processes and activities of licence holders have been, or are in the process of being automated. This has resulted in staff at the Board being required to be kept abreast of the latest developments in the industry which includes training, attendance at workshops and conferences.

In instances of non-compliance, which includes the late submission of licence renewal applications, the Board will advise licence holders of what the contravention is as well as the possible financial sanction. The licence holder is provided with an opportunity to provide the Board with written representations as to why a sanction should not be imposed.

Since some licence holders challenge the penalties that are imposed, they either request an appeal hearing by the entire Board or seek redress in the courts. When that happens, the Board has to spend resources to attend to the appeals.

Licence holders are no longer confined to one sector or even one group and we now experience a casino operator becoming involved with the bookmaking business as well as with the LPM industry. Such factors have obliged the Board to consider internal changes which would enhance its ability to continue to deliver on our mandate despite the additional demands on the Board's limited resources.

The gambling industry, like most modern businesses, employs sophisticated technologies as it is rapidly thrust into the information super-highway. As such, the Board staff must be constantly trained to adequately respond to licence holder requests. As part of the on-going training and development of staff, the Board is in attendance at all relevant industry conferences, workshops and forums which are hosted both nationally as well as internationally.

Lastly, it is also the Board's responsibility to ensure that legalised gambling does not produce unmanageable related social and economic problems. Promotion of responsible gambling requires the Board to spend resources on awareness campaigns and to develop and implement other suitable intervention programmes.

To maintain the credibility of the industry in the Province, the Board responds to all allegations of illegal gambling with the assistance of the SAPS. To respond to the ever increasing instances of Illegal gambling allegations, the Board is increasing its Law Enforcement Unit to address these allegations.

It should be noted from the onset that the mandate and operational activities of the Board aligns itself with the following Provincial Strategic Goals:

- PSG1-Create opportunities for growth;
- PSG 3 Increase wellness, safety and reach social ills; and
- PSG 5 Embed good governance and integrated service delivery through partnerships and spatial alignment

#### 2.2. Organisational environment

The HODs: Licensing and Gambling Compliance have to now become acquainted with a sector of the industry which was outside of their domain for as long as the Board is in existence. Effectively, a learning process will have to be embarked upon for these HODs to effectively manage the processes which are new to their portfolios.

In addition, a change management process is to be embarked upon to manage the reallocation of staff to a new department and for the processes of the Racing and Betting sector to be incorporated into the processes of the new departments.

The Board approved the employment of a consultant to manage the seamless integration of the departments, its staff and the processes. This is being conducted at no cost by the Department of the Premier.

The Board is engaged in filling its vacant positions in order to be more effective. However, the accommodation restraints limit the appointment of some staff as the Board is unable to adequately accommodate its entire staff together with its storage requirements.

It must be noted that the Board, through overtime and staff commitment has still managed to honour its commitments and its mandate.

#### 2.3. Key policy developments and legislative changes

The consultative process of engaging Licence holders on the amended BBBEE Codes and the 2013 Amendment Act has now been concluded. The Board imposed Draft conditions that will in due course be finalised. Both the Board and the industry embrace the BBBBEE objectives and rationale for same.

The Board reviewed its application procedures in respect of applications for new bookmaker licences, totalisator and bookmaker premises licences. The Board followed a public and comment procedure to invite comments on its review as aforesaid. Upon conclusion of the public consultation process, the Board resolved to change its application process for the aforementioned categories of licences such that new applications are considered on an invitation basis only. In the final notice informing the public of such amendments, the Board undertook to review the newly adopted application procedures after a period of one year since the amendments took effect. The Board reviewed the impact of the amended application process and determined that it will revert to the open-ended application process. It carefully considered the industry impact, the nature and number of applications received pursuant to the requests for applications advertised in the media and its impact on the Board's internal resources.

The study into the socio-economic impact of regulated gambling in the Province of the Western Cape has been concluded. The Board is still in the process of consulting and engaging its stakeholders in respect of the outcomes of the study conducted. The Board will be adopting regulatory measures to address some of the negative research findings, but the overall outcomes insofar as awareness of the Board and the treatment offerings of the Responsible Gambling Foundation were favourable. The research findings will certainly require certain regulatory measures to address gaps and vulnerabilities identified.

The Regulations were amended on 31 March 2016, in the main to amend certain application fees, to take account of inflationary increases and to bring in line with the Board's charge out rates for attending to the statutory processes. Distinct Regulations that outlines all prescribed fees and costs were gazetted simultaneously with the amendments to the Regulations as aforesaid. The said newly adopted Regulations are called The Western Cape Gambling and Racing Regulations (Fees and Costs), 2016.

#### 2.4. Strategic Outcome Oriented Goal

| Strategic Goal | To ensure that all gambling, racing and activities incidental thereto are effectively regulated in the Province, whilst maximising the benefit of regulated gambling and minimising the negative impact. |
|----------------|--|
| Progress       | Provided an environment that is trustworthy and viable and maximised the benefits and minimised the negative impacts from the industry.  |

#### 3. PERFORMANCE INFORMATION BY PROGRAMME

#### 3.1. Programme 1: Board and Administration

#### **Programme Purpose**

 $To \, control \, and \, regulate \, gambling \, within \, the \, Province \, of \, the \, Western \, Cape.$ 

#### **Programme Description**

To set the strategic direction and to provide quality support services to the Board and the stakeholders.

#### Strategic Objective

- To provide leadership and oversight on all functions of the Board to ensure an effective and efficient administration.
- To provide effective and efficient management of all functions of the office of the Board.
- To provide legal advisory support and research services to the Board and its Office.
- To assist the Board in ensuring that it complies with HR Best practices and maintaining an appropriately skilled workforce.
- To review all of ADFIN's policies and procedures for relevance and effectiveness and allocate the available resources to the purpose of the policies and processes during the period.

#### **Programme Structure**

The programme consists of seven Board Members, the Chief Executive Officer, the Legal Manager, and the Professional Assistant: Legal Services, the Chief Financial Officer, the Senior Financial Officer, the Senior Administration Officer, Human Resource Manager, the Board Secretary and 10 approved support staff.

The programme is structured into the following sub-programmes:

- Sub-Programme 1.1: Board
- Sub-Programme 1.2: Executive
- Sub-Programme 1.2.1: Legal services
- Sub-Programme 1.2.2: Human Resources
- Sub-Programme 1.3: Administration and Finance

#### Strategic objectives, performance indicators planned targets and actual achievements

With the aim of informing the general public of the Board's role and assistance the Board is able to offer, it has provided information pamphlets at public forums while fielding questions on illegal gambling on what constitutes illegal gambling. The Board also continued producing its quality news magazine which highlights its role together with general information on gambling, responsible gambling and the process to follow relative to the National Responsible Gambling Programme.

The Board also partnered with the National Gambling Board and with the South African Police at Road Shows to inform the public on the its mandate and the service which the Board is mandated to offer the public.

## Western Cape Gambling and Racing Board Board



#### Sub Programme 1.1: Board

#### Strategic Objective

| Sub Programm   | Sub Programme 1.1: Board         |                              |                                  |   |                            |  |  |  |  |
|--|----------------------------------|------------------------------|----------------------------------|---|----------------------------|--|--|--|--|
| Strategic<br>Objective<br>Performance<br>Indicator   | Actual<br>Achievement<br>2014/15 | Planned<br>Target<br>2015/16 | Actual<br>Achievement<br>2015/16 | Deviation from<br>Planned Target<br>for 2015/16 | Comment<br>on<br>Variances |  |  |  |  |
| Number of meetings at which Committee resolutions and licence applications are considered. | New PI                           | 11                           | 11                               | -   | N/A                        |  |  |  |  |

#### Key Performance Indicators and their Targets and Actual Achievements

| Sub Programm   | Sub Programme 1.1: Board         |                              |                                  |   |  |  |  |  |
|--|----------------------------------|------------------------------|----------------------------------|---|--|--|--|--|
| Performance<br>Indicator   | Actual<br>Achievement<br>2014/15 | Planned<br>Target<br>2015/16 | Actual<br>Achievement<br>2015/16 | Deviation from<br>Planned Target<br>for 2015/16 | Comment<br>on<br>Variances   |  |  |  |
| Number of licences (in respect of Operators and Shareholders) to be considered for approval. | 1 576                            | 1 400                        | 1 744                            | +344  | The Board considered more new applications and change of ownership applications than targeted for. The Board merely responds to applications received and has no control over the number of applications submitted to it. The bulk of the licences are in respect of the shareholders/persons who hold a financial interest in gambling operations.  |  |  |  |
| Number of meetings to give effect to statutory mandate.                                      | 40                               | 35                           | 45                               | +10   | <ul> <li>Ad-hoc Horseracing         Com meeting 16 April         to deal with backlog         applications.</li> <li>Ad-hoc Audit Com         meeting 30 April to         deal with new         emerging risks         regarding the         organisational         structure.</li> <li>Ad-hoc Board         meeting 21 May to         deal with new         emerging risks         regarding the org         structure.</li> <li>Ad-hoc Board         meeting 13 July to         deal with CEO         shortlisting and CCMA         matters of Senior         management         members.</li> </ul> |  |  |  |

| Sub Programm                                 | Sub Programme 1.1: Board         |                              |                                  |   |   |  |  |  |  |
|--|----------------------------------|------------------------------|----------------------------------|---|---|--|--|--|--|
| Performance<br>Indicator                     | Actual<br>Achievement<br>2014/15 | Planned<br>Target<br>2015/16 | Actual<br>Achievement<br>2015/16 | Deviation from<br>Planned Target<br>for 2015/16 | Comment<br>on<br>Variances  |  |  |  |  |
|  |                                  |                              |                                  |   | <ul> <li>Ad-hoc Board meeting 24 August to deal with continuation of a patron dispute hearing.</li> <li>Ad-hoc Board meeting 10 September to deal with briefing to Board on CEO candidate competency test outcomes.</li> <li>Ad-hoc Board meeting 29 September to deal with briefing to Board on BBBEE.</li> <li>Ad-hoc LPM Com meeting 9 October to deal with special request from Vukani.</li> <li>Ad-hoc Board meeting 10 December to deal with new BBBEE Codes inputs from operators.</li> <li>Ad-hoc Board meeting 10 December to deal with 2nd CCMA case decision regarding ex-CEO's contract.</li> </ul> |  |  |  |  |
| Number of legislative amendments considered. | New PI                           | 1                            | 1                                | -   | N/A   |  |  |  |  |

#### Strategy to overcome areas of under-performance

There are no areas of under-performance.

#### Changes to planned targets

There were no changes to the planned targets during the 2015/16 financial year.

## Western Cape Gambling and Racing Board Executive



#### Sub Programme 1.2: Executive

#### Strategic Objective

| Sub Programm  | Sub Programme 1.2: Executive     |                              |                                  |   |                            |  |  |  |  |
|---|----------------------------------|------------------------------|----------------------------------|---|----------------------------|--|--|--|--|
| Strategic<br>Objective<br>Performance<br>Indicator  | Actual<br>Achievement<br>2014/15 | Planned<br>Target<br>2015/16 | Actual<br>Achievement<br>2015/16 | Deviation from<br>Planned Target<br>for 2015/16 | Comment<br>on<br>Variances |  |  |  |  |
| To hold various meetings, workshops and discussions to positively promote the image of the Board. | New PI                           | 4                            | 4                                | -   | N/A                        |  |  |  |  |

#### Key Performance Indicators and their Targets and Actual Achievements

| Sub Programme 1.2: Executive   |                                  |                              |                                  |   |   |  |  |
|--|----------------------------------|------------------------------|----------------------------------|---|---|--|--|
| Performance<br>Indicator   | Actual<br>Achievement<br>2014/15 | Planned<br>Target<br>2015/16 | Actual<br>Achievement<br>2015/16 | Deviation from<br>Planned Target<br>for 2015/16 | Comment<br>on<br>Variances  |  |  |
| Percentage of licence applications recommended for approval approved within 1 week of receipt of recommendation. | New PI                           | 90%                          | 95%                              | +5%   | Whilst the ideal would<br>be to strive for 100%,<br>there are instances<br>where further<br>information is requested<br>in respect of a<br>recommendation made.   |  |  |
| Number of<br>awareness<br>programmes<br>conducted.   | 3                                | 2                            | 3                                | +1  | WCGRB was brokered<br>by the SAPS Provincial<br>Commissioner to setup<br>an information table<br>during the Community<br>Outreach Event that was<br>held at Lavender Hill<br>sports ground on the 23<br>March 2016.   |  |  |
| Number of meetings attended to give effect to statutory requirements.  | 45                               | 42                           | 48                               | +6  | <ul> <li>Ad-hoc Horseracing<br/>Com meeting 16 April<br/>to deal with backlog<br/>applications.</li> <li>20 Apr - NGRF (CEO<br/>only)</li> <li>Ad-hoc Audit Com<br/>meeting 30 April to<br/>deal with new<br/>emerging risks<br/>regarding the org.<br/>structure.</li> <li>Ad-hoc Board<br/>meeting 21 May to<br/>deal with new<br/>emerging risks<br/>regarding the org<br/>structure.</li> </ul> |  |  |

The programme assisted the Board in achieving its mandate by ensuring an environment and information for effective distribution and decision-making.

#### Strategy to overcome areas of under-performance

There are no areas of under-performance.

#### Changes to planned targets

There were no changes to the planned targets during the 2015/16 financial year.

### Western Cape Gambling and Racing Board Legal Services



#### Sub Programme 1.2.1 Legal Services

The purpose of this sub-programme is to be an in-house legal resource to the Board through rendering oral, written and ad-hoc legal advice, conducting research, drafting submissions, drafting legal opinions and management of all litigation instituted by or against the Board, drafting proposed amendments to the Act, Regulations and keeping abreast of advancements through membership and attendance of relevant national and international fora.

#### **Strategic Objective**

| Sub Programme 1.2.1: Legal Services                |                                  |                              |                                  |   |   |  |  |  |
|--|----------------------------------|------------------------------|----------------------------------|---|---|--|--|--|
| Strategic<br>Objective<br>Performance<br>Indicator | Actual<br>Achievement<br>2014/15 | Planned<br>Target<br>2015/16 | Actual<br>Achievement<br>2015/16 | Deviation from<br>Planned Target<br>for 2015/16 | Comment<br>on<br>Variances  |  |  |  |
| Number of<br>legal opinions<br>drafted.            | 56                               | 60                           | 65                               | +5  | More Legal Opinions<br>were requested by the<br>Board and the Office,<br>which Legal services<br>attended to. |  |  |  |

#### **Key Performance Indicators and their Targets and Actual Achievements**

| Sub Programme 1.2.1: Legal Services   |                                  |                              |                                  |   |   |  |  |
|---|----------------------------------|------------------------------|----------------------------------|---|---|--|--|
| Performance<br>Indicator  | Actual<br>Achievement<br>2014/15 | Planned<br>Target<br>2015/16 | Actual<br>Achievement<br>2015/16 | Deviation from<br>Planned Target<br>for 2015/16 | Comment<br>on<br>Variances  |  |  |
| Number of<br>legal opinions<br>drafted.   | 56                               | 60                           | 65                               | +5  | More Legal Opinions<br>were requested by the<br>Board and the Office,<br>which Legal services<br>attended to. |  |  |
| Number of<br>reviews of the<br>Western Cape<br>Gambling and<br>Racing Act,<br>1996. | 1                                | 1                            | 1                                | -   | N/A   |  |  |

- The legal opinions drafted guides the Board on its legal mandate. There are a number of legislative and policy prescripts that impact on the Board's operations. Through legal research and the drafting of legal opinions, the Board is apprised of the applicable legal prescripts.
- The review of the Act is done to review the applicability and effectiveness of all provisions, to identify obsolete provisions and propose amendments to the Minister where necessary.

#### Strategy to overcome areas of under-performance

There are no areas of under-performance.

#### **Changes to planned targets**

There were no changes to the planned targets during the 2015/16 financial year.

## Western Cape Gambling and Racing Board Human Resources



#### Sub Programme 1.2.2 Human Resources

The Sub-programme is responsible for ensuring that the Board complies with the relevant labour and employment laws.

In addition, the Human Resource sub-programme focuses on matters dealing with the recruitment and appointment of needed staff. It is further the responsibility of the sub-program to ensure that where the need arises, staff receive the relevant training in order to not only assist them in achieving personal development goals, but also to provide them with the tools to adequately and efficiently achieve their departmental goals. The sub-program is furthermore the custodian of all matters relating to health and safety, employment equity, union relations and staff benefits.

#### Strategic Objective

| Sub Programme 1.2.2: Human Resources               |                                  |                              |                                  |   |                            |  |  |  |
|--|----------------------------------|------------------------------|----------------------------------|---|----------------------------|--|--|--|
| Strategic<br>Objective<br>Performance<br>Indicator | Actual<br>Achievement<br>2014/15 | Planned<br>Target<br>2015/16 | Actual<br>Achievement<br>2015/16 | Deviation from<br>Planned Target<br>for 2015/16 | Comment<br>on<br>Variances |  |  |  |
| Number of<br>Human<br>Resource<br>Policy Reviews.  | 1                                | 1                            | 1                                | -   | N/A                        |  |  |  |

#### **Key Performance Indicators and their Targets and Actual Achievements**

| Sub Programme 1.2.2: Human Resources                |                                  |                              |                                  |   |                            |  |  |  |
|---|----------------------------------|------------------------------|----------------------------------|---|----------------------------|--|--|--|
| Performance<br>Indicator                            | Actual<br>Achievement<br>2014/15 | Planned<br>Target<br>2015/16 | Actual<br>Achievement<br>2015/16 | Deviation from<br>Planned Target<br>for 2015/16 | Comment<br>on<br>Variances |  |  |  |
| Annual review of HR policies and processes.         | 1                                | 1                            | 1                                | -   | N/A                        |  |  |  |
| Number of<br>Workplace<br>Skills Plan<br>submitted. | 1                                | 1                            | 1                                | -   | N/A                        |  |  |  |
| Number of relevant fora to be attended.             | 18                               | 19                           | 19                               | -   | N/A                        |  |  |  |

The sub-programme has assisted the Board toward the achievement of its strategic goals by ensuring compliance with the relevant legislation and by recruiting an adequately qualified and competent workforce.

#### Strategy to overcome areas of under-performance

There are no areas of under-performance.

#### **Changes to planned targets**

There were no changes to the planned targets during the 2015/16 financial year.

## Western Cape Gambling and Racing Board Administration and Finance







#### Sub Programme 1.3 Administration and Finance

The Department Administration and Finance provides administration and financial support services to the Board. It also serves as custodian of both the Board's intrinsic and acquired assets.

#### Strategic Objective

| Sub Programme 1.3 Administration and Finance       |                                  |                              |                                  |   |                            |  |  |
|--|----------------------------------|------------------------------|----------------------------------|---|----------------------------|--|--|
| Strategic<br>Objective<br>Performance<br>Indicator | Actual<br>Achievement<br>2014/15 | Planned<br>Target<br>2015/16 | Actual<br>Achievement<br>2015/16 | Deviation from<br>Planned Target<br>for 2015/16 | Comment<br>on<br>Variances |  |  |
| Unqualified audit report.                          | 1                                | 1                            | 1                                | -   | N/A                        |  |  |

#### Key Performance Indicators and their Targets and Actual Achievements

| Sub Programm   | Sub Programme 1.3 Administration and Finance |                              |                                  |   |   |  |  |
|--|--|------------------------------|----------------------------------|---|---|--|--|
| Performance<br>Indicator   | Actual<br>Achievement<br>2014/15             | Planned<br>Target<br>2015/16 | Actual<br>Achievement<br>2015/16 | Deviation from<br>Planned Target<br>for 2015/16 | Comment<br>on<br>Variances  |  |  |
| Number of<br>Policies<br>reviewed and<br>submitted to<br>CEO for<br>recommendati<br>on to Board.     | New PI                                       | 3                            | 3                                | -   | N/A   |  |  |
| Number of procedure manuals reviewed and submitted to CEO for approval.                              | New PI                                       | 2                            | 2                                | -   | N/A   |  |  |
| Number of<br>Board and<br>Committee<br>meetings<br>where<br>secretariat<br>services are<br>provided. | 40   | 35                           | 45                               | +10   | <ul> <li>Ad-hoc Horseracing         Com meeting 16 April         to deal with backlog         applications.</li> <li>Ad-hoc Audit Com         meeting 30 April to         deal with new         emerging risks         regarding the         organisational         structure.</li> <li>Ad-hoc Board         meeting 21 May to         deal with new         emerging risks         regarding the org         structure.</li> <li>Ad-hoc Board         meeting 13 July to         deal with CEO         shortlisting and CCMA         matters of Senior         management         members.</li> <li>Ad-hoc Board         meeting 24 August to         deal with continuation         of a patron dispute         hearing.</li> </ul> |  |  |

| Sub Programm             | Sub Programme 1.3 Administration and Finance |                              |                                  |   |  |  |  |  |
|--------------------------|--|------------------------------|----------------------------------|---|--|--|--|--|
| Performance<br>Indicator | Actual<br>Achievement<br>2014/15             | Planned<br>Target<br>2015/16 | Actual<br>Achievement<br>2015/16 | Deviation from<br>Planned Target<br>for 2015/16 | Comment<br>on<br>Variances   |  |  |  |
|                          |  |                              |                                  |   | <ul> <li>Ad-hoc Board meeting 10 September to deal with briefing to Board on CEO candidate competency test outcomes.</li> <li>Ad-hoc Board meeting 29 September to deal with briefing to Board on BBBEE.</li> <li>Ad-hoc LPM Com meeting 9 October to deal with special request from Vukani.</li> <li>Ad-hoc Board meeting 10 December to deal with new BBBEE Codes inputs from operators.</li> <li>Ad-hoc Board meeting 10 December to deal with 2nd CCMA case decision regarding ex-CEO's contract.</li> </ul> |  |  |  |

The Department: Administration and Finance provided an enabling environment for the Board and its Office to perform its mandated functions.

#### Strategy to overcome areas of under-performance

There were no areas of under-performance and the Department will continue to review and assess its procedures to ensure that it performs in a manner to exceed the Board's requirements.

#### **Changes to planned targets**

There were no changes to the planned targets during the 2015/16 financial year.

#### **Linking performance with budgets**

|                             | 2015/16     |                            |                                  | 2015/16     |                            |                                  |
|-----------------------------|-------------|----------------------------|----------------------------------|-------------|----------------------------|----------------------------------|
| Sub-Programme<br>Name<br>R  | Budget<br>R | Actual<br>Expenditure<br>R | (Over)/Under<br>Expenditure<br>R | Budget<br>R | Actual<br>Expenditure<br>R | (Over)/Under<br>Expenditure<br>R |
| Board and<br>Administration | 21 937 248  | 16 756 101                 | 5 181 147                        | 26 359 510  | 17 461 550                 | 8 897 960                        |

Financial resources ensured an enabling environment to make informed decisions in achieving its objectives.

### Western Cape Gambling and Racing Board Licensing





#### Programme 2: Licensing

The Licensing department is responsible for receiving and duly processing all licence applications. In processing the various entity and employee related licence applications various fees have to be processed, investigations conducted and reports/submissions detailing recommendations to the CEO and/or the Board collated.

#### Strategic Objective

To ensure the efficient and timely investigation of applications received, resulting in the licensing of fit and proper persons permitted to engage in gambling operations.

| Programme 2:   | Programme 2: Licensing           |                              |                                  |   |   |  |  |  |
|--|----------------------------------|------------------------------|----------------------------------|---|---|--|--|--|
| Strategic<br>Objective<br>Performance<br>Indicator   | Actual<br>Achievement<br>2014/15 | Planned<br>Target<br>2015/16 | Actual<br>Achievement<br>2015/16 | Deviation from<br>Planned Target<br>for 2015/16 | Comment<br>on<br>Variances  |  |  |  |
| Number of licence applications with recommendations submitted to the CEO and/or the Board for consideration. | 6 990                            | 5 550                        | 8 314                            | +2 764  | The influx of new applications, change of ownership applications and multiple employee licences approved all resulted in the increased number of applications processed, the bulk of which are employee licences. |  |  |  |

#### **Key Performance Indicators and their Targets and Actual Achievements**

| Programme 2: Licensing   |                                  |                              |                                  |   |  |  |
|--|----------------------------------|------------------------------|----------------------------------|---|--|--|
| Performance<br>Indicator   | Actual<br>Achievement<br>2014/15 | Planned<br>Target<br>2015/16 | Actual<br>Achievement<br>2015/16 | Deviation from<br>Planned Target<br>for 2015/16 | Comment<br>on<br>Variances   |  |
| Percentage of<br>new<br>applications<br>received<br>processed<br>within 30 days<br>of receipt. | New PI                           | 80%                          | 81%                              | +1%   | Employee licence applications account for the bulk of the applications and these are not subject to advertising, hence it can be processed within 30 days if there is no need for requesting additional information or one on one interviews.                                |  |
| Percentage of renewal applications received processed within the 3 month renewal period.       | New PI                           | 95%                          | 98%                              | +3%   | Employee licence applications account for the bulk of the renewal applications and these submitted 90 days prior to expiry. Whilst applications are submitted, Operators request for withdrawals or inform our offices of resignations, hence the target is not set at 100%. |  |

The Licensing department contributes to the Board's goal of ensuring that the industry is free from criminal element by conducting probity investigations on the various applicants for gambling licences. The placing of advertisements in the media informing the public of applications received, and inviting comment and/or objections allows the Board to consider the views of the public in respect of applications receiving the Board's consideration to either grant or refuse the licence.

## Strategy to overcome areas of under-performance

There are no areas of under-performance.

## **Changes to planned targets**

There were no changes to the planned targets during the 2015/16 financial year.

## Linking performance with budgets

|                            |             | 2015/16                    |                                  |             | 2014/15                    |                                  |
|----------------------------|-------------|----------------------------|----------------------------------|-------------|----------------------------|----------------------------------|
| Sub-Programme<br>Name<br>R | Budget<br>R | Actual<br>Expenditure<br>R | (Over)/Under<br>Expenditure<br>R | Budget<br>R | Actual<br>Expenditure<br>R | (Over)/Under<br>Expenditure<br>R |
| Licensing                  | 11 715 953  | 11 107 247                 | 608 705                          | 7 636 656   | 7 607 066                  | 29 590                           |

Financial resources ensured an enabling environment to make informed decisions in achieving its objectives.

## Western Cape Gambling and Racing Board Gambling and Betting Compliance





## **Programme 3: Gambling and Betting Compliance**

The purpose of the programme, while compelling licence holders to carry out all gambling activities in accordance with the legislative prescripts and the regulatory requirements, is also to ensure that all gambling and related activities in the Province are conducted in a manner which does not pose any harm or threat to the people of the Province.

## Strategic Objective

To ensure that gambling and betting activities conducted in the Province confirm to the prescribed legislative provisions and the regulatory requirements.

| Programme 3:   | Gambling and Be                  | etting Comp                  | liance                           |   |  |
|--|----------------------------------|------------------------------|----------------------------------|---|--|
| Strategic<br>Objective<br>Performance<br>Indicator   | Actual<br>Achievement<br>2014/15 | Planned<br>Target<br>2015/16 | Actual<br>Achievement<br>2015/16 | Deviation from<br>Planned Target<br>for 2015/16 | Comment<br>on<br>Variances   |
| The level of compliance determined resulting from on-site assessment conducted at licensed establishments. | New PI                           | 80%                          | 95%                              | +15%  | Positive variance indicates compliance of licence holders is at an acceptable level. |

## **Key Performance Indicators and their Targets and Actual Achievements**

| Performance<br>Indicator  | Actual<br>Achievement<br>2014/15 | Planned<br>Target<br>2015/16 | Actual<br>Achievement<br>2015/16 | Deviation from<br>Planned Target<br>for 2015/16 | Comment<br>on<br>Variances   |
|---|----------------------------------|------------------------------|----------------------------------|---|--|
| Number of compliance assessments conducted at Casinos, Route Operators, LPM Sites, manufacturers, Bookmakers, Bookmaker premises, Totalisator and Totalisator premises as well as establishments where there are allegations of illegal gambling. | 760                              | 1150                         | 1 161                            | +11   | Opening of additional LPM sites and illegal gambling establishments. |

The closures of illegal gambling establishments and ensuring that people partake in gambling at establishments that is compliant.

## Strategy to overcome areas of under-performance

There are no areas of under-performance.

## Changes to planned targets

There were no changes to the planned targets during the 2015/16 financial year.

## **Linking performance with budgets**

|                            |             | 2015/16                    |                                  |             | 2014/15                    |                                  |
|----------------------------|-------------|----------------------------|----------------------------------|-------------|----------------------------|----------------------------------|
| Sub-Programme<br>Name<br>R | Budget<br>R | Actual<br>Expenditure<br>R | (Over)/Under<br>Expenditure<br>R | Budget<br>R | Actual<br>Expenditure<br>R | (Over)/Under<br>Expenditure<br>R |
| Gambling<br>Compliance     | 15 055 146  | 13 131 602                 | 1 923 544                        | 9 365 215   | 8 184 114                  | 1 181 101                        |

 $Financial\ resources\ ensured\ an\ enabling\ environment\ \ to\ make\ informed\ decisions\ in\ achieving\ its\ objectives.$ 

## Western Cape Gambling and Racing Board Information Technology



## **Programme 4: Information Technology**

The Department: Information Technology provides all the necessary information technology services to the board. It also serves as custodian of the board's electronic information.

## Strategic Objective

To enable business performance, ability to achieve or exceed business objectives, for all programmes through innovative use of ICT. Maintain an uptime of (328.5 days) 90% for all information systems per annum.

| Programme 4:   | Information Tecl                 | nnology  |                                  |   |  |
|--|----------------------------------|--|----------------------------------|---|--|
| Strategic<br>Objective<br>Performance<br>Indicator   | Actual<br>Achievement<br>2014/15 | Planned<br>Target<br>2015/16                                       | Actual<br>Achievement<br>2015/16 | Deviation from<br>Planned Target<br>for 2015/16 | Comment<br>on<br>Variances   |
| Maintaining<br>uptime of over<br>90% (328.5<br>days) for all<br>information<br>systems per<br>annum. | 91%                              | 95.9%<br>uptime of<br>ICT<br>systems<br>(350 days<br>per<br>annum) | 99.52%                           | +3.62%  | No anticipated Major incidents e.g. prolonged power outages or system failures occurred during 2015-2016 financial year and the UPS batteries upgrade also contributed to the achievement of uptime. |

## Key Performance Indicators and their Targets and Actual Achievements

| Programme 4:   | Information Tech                 | nnology                      |                                  |   |   |
|--|----------------------------------|------------------------------|----------------------------------|---|---|
| Performance<br>Indicator   | Actual<br>Achievement<br>2014/15 | Planned<br>Target<br>2015/16 | Actual<br>Achievement<br>2015/16 | Deviation from<br>Planned Target<br>for 2015/16 | Comment<br>on<br>Variances  |
| Maintain<br>current<br>information<br>technology<br>systems<br>(hardware,<br>software and<br>network<br>infrastructure).                       | 1 431                            | 2 281                        | 3 764                            | +1 483  | Over achievement are attributable due to the increase in Operating System Security vulnerability updates.           |
| Optimise service availability and security across the office of the Board through scheduled preventative activities and knowledge empowerment. | 58                               | 52                           | 71                               | +19   | Over achievement are attributable due to training on new solutions, Systems and Processes implemented at the Board. |

The IT Department has contributed to the achievement of the board's goals and mandate by implementing and maintaining relevant and secure ICT solutions for the board. Staff members are continuously trained with appropriate knowledge required to derive the envisaged benefit from operating ICT solutions implemented by the board.

## Strategy to overcome areas of under-performance

There were no areas of under-performance as the enhancements in the necessary development of employees, systems and processes aid in the overall performance of the department.

## Changes to planned targets

There were no changes to the planned targets during the 2015/16 financial year.

## Linking performance with budgets

|                            |             | 2015/16                    |                                  |             | 2014/15                    |                                  |
|----------------------------|-------------|----------------------------|----------------------------------|-------------|----------------------------|----------------------------------|
| Sub-Programme<br>Name<br>R | Budget<br>R | Actual<br>Expenditure<br>R | (Over)/Under<br>Expenditure<br>R | Budget<br>R | Actual<br>Expenditure<br>R | (Over)/Under<br>Expenditure<br>R |
| Information<br>Technology  | 6 132 618   | 4 489 647                  | 1 642 971                        | 4 438 714   | 3 149 522                  | 1 289 192                        |

Financial resources ensured an enabling environment to make informed decisions in achieving its objectives.

## 4. REVENUE COLLECTION

|  |                         | 2015/16                         |                                 |                         | 2014/15                         |                                 |
|--|-------------------------|---------------------------------|---------------------------------|-------------------------|---------------------------------|---------------------------------|
| Sources of<br>Revenue                        | Estimate<br>Amount<br>R | Actual Amount<br>Collected<br>R | (Over)/Under<br>Collection<br>R | Estimate<br>Amount<br>R | Actual Amount<br>Collected<br>R | (Over)/Under<br>Collection<br>R |
| Application fees                             | 900 862                 | 2 106 070                       | (1 205 208)                     | 604 980                 | 2 677 410                       | (2 072 430)                     |
| Investigation fees                           | 23 147 048              | 20 761 583                      | 2 385 465                       | 20 151 250              | 20 714 974                      | (563 724)                       |
| Investigation<br>fees Temp                   | 1                       | 718                             | (718)                           | -                       | 928                             | (928)                           |
| Exclusivity fees                             | 5 151 367               | 5 842 264                       | (690 897)                       | 6 803 500               | 7 062 682                       | (259 182)                       |
| Operators' fees                              | -                       | 1                               | -                               | -                       | -                               | -                               |
| (Loss) or gain<br>on actuarial<br>valuations | -                       | (45 902)                        | 45 902                          | -                       | 55 519                          | (55 519)                        |
| Interest                                     | 840 000                 | 1 229 018                       | (389 018)                       | 480 000                 | 1 293 113                       | (813 113)                       |
| Inspector charge outs                        | 5 100 588               | 5 945 396                       | (844 808)                       | 4 844 140               | 5 968 628                       | (1 124 488)                     |
| Legal fees recovered                         | -                       | -                               | -                               | -                       | -                               | -                               |
| Transfers                                    | 10 488 000              | 5 244 000                       | 5 244 000                       | 10 406 000              | 10 406 000                      | -                               |
| Profit on<br>disposal of<br>Assets           | -                       | 2 617                           | (6 453)                         | -                       | (26 052)                        | 26 052                          |
| Miscellaneous                                | -                       | 47 606                          | (47 606)                        | -                       | 59 593                          | (59 593)                        |
| Total  | 45 627 865              | 41 133 371                      | 4 494 494                       | 43 289 870              | 48 212 795                      | (4 922 925)                     |

It is important to highlight that the WCGRB is only permitted to collect revenue and other fees from licensees as prescribed by law. Therefore, the WCGRB is prescribed from increasing the amount of fees and other revenue it collects from operators. Unless there is an increase in gambling licence applications, there is no other way the board can increase its revenue. Thus, when preparing a budget, the WCGRB relies on past trends to estimate the revenue it anticipates to receive for the financial year.

| NOTES |
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# Part C: GOVERNANCE

## **PART C: Governance**

## 1. INTRODUCTION

The Board's governance framework is guided by the Western Cape Gambling and Racing Act, the Companies Act, the Public Finance Management Act (PFMA) and it is also practised in tandem with the Protocol on Corporate Governance found in the King's Report on Corporate Governance.

## 2. EXECUTIVE AUTHORITY

The Minister for Finance is the designated Executive Authority for the Western Cape Gambling and Racing Board. The Executive Authority appoints the members of the Board with the Board reporting to the Minister. Any and all reports that the Board is mandated to produce and submit are submitted to the Minister. In addition, the Board is bound by the policy determinations of the Executive Authority.

## 3. THE ACCOUNTING AUTHORITY - THE BOARD

## Introduction

The Board, who is comprised of seven non-executive members appointed by the Executive Authority is the designated Accounting Authority.

The Board forms several sub-committees from its members to oversee specific operational activities of its office. In addition, the Board now appoints three external members to serve on its Audit Committee.

## The role of the Board is as follows:

The Western Cape and Racing Board was established with the main object of controlling and regulating gambling and racing and all other activities incidental thereto in the Western Cape.

Its functions and powers are outlined in Section 12 of the Act, 1997. In summary the role of the Board is to:

- Invite applications for licences in terms of the Act;
- Receive and investigate applications for national and provincial licences;
- Issue national and provincial licences to qualifying or suitable persons, subject to such conditions as the Board deems appropriate;
- · Probe the suitability of persons acquiring an interest in a licensee or the business to which a licence relates;
- Conduct hearings and investigations into the conduct of licences or pertaining to any matter that the Board must administer in terms of the Act;
- Ensure on-going compliance in the licensed industry and impose administrative penalties or such measures as the Board deems appropriate for contraventions of the law;
- Protect the public from illegal gambling and instil / ensure public confidence and trust in legalized gambling;
- Detect illegal gambling activities and ensure prosecution thereof;
- Administer, calculate and collect taxes and levies due to the provincial fiscus and all statutory fees as prescribed by the Act;
- Conduct on-going research into gambling and racing throughout the Province and elsewhere to keep abreast of and detect deficiencies in the Act and regulatory practices of the Board;
- Impose appropriate licence conditions for effective regulation;
- Attend regulatory forums and conferences in order to keep abreast of the latest developments of the industry; and
- Generally, exercise all powers and perform the functions specified in the Act and any conferred by any other law.

## **Board Charter**

The Board's powers and functions are circumscribed in the Act. The Board has adopted a Charter for each of the sub-committees outlining their mandate. The Board reviews its corporate governance annually.

**Board Member Information** 

| Name               | Designation<br>(in terms of<br>the Public<br>Entity<br>Board<br>Structure) | Date<br>Appointed | Date<br>Resigned/<br>Term<br>Expired | Qualifi-<br>cations                                  | Area of<br>Expertise          | Board<br>Directorships<br>(List the<br>entities) | No. of<br>Board<br>Meetings<br>Held | No. of<br>Board<br>Meetings<br>Attended | Other<br>Committees<br>(e.g. Audit<br>Committee) | No. of<br>Committee<br>Meetings<br>Held | No. of No. of<br>Committee Committee<br>Meetings Meetings<br>Held Attended | Total<br>No. of<br>Meetings<br>Attended |
|--------------------|--|-------------------|--------------------------------------|--|-------------------------------|--|-------------------------------------|---|--|---|--|---|
| Ms A<br>Lapoorta   | airperson<br>ard<br>ssigned  | 22 May<br>2013    | 21 May<br>2016                       | B.Com<br>CA(SA)                                      | Auditing<br>and<br>Accounting | Western Cape<br>Gambling &<br>Racing Board       | 17                                  | 16                                      | Human<br>Capital<br>Committee                    | 4                                       | 4  | 25 of 29                                |
|                    | as<br>Chairperson<br>and Board   |                   |                                      |  |                               | Ku-humelela<br>Trading (Pty)                     |                                     |   | Casino<br>Committee                              | 4                                       | 2  |   |
|                    | Member on<br>2 Aug 2016)   |                   |                                      |  |                               | Ltd<br>Kuhumelela<br>Advisory<br>Services (Pty)  |                                     |   | Horseracing<br>Committee                         | 5                                       | 4  |   |
| Mr T<br>Arendse    | Board<br>Member  | 12 Feb<br>2014    | 11 Feb<br>2017                       | CTA<br>CA(SA)  | Auditing<br>and               | Western Cape<br>Gambling &                       | 17                                  | 16                                      | Audit<br>Committee                               | 5                                       | 5  | 30 of 31                                |
|                    | (Appointed<br>Chairperson<br>of the Board                                  |                   |                                      |  | Accounting                    | Kacing Board                                     |                                     |   | Finance & IT<br>Committee                        | 4                                       | 4  |   |
|                    | on 15 Aug<br>2016)   |                   |                                      |  |                               |  |                                     |   | LPM<br>Committee                                 | 5                                       | 5  |   |
| Mr DA<br>Federicks | Board<br>Member  |                   | 29 Aug<br>2015                       | Diploma<br>Industrial<br>Relations                   | Labour<br>relations           | Western Cape<br>Gambling &<br>Racing Board       | 21                                  | 17                                      | Human<br>Capital<br>Committee                    | 4                                       | 4  | 30 of 30                                |
|                    |  | 50 Aug<br>2015    | 31 March<br>2016                     |  |                               |  |                                     |   | LPM<br>Committee                                 | 5                                       | 5  |   |
|                    |  |                   |                                      |  |                               |  |                                     |   | Casino<br>Committee                              | 4                                       | 4  |   |
| Ms JD<br>Gantana   | Board<br>Member  | 10 March<br>2016  | 9 March<br>2019                      | Honours<br>Baccalaure-<br>us Artium in<br>Psychology | Finance                       | Western Cape<br>Gambling &<br>Racing Board       | [1]                                 | 1 of 1                                  | 0 o o 0  | 0 of 0                                  | 0 o o 0  | 10f1                                    |
|                    |  |                   |                                      | Masters in<br>Business<br>Leadership                 |                               | SAHRA Audit<br>and Risk<br>Committee             |                                     |   |  |   |  |   |

Board Member Information (continued)

| Name             | Designation<br>(in terms of<br>the Public<br>Entity<br>Board<br>Structure) | Date<br>Appointed | Date<br>Resigned/<br>Term<br>Expired | Qualifi-<br>cations                   | Area of<br>Expertise                       | Board<br>Directorships<br>(List the<br>entities)            | No. of<br>Board<br>Meetings<br>Held | No. of<br>Board<br>Meetings<br>Attended | Other<br>Committees<br>(e.g. Audit<br>Committee) | No. of<br>Committee<br>Meetings<br>Held | No. of No. of<br>Committee Committee<br>Meetings Meetings<br>Held Attended | Total<br>No. of<br>Meetings<br>Attended |
|------------------|--|-------------------|--------------------------------------|---------------------------------------|--|---|-------------------------------------|---|--|---|--|---|
| Mr D<br>Lakay    | Board<br>Member  | 10 Dec<br>2014    | 10 Dec<br>2017                       | B.Com<br>Accounting                   | Accounting and                             | Western Cape<br>Gambling &                                  | 17                                  | 17                                      | Casino<br>Committee                              | 4                                       | М  | 29 of 30                                |
|                  |  |                   |                                      |                                       | Financial<br>Manage-<br>ment               | Member of   |                                     |   | Finance & IT<br>Committee                        | 4                                       | 4  |   |
|                  |  |                   |                                      |                                       |  | Finance and<br>Risk Committee<br>(FRC)                      |                                     |   | LPM<br>Committee                                 | 2                                       | Ŋ  |   |
|                  |  |                   |                                      |                                       |  | Representative<br>of FRC at Audit<br>Committee              |                                     |   |  |   |  |   |
| Mr HC<br>Malila  | Board<br>Member  | 27 Sept<br>2011   | 26 Sept<br>2014                      | MBA<br>B. Compt.                      | Govern-<br>ment                            | Western Cape<br>Gambling &                                  | [17]                                | 8 of 10                                 | Finance & IT<br>Committee                        | [4]                                     | 0 of 2   | 10 of 15                                |
|                  |  | 27 Sept<br>2014   | 26 Sept<br>2015                      |                                       | ש<br>פ<br>פ<br>פ<br>פ                      | אמר ביי ביי ביי ביי ביי ביי ביי ביי ביי בי                  |                                     |   | Horseracing<br>Committee                         | [2]                                     | 2 of 3   |   |
| Mr DN<br>Polovin | Vice<br>Chairperson<br>Board   | 22 Oct<br>2012    |                                      | LL.M                                  | Law  | Western Cape<br>Gambling &<br>Racing Board                  | 17                                  | 16                                      | Human<br>Capital<br>Committee                    | 4                                       | 2  | 22 of 25                                |
|                  |  | 22 Oct<br>2015    | 2016                                 |                                       |  |   |                                     |   | Horseracing<br>Committee                         | 2                                       | 4  |   |
| Dr P<br>Voges    | Board<br>Member  | 10 March<br>2016  | 9 March<br>2019                      | B Comm,<br>M Comm<br>(Eco-<br>nomics) | Economic<br>Develop-<br>ment,<br>Strategy, | Board member:<br>Western Cape<br>Gambling &<br>Racing Board | [1]                                 | 10f1                                    | 0 of 0   | 0 o t 0                                 | 0 o o 0  | 10f1                                    |
|                  |  |                   |                                      | PHD Town<br>& Regional<br>Planning    |  | CEO: Mandela<br>bay<br>Development<br>Agency                |                                     |   |  |   |  |   |
|                  |  |                   |                                      |                                       | Promotion                                  | Board member:<br>Mandela Bay<br>Chamber of                  |                                     |   |  |   |  |   |

Board Member Information (continued)

| Name | Designation Date Date (in terms of Appointed Resigned/the Public Term Entity Expired Structure) | Date<br>Appointed | Date<br>Resigned/<br>Term<br>Expired | Qualifi-<br>cations | Area of<br>Expertise | Board<br>Directorships<br>(List the<br>entities) | No. of<br>Board<br>Meetings<br>Held | No. of Other No. of No. of Total Board Committees Committee No. of Meetings (e.g. Audit Meetings Meeting Attended Committee) Held Attended Attend | No. of<br>Committee<br>Meetings  <br>Held | No. of<br>Committee<br>Meetings<br>Attended | Total<br>No. of<br>Meetings<br>Attended |
|------|---|-------------------|--------------------------------------|---------------------|----------------------|--|-------------------------------------|---|---|---|---|
|      |   |                   |                                      |                     |                      | Commerce   |                                     |   |   |   |   |
|      |   |                   |                                      |                     |                      | Board member:<br>Eastern Cape                    |                                     |   |   |   |   |
|      |   |                   |                                      |                     |                      | Gambling &<br>Betting Board                      |                                     |   |   |   |   |
|      |   |                   |                                      |                     |                      | Board member:<br>International                   |                                     |   |   |   |   |
|      |   |                   |                                      |                     |                      | Association of<br>Ports and Cities<br>(Paris)    |                                     |   |   |   |   |

**External Audit Committee Members** 

| Name            | Designation<br>(in terms of<br>the Public<br>Entity<br>Board<br>Structure) | Date<br>Appointed                | Date<br>Resigned/<br>Term<br>Expired | Qualifi-<br>cations                                       | Area of<br>Expertise   | Board<br>Directorships<br>(List the<br>entities)   | Other<br>Committees<br>(e.g. Audit<br>Committee) | No. of<br>Meetings<br>Held | No. of<br>Meetings<br>Attended |
|-----------------|--|----------------------------------|--------------------------------------|---|--|--|--|----------------------------|--------------------------------|
| Mr PK<br>Slack  | Audit<br>Committee:<br>Independ-<br>ent non-<br>executive<br>Chairperson   | 29 Sept<br>2009<br>5 Feb<br>2013 | 28 Sept<br>2012<br>4 Feb<br>2016     | B Com<br>(Hons)<br>Financial<br>Manage-<br>ment<br>CA(SA) | Accounting<br>Accounting   | Chair of Board Western Province Blood Transfusion Service Other Board Memberships • South African Oil and Gas Alliance (SAOGA) • National Alliance for the Development of Community Advice Offices   | Audit<br>Committee                               | [5]                        | 4 of 4                         |
| Mr MR<br>Burton | Audit<br>Committee:<br>Independ-<br>ent non-<br>executive<br>member        | 8 Dec<br>2011<br>17 Feb<br>2015  | 7 Dec<br>2014<br>16 Feb<br>2018      | B. Compt.<br>Hons<br>CA(SA)                               | Auditing and<br>Accounting   | Cape Nature Board SAMSA Board Ascension Properties Limited WPBTS NPC Board Messaris (PTY)LTD   | Audit<br>Committee                               | 5                          | 5                              |
| Mr G<br>Harris  | Audit<br>Committee:<br>Independ-<br>ent non-<br>executive<br>member        | 29 Feb<br>2016                   | 28 Feb<br>2019                       | B. Com<br>Hons<br>CA(SA)                                  | Finance,<br>Commerce,<br>Management<br>of Risk,<br>Entrepre-<br>neurship and<br>Governance | Board member of SA Bureau of Standards Chair of SA Bureau of Standards Audit and Risk Committee.  Chairman of City of Cape Town Audit Committee from April 2015  Member of SA Parliament Audit Committee from May 2015  Non-executive Director of Booyco Engineering (Pty) | Audit<br>Committee                               | [5]                        | 10f1                           |

External Audit Committee Members (continued)

| No. of<br>Meetings<br>Attended   |   |  |   |  | 1 of 1   |
|--|---|--|---|--|--|
| No. of<br>Meetings<br>Held   |   |  |   |  | [5]  |
| Other<br>Committees<br>(e.g. Audit<br>Committee)                           |   |  |   |  | Audit<br>Committee   |
| Board<br>Directorships<br>(List the<br>entities)                           | Ltd and Novelquip Forestry<br>(Pty) Ltd | Deputy Chair of<br>Northlink TVET College<br>Council | Member of University of<br>Cape Town Intellectual<br>Property Advisory<br>Committee from May 2015 | Institute of Directors –<br>Western Cape Committee |  |
| Area of<br>Expertise   |   |  |   |  | Financial<br>Management<br>, Auditing,<br>Accounting,              |
| Qualifi-<br>cations  |   |  |   |  | B.Com,<br>PGDA,<br>CA(SA)  |
| Date<br>Resigned/<br>Term<br>Expired                                       |   |  |   |  | 28 Feb<br>2019   |
| Date<br>Appointed  |   |  |   |  | 29 Feb<br>2016   |
| Designation<br>(in terms of<br>the Public<br>Entity<br>Board<br>Structure) |   |  |   |  | Audit<br>Committee:<br>Independen<br>t non-<br>executive<br>member |
| Name   |   |  |   |  | Mr C<br>Whittle  |

| Committee                  | No. of<br>Meetings<br>Held | No. of<br>Members | Name of Members   |
|----------------------------|----------------------------|-------------------|---|
| Audit Committee            | 5                          | 4                 | Mr PK Slack (External non-executive member) [Chairperson] [Term as Audit Committee member expired on 4 February 2016]  Mr MR Burton (External non-executive member) [Appointed as Audit Committee Chairperson on 29 February 2016, to run concurrently with term.]  Mr G Harris (External non-executive member) [Appointed to Committee on 29 February 2016]  Mr C Whittle [Appointed to Committee on 29 February 2016]  Mr T Arendse (Member) [On SCOF recommendation, Mr Arendse was withdrawn from the Audit Committee on 27 October 2015, to continue as the Board's appointee to the Audit Committee, in ex-officio capacity.] |
| Casino<br>Committee        | 4                          | 3                 | Mr DA Fredericks (Chairperson) [Term expired on 31 March 2016]<br>Mr D Lakay (Member)<br>Ms A Lapoorta (Member)   |
| Finance & IT<br>Committee  | 4                          | 3                 | Mr D Lakay (Chairperson)<br>Mr T Arendse (Member)<br>Mr HC Malila (Member) [Term expired on 26 September 2015]  |
| Horseracing<br>Committee   | 5                          | 3                 | Mr HC Malila (Chairperson) [Term expired on 26 September 2015]<br>Ms A Lapoorta (Member)<br>Mr DN Polovin (Member) [Term expired on 31 March 2016]  |
| Human Capital<br>Committee | 4                          | 3                 | Ms A Lapoorta (Chairperson)<br>Mr DN Polovin (Member) [Term expired on 31 March 2016]<br>Mr DA Fredericks (Member) [Term expired on 31 March 2016]  |
| Licensing<br>Committee     | 0                          | 0                 | New Committee - formed on 29 February 2016 [No members constituted, as new Board appointments was awaited.]   |
| LPM Committee              | 4                          | M                 | Mr T Arendse (Chairperson)<br>Mr DA Fredericks (Member) [Term expired on 31 March 2016]<br>Mr D Lakay (Member)  |

## **BOARD REMUNERATION ARRANGEMENTS**

## **Board meetings:**

The remuneration for Board meetings held at the offices is a fixed amount, irrespective of the length of the meeting, and is all inclusive of preparation time, travel time and kilometres travelled. This amount is **R4 382.16** (plus kilometres travelled).

## Board committees and other events:

- The remuneration for other meetings and events, such as committee meetings and public hearings, for example, is based on an hourly rate, which in addition to the time attended, extends also to time travelled, preparation time and reimbursement for kilometres travelled.
- The hourly amount is **R547.77** per hour.
- This remuneration is payable up to the equivalent of a maximum of 8 hours, plus kilometres travelled.
- The practice is for members to indicate to the Secretary at the start of each meeting what had been their preparation time for a particular meeting.
- The kilometres travelled in instances where the routes varied from the usual route to the office of the Board, are also given to the Board Secretary individually.

## Chairperson -:

Board meetings: **R5 639.60** per meeting

Board committees and other events: **R704.95** per hour up to a maximum of 8 hours.

## Vice Chairperson -:

Board meetings: R4 382.16 per meeting

Board committees and other events: **R547.77** per hour up to a maximum of 8 hours.

## Acting as Chairperson -:

Board meetings: R4 910.00 per meeting

Board committees and other events: R613.75 per hour up to a maximum of 8 hours.

## **BOARD MEMBER REMUNERATION**

| Name             | Remueration | Other<br>Allowances | Other<br>Re-imbursements | Total     |
|------------------|-------------|---------------------|--------------------------|-----------|
| BOARD            | R           | R                   | R                        | R         |
| Ms A Lapoorta    | 215 950     | -                   | 5 421                    | 221 371   |
| Mr DN Polovin    | 126 013     | -                   | 8 059                    | 134 072   |
| Mr T Arendse     | 198 019     | -                   | 19 368                   | 217 387   |
| Mr DA Fredericks | 222 258     | -                   | 9 412                    | 231 670   |
| Mr D Lakay       | 215 411     | -                   | 21 492                   | 236 903   |
| Mr HC Malila     | -           | -                   | 9 342                    | 9 342     |
| Dr P Voges       | 4 382       | -                   | 26                       | 4 408     |
| Total            | 982 033     | -                   | 73 120                   | 1 055 153 |

# BOARD MEMBER TRAVEL ABROAD

| Conference: IAGA   | Conference- Van      | Conference: IAGA Conference- Vancouver,Canada-30 May to 07 June 2015   | May to 07 June 2   | 015                 |                          |                      |                   |              |
|--------------------|----------------------|--|--------------------|---------------------|--------------------------|----------------------|-------------------|--------------|
| Benefits derived f | rom attendance: E    | Benefits derived from attendance: Exposure to current best practices in the Casino Industry and solutions to common challenges.                          | best practices in  | the Casino Industry | / and solutions to       | common challenge     | es.               |              |
| Name               | Designation          | Travel &<br>Accommodation  | Air Tickets        | Conference<br>Fees  | Subsistence<br>Allowance | Fees                 | Other             | Total        |
| Mr T Arendse       | Board Member         | R18 576.98   | R19 467.72         | R6 241.24           | R12 084.80               | R37 383.12           | -                 | R93753.86    |
| Total              |                      | R18 576.98   | R19 467.72         | R6 241.24           | R12 084.80               | R37 383.12           | ı                 | R93 753.86   |
|                    |                      |  |                    |                     |                          |                      |                   |              |
| Conference: GRA    | F 2015 – Zimbabw     | Conference: GRAF 2015 - Zimbabwe- 21 June to 24 June 2015  | ine 2015           |                     |                          |                      |                   |              |
| Benefits derived f | rom attendance: E    | Benefits derived from attendance: Exposure to common norms and standards in the control and regulation of all legalised gambling modes on the continent. | in norms and stand | dards in the contro | and regulation o         | f all legalised gamk | oling modes on th | e continent. |
| Name               | Designation          | Travel &<br>Accommodation  | Air Tickets        | Conference<br>Fees  | Subsistence<br>Allowance | Fees                 | Other             | Total        |
| Mr D Polovin       | Board Member         | R7 738.44  | R10 359.16         | R6 585.86           | R5 133.70                | R16 614.72           | 1                 | R46 431.88   |
| Total              |                      | R7 738.44  | R10 359.16         | R6 585.86           | R5 133.70                | R16 614.72           | -                 | R46 431.88   |
|                    |                      |  |                    |                     |                          |                      |                   |              |
| Conference: IAGR   | ۲- Lima, Peru - 11 t | Conference: IAGR- Lima, Peru - 11 to 18 October 2015   |                    |                     |                          |                      |                   |              |
| Benefits derived f | rom attendance: E    | Benefits derived from attendance: Exposure to current best practices in the Casino Industry and solutions to common challenges.                          | best practices in  | the Casino Industr  | , and solutions to       | common challenge     | èS.               |              |
| Name               | Designation          | Travel &<br>Accommodation  | Air Tickets        | Conference<br>Fees  | Subsistence<br>Allowance | Fees                 | Other             | Total        |
| Mr D Lakay         | Board Member         | R28 821.77   | R22130.97          | R10 696.74          | R12 331.76               | R35 057.28           | -                 | R109 038.52  |
| Total              |                      | R28 821.77   | R22 130.97         | R10 696.74          | R12 331.76               | R35 057.28           | •                 | R109 038.52  |
|                    |                      |  |                    |                     |                          |                      |                   |              |
| Total / Conference | Φ.                   | Travel &<br>Accommodation  | Air Tickets        | Conference<br>Fees  | Subsistence<br>Allowance | Fees                 | Other             | Total        |
| IAGA               |                      | R18 576.98   | R19 467.72         | R 6241.24           | R12 084.80               | R 37 383.12          | -                 | R 93 753.86  |
| GRAF 2015          |                      | R 7 738.44   | R10 359.16         | R 6585.86           | R 5133.70                | R 16 614.72          | 1                 | R 46 431.88  |

IAGR

R109 038.52 R249 224.26

R35 057.28 R89 055.12

R 12 331.76 R29 550.26

R10 696.74 R23 523.84

R22130.97 R51957.85

R28 821.77 R 55 137.19

# STAFF MEMBER TRAVEL ABROAD

| Conference: ICE Co                | Conference: ICE Conference in London - 30 January to 19 February 2016 | uary to 19 February 2     | 016         |                                 |                          |      |            |
|-----------------------------------|---|---------------------------|-------------|---------------------------------|--------------------------|------|------------|
| Benefits derived from attendance: | m attendance:   |                           |             |                                 |                          |      |            |
| Name                              | Designation   | Travel &<br>Accommodation | Air Tickets | Conference<br>Fees              | Subsistence<br>Allowance | Fees | Total      |
| Mr R W Bennett                    | Manager - Compliance  | R24 095.56                | R20 624.00  | R32 028.26                      | R15 000.08               | 1    | R91747.90  |
|                                   |   |                           |             |                                 |                          |      |            |
| Conference: GRAF                  | Conference: GRAF 2015 - Zimbabwe- 21 June to 24 June 2015             | . 24 June 2015            |             |                                 |                          |      |            |
| Benefits derived from attendance: | ım attendance:  |                           |             |                                 |                          |      |            |
| Name                              | Designation   | Travel &<br>Accommodation | Air Tickets | Conference &<br>Membership Fees | Subsistence<br>Allowance | Fees | Total      |
| Dr M Matsapola                    | Chief Executive Officer   | R9 203.15                 | R10 359.16  | R6 585.86                       | R5 922.63                | -    | R32 070.80 |
| Mrs Y Skepu                       | Manager - Legal   | R7 956.44                 | R10 359.16  | R6 585.86                       | R4 884.13                | ı    | R29 785.59 |
|                                   |   |                           |             |                                 |                          |      |            |
| Conference: IAGR-                 | Conference: IAGR- Lima, Peru - 11 to 18 October 2015                  | 2015                      |             |                                 |                          |      |            |
| Benefits derived from attendance: | ım attendance:  |                           |             |                                 |                          |      |            |
| Name                              | Designation   | Travel &<br>Accommodation | Air Tickets | Conference<br>Fees              | Subsistence<br>Allowance | Fees | Total      |
| Mrs M Basson                      | Manager - Licensing   | R26 780.03                | R22 684.35  | R10 696.74                      | R9 367.63                | -    | R69 528.75 |
|                                   |   |                           |             |                                 |                          |      |            |
| Conference: IAGA i                | Conference: IAGA in Vancouver, Canada - 30 May 2015 to 8 June 2015    | sy 2015 to 8 June 201     | 2           |                                 |                          |      |            |

R57 008.56

Total

Fees

Subsistence Allowance

Conference Fees

Air Tickets

Travel & Accommodation

Designation

Benefits derived from attendance:

R10 479.56

R6 231.45

R22 912.72

R17 384.83

Chief Licensing investigator

Mr K Titus

Name

## STANDING COMMITTEE RESOLUTIONS

| STANDING COMMI     | TTEE ON PUBLIC ACCOUNTS  |   |
|--------------------|--|---|
| Date of resolution | Details  | Implementation progress   |
| 20 October 2015    | The Western Cape Gambling and Racing Board should meet with the appointed service providers to ensure that the service charges charged against airline tickets are reduced.  | The Board is utilising the Treasury negotiated rates and service providers. |
| 20 October 2015    | <ul> <li>Western Cape Gambling and Racing Board provides it with the following:</li> <li>The Board Charter, as indicated on page 56 of the Annual Report.</li> <li>A breakdown of all staff that travelled during the financial year under review and submit the breakdown as per the table provided on page 64 of the Annual Report.</li> <li>A breakdown of the beneficiaries of the Broad Awareness Programme, including the amount of programmes initiated; as indicated on page 87 of the Annual Report.</li> </ul> | Implemented November 2015.  |

## 4. RISK MANAGEMENT

Risk management is an integral part of the Board's overall activities. Through the use of Enterprise Risk Management, the Board aims to ensure that it continues to succeed in achieving its strategic objectives.

The WCGRB's risk management includes:

- Integrating risk management into the culture and strategic decision-making of the WCGRB;
- Anticipating and responding to changing social, environmental and legislative conditions;
- · Managing risk in accordance with best practice, and demonstrating due diligence in decision making;
- Regarding legal compliance as a minimum standard;
- · Balancing the cost of managing risk with the anticipated benefits; and,
- Raising awareness of the need for risk management.

Risk management strategies to identify and manage risks at WCGRB include the following considerations:

- the Board, Departmental Heads and Managers have responsibility for overseeing risk management;
- the Board, Departmental Heads and Management adopt an open and receptive approach to solving risk problems;
- the Departmental Heads and Management support, advise on and implement policies approved by the Board:
- the WCGRB makes conservative and prudent recognition and disclosure of the financial and non-financial implications of risks and opportunities;
- the Chief Executive Officer, Departmental Heads and Managers are responsible for encouraging good risk management practices within their units; and,
- key risk indicators will be identified and monitored on a quarterly basis.

The Board, it's Departmental Heads and Managers periodically assess the organisational risks in terms of the guidelines and methods provided to it by the Executive Authority through the MEC. Accordingly, each department's risks are reviewed along with the annual performance plan (APP) and the overall budget.

## 5. INTERNAL CONTROL

The Board's internal controls are effective as audited by the Auditor-General of South Africa. The Board has in place a number of policies and standard operating procedures specifically designed for control and proper governance of Board affairs. The responsibility to implement these control measures is entrusted in the CEO. However, both the external and internal auditors test whether the controls are not only effective but also comport with the prescripts of the PFMA.

During the year under review, a risk register was compiled, ongoing review of controls was conducted to mitigate identified risks, reports were submitted to the Finance and IT Committee and the Audit Committee and consequent recommendations were presented to the Board.

## 6. INTERNAL AUDIT AND AUDIT COMMITTEES

The purpose of performing internal audits twice a year is to provide to the Board an independent and objective assurance counselling services designed to help improve the Board's operations. The internal auditors help bring a systematic and disciplined approach of evaluating the effectiveness of the Board's risk management, control and governance process.

The head of internal audit reports administratively to the CEO and functionally to the Audit Committee.

The Audit Committee members' meeting attendance were:

| Name of Member  | Number of Meetings Attended |
|---|-----------------------------|
| 1. Mr P Slack #   | 4 of 5                      |
| 2. Mr M Burton @  | 5 of 5                      |
| 3. Mr T Arendse &   | 5 of 5                      |
| 4. Mr C Whittle *   | 1 of 5                      |
| 5. Mr G Harris*   | 1 of 5                      |
| # [Audit Committee membership expired on 4 February 2016]   |                             |
| & [Board 27 October 2015 decision: Mr Arendse to represent the Board on the Audit Committee only in an ex-officio capacity] |                             |
| * [Newly appointed from 29 February 2016]   |                             |
| @ [Appointed as Audit Committee Chairperson on 29 February 2016 for the remainder of his term]                              |                             |

| Name      | Quali-<br>fications                               | Internal or<br>External | If Internal,<br>Position in<br>the Board | Date<br>Appointed | Date<br>Resigned                                       | No. of<br>Meetings<br>Attended |
|-----------|---|-------------------------|--|-------------------|--|--------------------------------|
| M Burton  | B. Compt.<br>Hons<br>CA(SA)                       | External                |  | 17 Feb 2015       |  | 5                              |
| T Arendse | CTA<br>CA(SA)                                     | Internal                | Board<br>Member                          | 26 Feb 2014       | [In ex-officio<br>capacity from<br>27 October<br>2015] | 5                              |
| P Slack   | B Com (Hons)<br>Financial<br>Management<br>CA(SA) | External                |  | 5 Feb 2013        | 4 February<br>2016 [term<br>expired                    | 4                              |
| G Harris  | B. Com Hons<br>CA(SA)                             | External                |  | 29 Feb 2016       |  | 1                              |
| C Whittle | B.Com, PGDA,<br>CA(SA)                            | External                |  | 29 Feb 2016       |  | 1                              |

## 7. COMPLIANCE WITH LAWS AND REGULATIONS

The Board complies with provision of all relevant laws and Regulations.

## 8. FRAUD AND CORRUPTION

The WCGRB approved a Fraud and Anti-Corruption policy during the 2011 financial year. The policy has been fully implemented and provides for reporting of fraud via the national hotline and directly to the CEO who then reports to the Board.

Submissions are investigated by a dedicated Fraud Committee and reported to the CEO who considers the matters and reports to the Board.

## 9. MINIMISING CONFLICT OF INTEREST

During the month of April each year, the WCGRB receives from each Board member a declaration of their shareholdings and business interests. These are then recorded and kept on file. These declarations are reviewed to ascertain that no Board member is compromised by an interest the Board member may have.

In addition, at each Board meeting, Board members must declare whether they have any interest that might influence their judgement when deliberating matters that are before the Board.

Also, all service providers are required complete a WCBD4 form to certify that there is no relationship between the service provider and any employee of the WCGRB.

## 10. CODE OF CONDUCT

The Code of Conduct is central to the WCGRB achieving its mission to inspire public confidence and trust and to provide a stable, just, consistent and effective regulatory environment.

The Code ensures the delivery of high standards by guiding WCGRB employees and Board members toward best practice and continued improvement in standards.

The Code of Conduct is readily available to all employees and Board members online via the WCGRB's intranet to which every individual has access. At the commencement of employment of a new employee and the appointment of Board members the Code forms part of the induction pack, which all individuals are required to sign receipt of.

Compliance with the Code of Conduct is strictly enforced and monitored and any breaches thereof are dealt with in terms of the Board's disciplinary code and procedure.

## 11. HEALTH SAFETY AND ENVIRONMENTAL ISSUES

The Board has an established Occupational Health and Safety Committee (OHASA Committee) established in terms of the Occupational Health and Safety Act 85 of 1993. The OHASA committee, which has representatives of all departments at the Board, meets at set monthly intervals through the year to assess the Health and Safety environment at the Board and to address and matters that may arise.

## 12. COMPANY SECRETARY

The Board does not have a Company Secretary. However, it has a unit of three staff members within the Administration and Finance Department who serve as its Secretariat.

## 13. SOCIAL RESPONSIBILITY

While the Board itself did not have any social responsibility programmes for the year, the Board does impose certain conditions on licence holders to ensure that they do allocate resources to assist poor communities.

The Board also established the Western Cape Responsible Gambling Forum to address the potential ills gambling might bring.

## 14. AUDIT COMMITTEE REPORT

We are pleased to present our report for the financial year ended 31 March 2016.

## Audit Committee members and attendance

The audit committee consists of the members listed hereunder and meets at least 4 times per annum as per its approved terms of reference. During the 2015/16 financial year, 5 meetings were held.

| Name of Member    | Number of<br>Meetings Attended |
|-------------------|--------------------------------|
| 1. Mr P Slack #   | 4 of 5                         |
| 2. Mr M Burton @  | 5 of 5                         |
| 3. Mr T Arendse & | 5 of 5                         |
| 4. Mr C Whittle * | 1 of 5                         |
| 5. Mr G Harris*   | 1 of 5                         |



- # [Audit Committee membership expired on 4 February 2016]
- & [Board 27 October 2015 decision: Mr Arendse to represent the Board on the Audit Committee only in an ex-officio capacity]
- \* [Newly appointed from 29 February 2016]
- @ [Appointed as Audit Committee Chairperson on 29 February 2016 for the remainder of his term]

## **Audit Committee Responsibility**

The Audit Committee reports that it has complied with its responsibilities arising from Section 51(a) of the Public Finance Management Act and Treasury Regulation 27.1.10. The Audit Committee further reports that it has adopted appropriate formal terms of reference as its Audit Committee Charter, has regulated its affairs in compliance with this charter and has discharged all its responsibilities as contained therein.

The Committee has performed an annual self-assessment in respect of its own compliance in terms of the required functions in accordance with the King III Report on Corporate Governance, its own charter and terms of reference, the relevant National Treasury Regulations and the Public Finance Management Act. The Committee has complied with all the respective requirements.

## The Effectiveness of Internal Control

Our review of the findings of the Internal Audit work, which was based on the risk assessments conducted in the Board revealed certain weaknesses, which were then raised with the Board and corrective steps were implemented or to be implemented to minimise the risks.

The system of controls is designed to provide cost-effective assurance that assets are safeguarded and that liabilities and working capital are efficiently managed. The system applied by the Board over financial risk and risk management is effective, efficient and transparent.

In line with the Public Finance Management Act and the King III Report on Corporate Governance requirements, Internal Audit provides the Audit Committee and management with assurance that the internal controls are appropriate and effective. This is achieved by means of the risk management process, as well as the identification of corrective actions and suggested enhancements to the controls and processes.

From the various reports of the Internal Auditors and the Audit Report on the Annual Financial Statements, the management report of the Auditor-General, it was noted that no matters were reported indicating any material deficiencies in the system of internal control nor any deviations therefrom. Accordingly, we can report that the system of internal control for the period under review was efficient and effective.

The Audit Committee is satisfied that the internal audit function, which is outsourced, is operating effectively and that it has addressed the mitigations/controls relating to the risks pertinent to the Board in its audit.

The following internal audit work was completed during the year under review:

A review of the implementation and effectiveness of internal control measures were performed during the year on the following focus areas:

- Review of draft Annual Financial Statements 2014-2015 and 2015-2016
- Review of Performance Information on Predetermined Objectives (PDO's)
- Follow-up work on previous internal and external audit findings
- Asset verification
- Review of the Racing and Betting Department
- Review of IT Department
- Review of the Compliance Department
- Review of the Board activities
- · Review of Chief Executive Officer's office
- · Review of the Licensing Department
- Review of the Adfin Department
- · Review of the Legal Division
- Review of HR Division

The Audit Committee requested specific additional work on supply chain management and Information Technology.

## In-Year Management and Monthly/Quarterly Report

The Board has submitted monthly and quarterly reports to the Executive Authority. The Audit Committee is satisfied with the content and quality of monthly and quarterly reports prepared and issued by the Board during the year under review.

## **Evaluation of Financial Statements**

## We have:

- Reviewed and discussed the audited Annual Financial Statements to be included in the Annual Report, with the Auditor-General of South Africa, management and the Board;
- Reviewed the Auditor-General's management report and management's response thereto;
- Reviewed the Board's compliance with legal and regulatory provisions; and
- · Reviewed significant adjustments resulting from the audit.

We have reviewed the audited Annual Financial Statements prepared by the Board.

## **External Auditor's Report**

We have reviewed the Board's implementation plan for audit issues raised in the prior year and we are satisfied that the matters have been adequately resolved.

The Audit Committee concurs and accepts the Auditor-General's conclusions on the Annual Financial Statements and is of the opinion that the audited Annual Financial Statements be accepted and read together with the report of the Auditor-General.

Mervyn Burton

Chairperson of the Audit Committee

Western Cape Gambling and Racing Board

# NOTES



# Part D: HUMAN RESOURCE MANAGEMENT

## **PART D: Human Resource Management**

## 1. INTRODUCTION

The Human Resources (HR) department supports and upholds the Western Cape Gambling and Racing Board's goals and objectives by fostering a positive and engaging work environment while identifying and responding to the changing needs of our diverse workforce.

HR plays a critical role in the WCGRB. Our continued organisational success depends on the high level of skills and professionalism of our people. The 2015/16 year was dedicated to further evolving the HR function from an administrative unit to a professional value-added service partner.

Best practices show that the HR profession has increasingly moved towards 'customer focus' and plays a more strategic role in organizations. The HR department advertised and successfully appointed an HR administrator who will assist in providing not only an administrative support function but also manage the Board's employee development program (Training and Development)

The HR department has again received a clean audit for the year under review indicating the Board's continued focus on people management and its belief that its employees are its most valuable asset.

HR continues to aim for consistent quality and customer focus in delivering effective and comprehensive support across all functional areas within the office of the Board. Enhanced staff performance assessment and reporting and the strengthening of the learning culture continues to be one of the main focus areas toward ensuring the WCGRB has and will continue to have an appropriately skilled workforce.

The Board has concentrated its focus on ensuring sound and effective HR policies and processes and during the year in review the Human Capital Committee conducted reviews on various HR policies and processes within the organisation. The chief aim is to not only ensure alignment with other governmental institutions but also toward ensuring the application of HR best practices.

The staff turnover is down from the previous financial year (6 in 2014/15) with 5 resignations out of 74 employees for 2015/16; a turnover of less than 10%. Unfortunately, due to its flat structure, the Board will continue to struggle to retain its younger, lower level employees who are seeking to further their career.

The Board encourages an environment of development and empowerment, enabling each staff member to add to and contribute his/her skills and talents towards the entity sustaining its high standards of delivery. The HR department assists the Board to support its employees financially in achieving tertiary qualifications in order to develop its workforce further.

The WCGRB's employee wellbeing program continues to be an active source of assistance to employees to encourage them to choose healthier, more balanced lifestyles.

## 2. HUMAN RESOURCE OVERSIGHT STATISTICS

## Personnel Cost by programme

| Programme       | #Total<br>Expenditure<br>for the Entity<br>(R' 000) | Personnel<br>Expenditure<br>(R' 000) | Personnel Exp.<br>as a % of<br>Total Exp.<br>(R' 000) | No. of<br>Employees | Average<br>Personnel Cost<br>per Employee<br>(R' 000) |
|-----------------|---|--------------------------------------|---|---------------------|---|
| Administration* | 16 756  | 11 162                               | 67%   | 34                  | 328   |
| Compliance      | 13 132  | 11 462                               | 87%   | 25                  | 458   |
| Licensing       | 11 107  | 10 519                               | 95%   | 23                  | 457   |
| IT              | 4 490   | 1 906                                | 42%   | 5                   | 381   |
| Total           | 45 485  | 35 049                               | 77%   | 87                  | 401   |

<sup>\*</sup>Administration programme includes the Board, the Administration and Finance Department and Executive Management.

 ${\tt \#Total}\ Expenditure\ excludes\ depreciation\ and\ amortisation, but\ includes\ capital\ expenditure.$ 

## Personnel cost by salary band

| Level                  | Personal<br>Expenditure<br>(R' 000) | % of Personnel Expenditure to Total Personnel Cost | No. of<br>Employees | Average<br>Personnel Cost<br>per Employee<br>(R' 000) |
|------------------------|-------------------------------------|--|---------------------|---|
| Top Management         | 1 750                               | 5.35%  | 1                   | 1 750   |
| Senior Management      | 5 042                               | 15.38%   | 5                   | 1 008   |
| Professional qualified | 7 717                               | 23.55%   | 13                  | 594   |
| Skilled                | 14 393                              | 43.91%   | 34                  | 423   |
| Semi-skilled           | 3 873                               | 11.82%   | 15                  | 258   |
| Unskilled              | -                                   | -  | -                   | -   |
| Total                  | *32 775                             |  | 68                  | 482   |

 $<sup>^{*}</sup>$  Excludes Board member's remuneration of R1 055 153, housing allowance of R676 200, temps remuneration of R161 566 and net salary accruals/provisions of R382 000.

## **Performance Rewards**

| Programme              | Performance<br>Rewards<br>(R' 000) | Personnel<br>Expenditure<br>(R' 000) | % of Performance<br>Rewards to Total<br>Personnel Cost |
|------------------------|------------------------------------|--------------------------------------|--|
| Top Management         | 25                                 | 1 750                                | 1%   |
| Senior Management      | 95                                 | 5 042                                | 2%   |
| Professional qualified | 148                                | 7 717                                | 2%   |
| Skilled                | 255                                | 14 393                               | 2%   |
| Semi-skilled           | 79                                 | 3 873                                | 2%   |
| Unskilled              | -                                  | -                                    | -  |
| Total                  | 602                                | *32 775                              | 2%   |

 $<sup>^{\</sup>ast}$  Excludes Board member's remuneration of R1 055 153, housing allowance of R676 200, temps remuneration of R161 566 and net salary accruals/provisions of R382 000.

## **Training Costs**

| Directorate/<br>Business Unit | Personnel<br>Expenditure<br>(R' 000) | Training<br>Expenditure<br>(R' 000) | Training Exp.<br>as a % of<br>Personnel Cost<br>(R' 000) | No. of<br>Employees<br>Trained | Average<br>Training Cost<br>per Employee<br>(R' 000) |
|-------------------------------|--------------------------------------|-------------------------------------|--|--------------------------------|--|
| Board                         | 1 055                                | 13                                  | 1%   | 6                              | 2  |
| Executive                     | 5 390                                | 6                                   | 0%   | 11                             | 1  |
| Administration & Finance      | 4 717                                | 8                                   | 1%   | 16                             | 2  |
| Compliance                    | 11 462                               | 22                                  | 0%   | 34                             | 1  |
| Racing & Betting              | -                                    | -                                   | -  | -                              | -  |
| Licensing                     | 10 519                               | 2                                   | 0%   | 25                             | 1  |
| IT                            | 1 906                                | 31                                  | 2%   | 7                              | 4  |
| Total                         | 35 049                               | 82                                  | 0%   | 99                             | 1  |

## **Employment and vacancies**

| Programme        | 2014/15<br>No. of<br>Employees | 2015/16<br>Approved<br>Posts | 2015/16<br>No. of<br>Employees | 2015/16<br>Vacancies | % of<br>Vacancies |
|------------------|--------------------------------|------------------------------|--------------------------------|----------------------|-------------------|
| Administration   | 9                              | 9                            | 9                              | -                    | -                 |
| Executive        | 2                              | 7                            | 5                              | 2                    | 29%               |
| Management       | 6                              | 7                            | 6                              | 1                    | 14%               |
| Compliance       | 15                             | 25                           | 23                             | 2                    | 8%                |
| Racing & Betting | 11                             | -                            | -                              | -                    | -                 |
| Licensing        | 16                             | 22                           | 21                             | 1                    | 5%                |
| IT               | 4                              | 4                            | 4                              | -                    | -                 |
| Total            | 63                             | 74                           | 68                             | 6                    | 8%                |

| Programme              | 2014/15<br>No. of<br>Employees | 2015/16<br>Approved<br>Posts | 2015/16<br>No. of<br>Employees | 2015/16<br>Vacancies | % of<br>Vacancies |
|------------------------|--------------------------------|------------------------------|--------------------------------|----------------------|-------------------|
| Top Management         | 1                              | 1                            | 1                              | -                    | -                 |
| Senior<br>Management   | 5                              | 6                            | 5                              | 1                    | 17%               |
| Professional qualified | 11                             | 13                           | 13                             | -                    | -                 |
| Skilled                | 29                             | 36                           | 34                             | 2                    | 6%                |
| Semi-skilled           | 17                             | 18                           | 15                             | 3                    | 17%               |
| Unskilled              | -                              | -                            | -                              | -                    | -                 |
| Total                  | 63                             | 74                           | 68                             | 6                    | 8%                |

## **Employment changes**

| Salary Band            | Employment<br>at Beginning<br>of Period | Appointments | Terminations | Employment<br>at End of the<br>Period |
|------------------------|---|--------------|--------------|---------------------------------------|
| Top Management         | 1                                       | 1            | 1            | 1                                     |
| Senior Management      | 5                                       | 1            | 1            | 5                                     |
| Professional qualified | 9                                       | 1            | -            | 10                                    |
| Skilled                | 24                                      | 7            | 1            | 30                                    |
| Semi-skilled           | 24                                      | -            | 2            | 22                                    |
| Unskilled              | -                                       | -            | -            | -                                     |
| Total                  | 63                                      | 10           | 5            | 68                                    |

## Reasons for staff leaving

| Reason             | Number | % of Total No. of<br>Staff Leaving |
|--------------------|--------|------------------------------------|
| Death              | -      | -                                  |
| Resignation        | 3      | 75%                                |
| Dismissal          | -      | -                                  |
| Retirement         | -      | -                                  |
| III health         | -      | -                                  |
| Expiry of contract | 1      | 25%                                |
| Other              | -      | -                                  |
| Total              | 4      | 100%                               |

Staff resignations were less than 10% of the WCGRB workforce. Most employees to take up posts outside the Board at more senior posts or at a higher salary. With the Board's young workforce and flat structure, staff will continue to seek promotional opportunities elsewhere.

## Labour Relations: Misconduct and disciplinary action

| Nature of Disciplinary Action | Number |
|-------------------------------|--------|
| Verbal Warning                | -      |
| Written Warning               | 1      |
| Final Written Warning         | -      |
| Dismissal                     | -      |
| Total                         | 1      |

## **Equity Target and Employment Equity Status**

| Levels                 |         |        |         | Ma     | ale     |        |         |        |
|------------------------|---------|--------|---------|--------|---------|--------|---------|--------|
|                        | AFRI    | CAN    | COLO    | URED   | IND     | IAN    | WH      | IITE   |
|                        | Current | Target | Current | Target | Current | Target | Current | Target |
| Top<br>Management      | -       | 1      | 1       | 1      | -       | 1      | -       | -      |
| Senior<br>Management   | -       | 1      | 3       | 3      | -       | -      | -       | -      |
| Professional qualified | 2       | 2      | 2       | 2      | 1       | -      | 4       | 1      |
| Skilled                | 6       | 7      | 6       | 8      | -       | -      | 3       | 3      |
| Semi-skilled           | -       | 3      | 3       | 5      | -       | 1      | 1       | 1      |
| Unskilled              | -       | -      | -       | -      | -       | -      | -       | -      |
| Total                  | 8       | 13     | 15      | 18     | 1       | 1      | 8       | 5      |

| Levels                 |         |        |         | Fen    | nale    |        |         |        |
|------------------------|---------|--------|---------|--------|---------|--------|---------|--------|
|                        | AFRI    | ICAN   | COLO    | URED   | IND     | IAN    | WH      | IITE   |
|                        | Current | Target | Current | Target | Current | Target | Current | Target |
| Top<br>Management      | -       | 1      | -       | -      | -       | -      | -       | -      |
| Senior<br>Management   | -       | -      | 2       | 2      | -       | -      | -       | 1      |
| Professional qualified | -       | 1      | 2       | 1      | -       | -      | 2       | 1      |
| Skilled                | 6       | 7      | 13      | 8      | -       | 1      | -       | 3      |
| Semi-skilled           | 2       | 2      | 7       | 5      | -       | -      | 2       | 2      |
| Unskilled              | -       | -      | -       | -      | -       | -      | -       | -      |
| Total                  | 8       | 11     | 24      | 16     | -       | 1      | 4       | 7      |

| Levels                 |         | Disable | d Staff |        |
|------------------------|---------|---------|---------|--------|
|                        | MA      | \LE     | FEM     | ALE    |
|                        | Current | Target  | Current | Target |
| Top<br>Management      | -       | -       | -       | -      |
| Senior<br>Management   | -       | -       | -       | -      |
| Professional qualified | -       | -       | -       | -      |
| Skilled                | -       | -       | -       | -      |
| Semi-skilled           | -       | -       | -       | -      |
| Unskilled              | -       | -       | -       | -      |
| Total                  | -       | -       | -       | - /    |

The Board has employed a disabled person as the Personal Assistant to the CEO during April 2016. Although the Board has achieved its target it will continue to actively seek to attract suitably qualified persons to be interviewed for vacancies.

| NOTES |
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# Part E: FINANCIAL INFORMATION

## **PART E: Financial Information**

## REPORT OF THE AUDITOR-GENERAL TO THE WESTERN CAPE PROVINCIAL PARLIAMENT ON WESTERN CAPE GAMBLING AND RACING BOARD

## Report on the financial statements

## Introduction

1. I have audited the financial statements of the Western Cape Gambling and Racing Board set out on pages 72 to 99, which comprise the statement of financial position as at 31 March 2016, the statement of financial performance, statement of changes in net assets, statement of cash flows and statement of comparison of budget and actual amounts for the year then ended, as well as the notes, comprising a summary of significant accounting policies and other explanatory information.

## Accounting authority's responsibility for the financial statements

2. The accounting authority is responsible for the preparation and fair presentation of these financial statements in accordance with the South African Standards of Generally Recognised Accounting Practice (SA Standards of GRAP) and the requirements of the Public Finance Management Act (Act No.1 of 1999) (PFMA) and the Western Cape Gambling and Racing Act, 1996 (Act No. 4 of 1996), and for such internal control as the accounting authority determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

## Auditor-general's responsibility

- 3. My responsibility is to express an opinion on these financial statements based on my audit. I conducted my audit in accordance with International Standards on Auditing. Those standards require that I comply with ethical requirements, and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.
- 4. An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.
- 5. I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

## **Opinion**

6. In my opinion, the financial statements present fairly, in all material respects, the financial position of the Western Cape Gambling and Racing Board as at 31 March 2016 and its financial performance and cash flows for the year then ended, in accordance with the SA Standards of GRAP and the requirements of the PFMA and the Western Cape Gambling and Racing Act, 1996.

## **Emphasis of matters**

7. I draw attention to the matters below. My opinion is not modified in respect of these matters.

## Significant uncertainty

8. With reference to note 22 to the financial statements, the entity is a defendant in a labour court dispute regarding the Chief Executive Officer's perception to have the employment contract renewed by the Board. The amount pertaining to the legal fees cannot currently be determined, consequently, no provision for legal fees that might result has been made in the financial statements.

## Material underspending of the budget

As disclosed in the Statement of Comparison of Budget and Actual Amounts as at 31 March 2016, the entity
has materially underspent the overall operating expenditure budget with R9 million (17.3%). The
underspending was mainly on employee cost as a result of vacancies and as a result of cost containment
measures.

## Additional matter

10. I draw attention to the matter below. My opinion is not modified in respect of this matter.

## Report on other legal and regulatory requirements

11. In accordance with the Public Audit Act of South Africa, 2004 (Act No. 25 of 2004) and the general notice issued in terms thereof, I have a responsibility to report findings on the reported performance information against predetermined objectives of selected programmes presented in the annual performance report, compliance with legislation and internal control. The objective of my tests was to identify reportable findings as described under each subheading but not to gather evidence to express assurance on these matters. Accordingly, I do not express an opinion or conclusion on these matters.

## **Predetermined objectives**

- 12. I performed procedures to obtain evidence about the usefulness and reliability of the reported performance information of the following selected programmes presented in the annual performance report of the entity for the year ended 31 March 2016:
  - Programme 1: Board and Administration on pages 22 to 33
  - Programme 3: Gambling and Betting Compliance on pages 38 to 39
- 13. I evaluated the usefulness of the reported performance information to determine whether it was presented in accordance with the National Treasury's annual reporting principles and whether the reported performance was consistent with the planned programmes. I further performed tests to determine whether indicators and targets were well defined, verifiable, specific, measurable, time bound and relevant, as required by the National Treasury's Framework for managing programme performance information (FMPPI).
- 14. I assessed the reliability of the reported performance information to determine whether it was valid, accurate and complete.
- 15. I did not identify any material findings on the usefulness and reliability of the reported performance information for the following programmes:
  - Programme 1: Board and Administration
  - · Programme 3: Gambling and Betting Compliance

## Additional matter

16. Although I identified no material findings on the usefulness and reliability of the reported performance information for the selected programmes, I draw attention to the following matter:

## Achievement of planned targets

17. Refer to the annual performance report on pages 22 to 42 for information on the achievement of the planned targets for the year.

## **Compliance with legislation**

18. I performed procedures to obtain evidence that the entity had complied with applicable legislation regarding financial matters, financial management and other related matters. I did not identify any instances of material non-compliance with specific matters in key legislation, as set out in the general notice issued in terms of the PAA.

## **Internal control**

10. I considered internal control relevant to my audit of the financial statements, the annual performance report and compliance with legislation. I did not identify any significant deficiencies in internal control.

Auditor-General

Cape Town 31 July 2016



Auditing to build public confidence

### Western Cape Gambling and Racing Board Annual Financial Statements for the year ended 31 March 2016

### 2. ANNUAL FINANCIAL STATEMENTS

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The annual financial statements set out on pages 73 to 99, which have been prepared on the going concern basis, were approved by the accounting authority and were signed on its behalf by:

PA Abrahams

**Chief Executive Officer** 

31 July 2016

### Statement of Financial Position as at 31 March 2016

|  | Note(s)                    | 2016<br>R   | 2015<br>R   |
|--|----------------------------|---|---|
| Assets   |                            |   |   |
| Current Assets Cash and cash equivalents Inventories Prepayments Trade and other receivables from exchange transactions Cash and cash equivalents - Trust funds (securities) Cash and cash equivalents - Trust funds (trust) Cash and cash equivalents - ILSF housing fund | 3<br>4<br>5<br>6<br>6<br>7 | 6 408 487<br>30 191<br>190 823<br>2 891 246<br>9 001 493<br>9 156 189<br>35 100 | 18 886 800<br>34 552<br>39 676<br>1 392 332<br>8 550 635<br>8 017 784 |
| Non-Current Assets Property, plant and equipment Intangible assets   | 8<br>9                     | 3 033 758<br>40 339<br>3 074 097  | 1 889 177<br>46 467<br>1 935 644                                      |
| Total Assets   |                            | 30 787 626  | 38 857 423  |
| Liabilities  |                            |   |   |
| Current Liabilities Trade and other payables Provisions Employee benefits Trust Funds (securities) Trust funds (trust)   | 10<br>11<br>12<br>6<br>6   | 5 465 425<br>1 129 866<br>1 747 653<br>9 001 493<br>9 156 189                   | 10 234 349<br>849 524<br>1 497 131<br>8 550 635<br>8 017 784          |
| Non-Current Liabilities  |                            | 26 500 626  | 29 149 423  |
| Employee benefits  | 12                         | 287 000   | 340 000   |
| Total Liabilities  |                            | 26 787 626  | 29 489 423  |
| Net Assets   |                            | 4 000 000   | 9 368 000   |
| Accumulated surplus  |                            | 4 000 000   | 9 368 000   |

### Western Cape Gambling and Racing Board Annual Financial Statements for the year ended 31 March 2016

### Statement of Financial Performance for the year ended 31 March 2016

|   | Notes        | 2016<br>R   | 2015<br>R  |
|---|--------------|---|--|
| Revenue   |              |   |  |
| Revenue from exchange transactions Investment income Legal fees recoverable Operating revenue Sale of notes and sundry  | 24           | 1 229 018<br>-<br>34 656 032<br>47 606  | 1 293 113<br>35 134<br>36 424 621<br>24 459  |
| Total revenue from exchange transactions  |              | 35 932 656  | 37 777 327   |
| Revenue from non-exchange transactions Transfer revenue Government grant  | 20           | 5 244 000   | 10 406 000   |
| Total revenue   |              | 41 176 656  | 48 183 327   |
| Expenditure  Amortisation: Intangible assets  Board awareness programmes  Depreciation: Property, plant and equipment  Elimination of illegal gambling operations  Employee related costs  Finance costs  Legal fees  Other  Rental  Travel and subsistence | 9<br>8<br>25 | 6 128<br>115 265<br>1 194 951<br>124 564<br>35 048 689<br>31 569<br>266 183<br>5 539 872<br>90 476<br>1 912 106 | 6 128<br>1 294 556<br>1 408 288<br>131 061<br>31 284 435<br>83 811<br>496 911<br>5 960 182<br>113 168<br>2 365 080 |
| Total expenditure   |              | 44 329 803  | 43 143 620   |
| Operating (deficit)/surplus Gain/(loss) on disposal of assets and liabilities (Loss)/Gain on actuarial valuations   | 12           | (3 153 147)<br>2 617<br>(45 902)  | <b>5 039 707</b> (26 052) 55 519   |
| (Deficit)/surplus for the year  |              | (3 196 432)   | 5 069 174  |

### Western Cape Gambling and Racing Board Annual Financial Statements for the year ended 31 March 2016

### Statement of Changes in Net Assets for the year ended 31 March 2016

|  | Accumulated<br>Surplus<br>R | Total Net<br>Assets<br>R   |
|--|-----------------------------|----------------------------|
| Balance at 01 April 2014   | 11 000 000                  | 11 000 000                 |
| Surplus for the year<br>Surplus payable to Western Cape Government | 5 069 178<br>(6 701 178)    | 5 069 178<br>(6 701 178)   |
| Total changes  | (1 632 000)                 | (1 632 000)                |
| Balance at 01 April 2015   | 9 368 000                   | 9 368 000                  |
| Deficit for the year<br>Surplus payable to Western Cape Government | (3 196 433)<br>(2 171 567)  | (3 196 433)<br>(2 171 567) |
| Total changes  | (5 368 000)                 | (5 368 000)                |
| Balance at 31 March 2016   | 4 000 000                   | 4 000 000                  |

### Cash Flow Statement for the year ended 31 March 2016

|  | Notes  | 2016<br>R   | 2015<br>R   |
|--|--------|---|---|
| Cash flows from operating activities   |        |   |   |
| Cash nows from operating activities  |        |   |   |
| Receipts Taxes and levies collected Sale of goods and services Grants Interest income Other receipts |        | 575 145 467<br>33 010 332<br>5 244 000<br>1 229 018<br>47 606       | 539 437 111<br>35 836 341<br>10 406 000<br>1 293 113<br>59 593        |
|  |        | 614 676 423   | 587 032 158   |
| Payments Employee costs Suppliers Finance costs Provision Taxes and levies distributed               |        | (35 048 689)<br>(8 157 765)<br>(31 569)<br>280 342<br>(575 123 861) | (31 284 435)<br>(8 989 211)<br>(83 811)<br>(605 188)<br>(539 016 099) |
|  |        | (618 081 542)   | (579 978 744)   |
| Net cash flows from operating activities   | 18     | (3 405 119)   | 7 053 414   |
| Cash flows from investing activities   |        |   |   |
| Purchase of property, plant and equipment<br>Proceeds from sale of property, plant and equipment     | 8<br>8 | (2 355 872)<br>18 955   | (851 724)<br>15 006   |
| Net cash flows from investing activities   |        | (2 336 917)   | (836 718)   |
| Cash flows from financing activities   |        |   |   |
| Net receipts and payments for trust funds<br>Surplus payable to Western Cape Government redeemed     |        | 1 589 263<br>(6 701 177)  | 4 206 528<br>(464 343)  |
| Net cash flows from financing activities   |        | (5 111 914)   | 3 742 185   |
| Net (decrease)/increase in cash and cash equivalents   |        | (10 853 950)  | 9 958 881   |
| Cash and cash equivalents at the beginning of the year   |        | 35 455 219  | 25 496 338  |
| Cash and cash equivalents at the end of the year   | 3      | 24 601 269  | 35 455 219  |

### Statement of Comparison of Budget and Actual Amounts as at 31 March 2016

|  | Approved<br>Budget | Adjustments | Final<br>Budget | Actual<br>Amounts on<br>Comparable<br>Basis | Difference<br>between<br>Final Budget<br>and Actual | Reference |
|--|--------------------|-------------|-----------------|---|---|-----------|
|  | R                  | R           | R               | R   | R   |           |
| Statement of<br>Financial<br>Performance                           |                    |             |                 |   |   |           |
| Revenue  |                    |             |                 |   |   |           |
| Revenue from exchange transactions                                 |                    |             |                 |   |   |           |
| Sale of notes and sundry   | -                  | -           | -               | 47 606                                      | 47 606  | 1         |
| Rendering of<br>services   | 34 299 865         | -           | 34 299 865      | 34 656 032                                  | 356 167   | 2         |
| Interest received  | 840 000            | -           | 840 000         | 1 229 018                                   | 389 018   | 3         |
| Total revenue from exchange transactions                           | 35 139 865         | -           | 35 139 865      | 35 932 656                                  | 792 791   |           |
| Revenue from non-<br>exchange<br>transactions<br>Transfer revenue  |                    |             |                 |   |   |           |
| Government grant   | 10 488 000         |             | 10 488 000      | 5 244 000                                   | (5 244 000)   | 4         |
| Total revenue  | 45 627 865         | -           | 45 627 865      | 41 176 656                                  | (4 451 209)   |           |
| Expenditure Personnel Finance costs                                | (38 952 234)       | -           | (38 952 234)    | (35 048 689)<br>(31 569)                    | 3 903 545<br>(31 569)                               | 5<br>6    |
| Operating Expenses   | (14 617 531)       | 1 400 000   | (13 217 531)    | (8 048 466)                                 | 5 169 065   | 7         |
| Total expenditure  | (53 569 765)       | 1 400 000   | (52 169 765)    | (43 128 724)                                | 9 041 041   |           |
| Net operating receipts/ (payments)                                 | (7 941 900)        | 1 400 000   | (6 541 900)     | (1 952 068)                                 | 4 589 832   |           |
| Acquisition of property plant and equipment                        | (1 271 200)        | (1 400 000) | (2 671 200)     | (2 355 872)                                 | 315 328   | 8         |
| Net receipts/ (payments)   | (9 213 100)        | -           | (9 213 100)     | (4 307 940)                                 | 4 905 160   |           |
| Reconciliation Net operating receipts/ (payments) Basis difference |                    |             |                 | (1 952 068)                                 |   |           |
| Depreciation and   |                    |             |                 | (1 201 079)                                 |   |           |
| amortisation Actuarial loss Gain on disposed                       |                    |             |                 | (45 902)<br>2 617                           |   |           |
| assets Actual Amount in the Statement of Financial Performance     |                    |             |                 | (3 196 432)                                 |   |           |

Annual Financial Statements for the year ended 31 March 2016

### Statement of Comparison of Budget and Actual Amounts as at 31 March 2016

The budget is approved on a cash basis by functional classification. The approved budget covers the period from 01 April 2015 to 31 March 2016.

The budget and accounting base differ. The financial statements are prepared on the accrual basis using a classification on the nature of expenses in the statement of financial performance.

The financial statements differ from the budget, which is approved on the cash basis.

The amounts in the financial statements were recast from the accrual basis to the cash basis and reclassified by functional classification to be on the same basis as the final approved budget.

A reconciliation between the actual amounts on a comparable basis as presented in the statement of comparison of budget and actual amounts and the actual amounts in the statement of financial performance for the period ended 31 March 2016 is presented above. The financial statements and budget documents are prepared for the same period. There is a basis difference: the budget is prepared on a cash basis and the financial statements on the accrual basis.

### **Explanation of variances**

- 1. The Board does not budget for sundry income.
- 2. The over collection of R356167 in respect of rendering of services is due to more applications received due to the Request For Proposal application process being implemented.
- 3. The over collection of R389 018 in respect of interest received is due to an increase in interest rates, an increase in revenue and the 2014/2015 surplus payable to WCG withheld until after the AGSA audit.
- 4. Only 50% (R5 244 000) of the total grant (R10 488 000) was requested from the WCG, due to the increase in own revenue and cost containment measures issued by the National Treasury.
- 5. The saving of R3 903 545 under Personnel expenditure is due to vacant posts: CFO, Auditors, Admin staff, Law Enforcement Officer & Board Members. These posts are all in the process of being filled. Although the Board Members are appointed by the WCG, the Board is responsible for their remuneration.
- 6. The overspend on finance cost is a direct result of adopting GRAP 25 with the resultant interest burden of accruing for long term employee benefits.
- 7. The saving of R5 169 065 under operating expenses is mostly due to cost containment measures and relates to savings of travel & subsistence, enhancement fees, provision for legal fees, audit fees, Responsible Gambling Awareness Program and professional services.
- 8. The underspending of R315 328 under capital expenditure is pertaining to the purchase of computer hardware, due to the Rand/Dollar exchange rate flactuations.

Annual Financial Statements for the year ended 31 March 2016

### Notes to the Annual Financial Statements for the year ended 31 March 2016

### **Accounting Policies**

#### Presentation of Annual Financial Statements

The annual financial statements have been prepared in accordance with the Standards of Generally Recognised Accounting Practice (GRAP), including any interpretations, guidelines and directives issued by the Accounting Standards Board in accordance with Section 91(1) of the Public Finance Management Act (Act 1 of 1999).

These annual financial statements have been prepared on an accrual basis of accounting and are in accordance with historical cost convention as the basis of measurement, unless specified otherwise. They are presented in South African Rand. All figures have been rounded to the nearest Rand.

Assets, liabilities, revenues and expenses were not offset, except where offsetting is either required or permitted by a Standard of GRAP.

The principal accounting policies adopted in the preparation of these annual financial statements are set out below.

The accounting policies applied are consistent with those used to present the previous year's financial statements, unless explicitly stated.

#### 1.1 Going concern assumption

The annual financial statements have, based on the approval by the MEC for the retention of **R4 000 000** (2015: R9 368 000) of the 2015/2016 fiscal year retained surplus to finance the budgeted shortfall in the 2016/2017 budget, been prepared on a going concern basis.

### 1.2 Significant judgements and sources of estimation uncertainty

In preparing the annual financial statements, management is required to make estimates and assumptions that affect the amounts represented in the annual financial statements and related disclosures. Use of available information and the application of judgement is inherent in the formation of estimates. Actual results in the future could differ from these estimates which may be material to the annual financial statements. Significant judgements include:

### Impairment of trade receivables

The Board assesses its trade receivables for impairment at the end of each reporting period. In determining whether an impairment loss should be recorded in surplus or deficit, the surplus makes judgements as to whether there is observable data indicating a measurable decrease in the estimated future cash flows from a financial asset.

### Fair value estimation

The carrying value less impairment provision of trade receivables and payables are assumed to approximate their fair values due to the short term nature of these assets and liabilities.

### **Provisions and contingencies**

Management judgement is required when recognising and measuring provisions and when measuring contingent liabilities. Provisions are discounted where the time value effect is material.

### Property, plant and equipment and intangible assets

The Board assesses the useful life and residual values of these assets based on the condition of the assets and the replacement policy of the Board.

#### 1.3 Property, plant and equipment

Property, plant and equipment are tangible non-current assets that are held for use in the production or supply of goods or services or for administrative purposes, and are expected to be used during more than one period.

The cost of an item of property, plant and equipment is recognised as an asset when:

- it is probable that future economic benefits or service potential associated with the item will flow to the entity; and
- the cost of the item can be measured reliably.

Property, plant and equipment is initially measured at cost.

Annual Financial Statements for the year ended 31 March 2016

# Notes to the Annual Financial Statements for the year ended 31 March 2016 (continued)

The cost of an item of property, plant and equipment is the purchase price and other costs attributable to bring the asset to the location and condition necessary for it to be capable of operating in the manner intended by management. Trade discounts and rebates are deducted in arriving at the cost.

Costs include costs incurred initially to acquire or construct an item of property, plant and equipment and costs incurred subsequently to add to, replace part of, or service it. If a replacement cost is recognised in the carrying amount of an item of property, plant and equipment, the carrying amount of the replaced part is derecognised.

Property, plant and equipment is carried at cost less accumulated depreciation and any impairment losses.

Property, plant and equipment are depreciated on the straight line basis over their expected useful lives to their estimated residual value.

The useful lives of items of property, plant and equipment have been assessed as follows:

| Item                   | Depreciation Method | Average useful Life |
|------------------------|---------------------|---------------------|
| Motor vehicles         | Straight line       | 4 - 10 years        |
| Equipment & Furniture  | Straight line       | 2 - 25 years        |
| Computers              | Straight line       | 3 - 25 years        |
| Computer accessories   | Straight line       | 2 - 15 years        |
| Assets less than R5000 | Straight line       | 2 - 15 years        |
| Leased assets          | Straight line       | 2 - 6 years         |

The residual value, and the useful life and depreciation method of each asset are reviewed at the end of each reporting date. If the expectations differ from previous estimates, the change is accounted for as a change in accounting estimate.

In assessing the remaining useful lives and residual values of property, plant and equipment, management have made judgements based on historical evidence as well as the current condition of property, plant and equipment under its control.

Reviewing the useful life of an asset on an annual basis does not require the Board to amend the previous estimate unless expectations differ from the previous estimate.

An asset's carrying amount is written down immediately to its recoverable amount if the carrying amount is greater than its estimated recoverable amount.

The depreciation charge for each period is recognised in surplus or deficit unless it is included in the carrying amount of another asset.

Items of property, plant and equipment are derecognised when the asset is disposed of or when there are no further economic benefits or service potential expected from the use of the asset.

The gain or loss arising from the derecognition of an item of property, plant and equipment is included in surplus or deficit when the item is derecognised. The gain or loss arising from the derecognition of an item of property, plant and equipment is determined as the difference between the net disposal proceeds, if any, and the carrying amount of the item.

### 1.4 Intangible assets

Intangible assets are initially recognised at cost at the date of acquisition. An intangible asset is recognised when:

- it is probable that the expected future economic benefits or service potential that are attributable to the asset will flow to the entity; and
- the cost or fair value of the asset can be measured reliably.

The entity assesses the probability of expected future economic benefits or service potential using reasonable and supportable assumptions that represent management's best estimate of the set of economic conditions that will exist over the useful life of the asset.

Where an intangible asset is acquired through a non-exchange transaction, its initial cost at the date of acquisition is measured at its fair value as at that date.

Annual Financial Statements for the year ended 31 March 2016

# Notes to the Annual Financial Statements for the year ended 31 March 2016 (continued)

Intangible assets are carried at cost less any accumulated amortisation and any impairment losses.

The amortisation period and the amortisation method for intangible assets are reviewed at each reporting date. Amortisation is provided to write down the intangible assets, on a straight line basis, to their residual values as follows:

| Item                    | Useful Life |
|-------------------------|-------------|
| WCGRB Database software | 10 years    |

#### 1.5 Financial instruments

A financial instrument is any contract that gives rise to a financial asset of one entity and a financial liability or a residual interest of another entity.

The Board classifies financial assets and financial liabilities into the following categories:

- Financial assets
- Financial liabilites

### Classification

The Board classifies financial assets and financial liabilities into the following categories as reflected on the face of the statement of financial position or in the notes thereto:

| Financial Assets            | Category                                   |
|-----------------------------|--|
| Cash and cash equivalents   | Financial asset measured at amortised cost |
| Trade and other receivables | Financial asset measured at amortised cost |
| Trust funds (securities)    | Financial asset measured at amortised cost |
| Trust funds (trust)         | Financial asset measured at amortised cost |
| ILSF Housing allowance      | Financial asset measured at amortised cost |

| Financial Liabilities    | Category                                   |
|--------------------------|--|
| Trade and other payables | Financial asset measured at amortised cost |
| Trust fund (securities)  | Financial asset measured at amortised cost |
| Trust fund (trust)       | Financial asset measured at amortised cost |

Classification depends on the purpose for which the financial instruments were obtained / incurred and takes place at initial recognition.

Classification is re-assessed on an annual basis, except for derivatives and financial assets designated as at fair value through surplus or deficit, which shall not be classified out of the fair value through surplus or deficit category.

#### Initial recognition and measurement

Financial instruments are recognised initially when the Board becomes a party to the contractual provisions of the instruments. The Board classifies financial instruments, or their component parts, on initial recognition as a financial asset, a financial liability or an equity instrument in accordance with the substance of the contractual arrangement.

The Board measures a financial asset and financial liability initially at its fair value.

For financial instruments which are not at fair value through surplus or deficit, transaction costs are included in the initial measurement of the instrument.

Annual Financial Statements for the year ended 31 March 2016

# Notes to the Annual Financial Statements for the year ended 31 March 2016 (continued)

#### Subsequent measurement of financial assets and financial liabilities

The Board measures all financial instruments after initial recognition using the following categories:

- Financial assets at amortised cost, using the effective interest method, less accumulated impairment losses.
- Financial liabilities consist of trade and other payables and trust funds. They are categorised as financial liabilities held at amortised cost, are initially recognised at fair value and subsequently measured at amortised cost, using the effective interest method.

### Impairment of financial assets

The Board assesses at the end of each reporting period whether there is any objective evidence that a financial asset or group of financial assets are impaired.

A financial asset is considered impaired if objective evidence indicates that one or more events have had a negative effect on the estimated future cash flows of that asset. If there is evidence then the recoverable amount is estimated and an impairment loss is recognised.

For amounts due to the Board, significant financial difficulties of the debtor, probability that the debtor will enter bankruptcy and default of payments are all considered indicators of impairment.

All impairment losses are recognised in surplus or deficit.

Impairment losses are reversed when an increase in the financial asset's recoverable amount can be related objectively to an event occurring after the impairment was recognised, subject to the restriction that the carrying amount of the financial asset at the date that the impairment is reversed shall not exceed what the carrying amount would have been had the impairment not been recognised.

Reversals of impairment losses are recognised in surplus or defict.

### Trade and other receivables

Trade and other receivables are measured at initial recognition at fair value, and are subsequently measured at amortised cost using the effective interest rate method. Appropriate allowances for estimated irrecoverable amounts are recognised in surplus or deficit when there is objective evidence that the asset is impaired.

Significant financial difficulties of the debtor, probability that the debtor will enter bankruptcy or financial reorganisation, and default or delinquency in payments (more than 3 months overdue) are considered indicators that the trade receivable is impaired.

The allowance recognised is measured as the difference between the asset's carrying amount and the present value of estimated future cash flows discounted at the effective interest rate computed at initial recognition.

The carrying amount of the asset is reduced through the use of a provision account, and the amount of the loss is recognised in surplus or deficit within operating expenses.

When a trade receivable is uncollectable, it is written off against the provision account for trade receivables. Subsequent recoveries of amounts previously written off are credited against operating expenses in surplus or deficit.

#### Trade and other payables

Trade and other payables are initially measured at fair value, and are subsequently measured at amortised cost, using the effective interest rate method.

### Cash and cash equivalents

Cash and cash equivalents comprise cash at bank, in hand and short term fixed deposits. Cash and cash equivalents are measured at amortised cost with changes being included in surplus or deficit.

### 1.6 Taxation

The Board's income is exempt from taxation in terms of Section 10(1)(cA) (i) of the Income Tax Act, 1962.

#### 1.7 Leases

A lease is classified as a finance lease if it transfers substantially all the risks and rewards incidental to ownership. A lease is classified as an operating lease if it does not transfer substantially all the risks and rewards incidental to ownership.

When a lease includes both land and buildings elements, the entity assesses the classification of each element separately.

Annual Financial Statements for the year ended 31 March 2016

# Notes to the Annual Financial Statements for the year ended 31 March 2016 (continued)

#### Finance leases - lessee

Finance leases are recognised as assets and liabilities in the statement of financial position at amounts equal to the fair value of the leased property or, if lower, the present value of the minimum lease payments. The corresponding liability to the lessor is included in the statement of financial position as a finance lease obligation.

The discount rate used in calculating the present value of the minimum lease payments is the prime interest rate.

Minimum lease payments are apportioned between the finance charge and reduction of the outstanding liability. The finance charge is allocated to each period during the lease term so as to produce a constant periodic rate of return on the remaining balance of the liability.

Any contingent rents are expensed in the period in which they are incurred.

### Operating leases - lessee

Operating lease payments are recognised as an expense on a straight-line basis over the lease term. The difference between the amounts recognised as an expense and the contractual payments are recognised as an operating lease asset or liability.

#### 1.8 Inventories

Inventories are stated at the lower of cost or net realisable value while cost is determined on a first-in-first-out basis. Net realisable value represents the estimated selling price in the ordinary course of business less any costs incurred in selling and distribution.

Inventory comprise of stationery and computer consumables that shall be consumed within a short-term period in the normal business of the Board and not held for resale. Losses and write-downs due to obsolescence or shrinkage are recognised through the surplus or deficit.

### 1.9 Employee benefits

#### Short-term employee benefits

The cost of all short term employee benefits is recognised during the period in which the employee renders the related service. The provisions for employee entitlements to salaries and annual leave represents the amount which the Board has a present obligation to pay as a result of employees' service provided for at the reporting date. The provisions have been calculated at undiscounted amounts based on current salary rates.

### Long-term employee benefits

The Board has an obligation to provide long-term service benefits to all of its employees. According to the policy of the long-term service allowance scheme, which the board instituted and operates, an employee is entitled to a cash allowance, calculated in terms of the policy, after 10 years of continued service.

The Board's liability is based on an actuarial valuation. The projected unit credit method is used to value the liabilities. Actuarial gains and losses on the long-term service awards are recognised in the statement of financial performance.

The amount recognised as a liability for long-term service awards is the net total of the following amounts:

- the present value of the defined benefit obligation at the reporting date;
- minus the fair value at the reporting date of plan assets (if any) out of which the obligations are to be settled directly.

The Board recognises the net total of the following amounts as expense or revenue, except to the extent that another Standard requires or permits their inclusion in the cost of an asset:

- · current service cost;
- · interest cost;
- the expected return on any plan assets and on any reimbursement right recognised as an asset;
- acturial gains and losses, which is recognised immediately;
- past service cost, which is recognised immediately; and
- · the effect of curtailments or settlements.

### Retirement benefits

Retirement benefits are provided for employees through a separate provident fund to which the Board contributes.

The fund is regulated by the Pension Funds Act and is operated as a defined contribution plan, and is managed by an independent board of trustees.

Annual Financial Statements for the year ended 31 March 2016

# Notes to the Annual Financial Statements for the year ended 31 March 2016 (continued)

Retirement benefits are determined by the contributions to the fund and contributions are charged against income in the year in which they become payable.

### 1.10 Provisions and contingencies

Provisions are recognised when:

- the entity has a present obligation as a result of a past event;
- it is probable that an outflow of resources embodying economic benefits or service potential will be required to settle the obligation; and
- a reliable estimate can be made of the obligation.

The amount of a provision is the best estimate of the expenditure expected to be required to settle the present obligation at the reporting date.

Provisions are reviewed at each reporting date and adjusted to reflect the current best estimate. Provisions are reversed if it is no longer probable that an outflow of resources embodying economic benefits or service potential will be required, to settle the obligation.

Contingent assets and contingent liabilities are not recognised. Contingencies are disclosed in note 22.

#### 1.11 Commitments

Items are classified as commitments when the Board has committed itself to future transactions that will normally result in the outflow of cash.

Disclosures are required in respect of unrecognised contractual commitments.

Commitments for which disclosure is necessary to achieve a fair presentation should be disclosed in a note to the financial statements, if both the following criteria are met:

- Contracts should be non-cancellable or only cancellable at significant cost (for example, contracts for computer or building maintenance services); and
- Contracts should relate to something other than the routine, steady, state business of the Board therefore salary commitments relating to employment contracts or social security benefit commitments are excluded.

#### 1.12 Revenue from exchange transactions

Revenue is the gross inflow of economic benefits or service potential during the reporting period when those inflows result in an increase in net assets.

Revenue from exchange transactions refers to revenue that accrued to the Board directly in return for services rendered / goods sold, the value of which approximates the consideration received or receivable. At the time of initial recognition the full amount of revenue is recognised. It is a subsequent event if the Board does not enforce its obligation to collect the revenue.

### Measurement

Revenue is measured at the fair value of the consideration received or receivable, net of trade discounts and volume rebates. Revenue is recorded on the accrual basis to the extent that it is probable that economic benefits will flow to the entity and the revenue can be reliably measured.

### Investment income

Interest is recognised on a time proportion basis which takes into account the effective yield on the asset over the period it is expected to be held.

### Operating revenue consists of:

### Board inspectors' charge out

This represents the hourly charge out rate for board inspectors performing probities and application investigations. The revenue is recognised on invoice for the hours the inspectors performed the duties of probity and investigations.

### **Exclusivity fees**

Exclusivity fees represent fees paid by casino operators in terms of section 44A of the Western Cape Gambling and Racing Act (Act 4 of 1996) as amended. The revenue is recognised on invoice at the granting or renewal of a casino operator licence for a period of ten years from the first granting of a licence. The exclusivity fees of all casinos have since expired.

Annual Financial Statements for the year ended 31 March 2016

# Notes to the Annual Financial Statements for the year ended 31 March 2016 (continued)

### Investigation fees

This represents fees paid by licensed operators in terms of section 44 of the Western Cape Gambling and Racing Act (Act 4 of 1996) as amended.

The revenue is recognised on invoice at the granting or renewal of an operator licence.

### Licence application fees

This represents a fee payable in terms of section 44 of the Western Cape Gambling and Racing Act (Act 4 of 1996) as amended.

The revenue is recognised on invoice at time of application.

#### Operator's fee

Operator fees represent fees paid by route operators in terms of section 44C of the Western Cape Gambling and Racing Act (Act 4 of 1996) as amended. The revenue is recognised on invoice at the granting or renewal of a route operator licence.

### 1.13 Revenue from non-exchange transactions

### **Government grants**

This represents grants from government to meet budget obligations.

The grant is recognised as revenue at the time it is received.

#### 1.14 Trust funds

Trust funds represent deposits by gaming enterprises for the purposes of covering costs and defaults incurred in terms of section 34 of the Western Cape Gambling and Racing Act, 1996 (Act 4 of 1996), as amended.

#### 1.15 Comparative figures

Where necessary, comparative figures have been reclassified to conform to changes in presentation in the current year.

### 1.16 Unauthorised, irregular, fruitless and wasteful expenditure

Unauthorised expenditure means:

- overspending of a vote or a main division within a vote; and
- expenditure not in accordance with the purpose of a vote or, in the case of a main division, not in accordance with the purpose of the main division.

In terms of section 55(2)(b)(i) of the Public Finance Management Act, 1999 the financial statements must include particulars of any unauthorised, irregular, fruitless and wasteful expenditure.

All unauthorised expenditure is recognised as an expense in the statement of financial performance in the year that the expenditure was incurred. The expenditure is classified in accordance with the nature of the expense, and where recovered, it is subsequently accounted for as revenue in the statement of financial performance.

### 1.17 Fruitless and wasteful expenditure

Fruitless expenditure means expenditure which was made in vain and would have been avoided had reasonable care been exercised.

All expenditure relating to fruitless and wasteful expenditure is recognised as an expense in the statement of financial performance in the year that the expenditure was incurred. The expenditure is classified in accordance with the nature of the expense, and where recovered, it is subsequently accounted for as revenue in the statement of financial performance.

### 1.18 Irregular expenditure

Irregular expenditure as defined in section 1 of the PFMA as expenditure other than unauthorised expenditure, incurred in contravention of or that is not in accordance with a requirement of any applicable legislation, including -

- (a) the PFMA; or
- (b) the State Tender Board Act, 1968 (Act No. 86 of 1968), or any regulations made in terms of the Act; or
- (c) any provincial legislation providing for procurement procedures in the Western Cape Government.

Annual Financial Statements for the year ended 31 March 2016

# Notes to the Annual Financial Statements for the year ended 31 March 2016 (continued)

National Treasury practice note no. 4 of 2008/2009 which was issued in terms of sections 76(1) to 76(4) of the PFMA requires the following (effective from 1 April 2008):

Irregular expenditure that was incurred and identified during the current financial year and which was condoned before year end and/or before finalisation of the financial statements must also be recorded appropriately in the irregular expenditure register. In such an instance, no further action is also required with the exception of updating the note to the financial statements.

Irregular expenditure that was incurred and identified during the current financial year and for which condonement is being awaited at year end must be recorded in the irregular expenditure register. No further action is required with the exception of updating the note to the financial statements.

Where irregular expenditure was incurred in the previous financial year and is only condoned in the following financial year, the register and the disclosure note to the financial statements must be updated with the amount condoned.

Irregular expenditure that was incurred and identified during the current financial year and which was not condoned by the National Treasury or the relevant authority must be recorded appropriately in the irregular expenditure register. If liability for the irregular expenditure can be attributed to a person, a debt account must be created if such a person is liable in law. Immediate steps must thereafter be taken to recover the amount from the person concerned. If recovery is not possible, the accounting officer or accounting authority may write off the amount as debt impairment and disclose such in the relevant note to the financial statements. The irregular expenditure register must also be updated accordingly. If the irregular expenditure has not been condoned and no person is liable in law, the expenditure related thereto must remain against the relevant programme/expenditure item, be disclosed as such in the note to the financial statements and updated accordingly in the irregular expenditure register.

### 1.19 Related parties

Individuals as well as their close family members and /or entities are related parties if one party has the ability, directly or indirectly, to control or jointly control the other party or exercise significant influence over the other party in making financial and/or operating decisions.

Key management personnel are defined as the Chief Executive Officer and all other management reporting directly to the Chief Executive Officer or as designated by the Chief Executive Officer.

The Western Cape Gambling and Racing Board operates as a Provincial Public Entity with its parent department being the Western Cape Provincial Treasury and it is therefore regarded as a related party.

The entity operates in an economic sector currently dominated by entities directly or indirectly owned by the South African Government. As a consequence of the constitutional independence of the three spheres of government in South Africa, only entities within the provincial and local sphere of government are considered to be related parties.

Management are those persons responsible for planning, directing and controlling the activities of the entity, including those charged with the governance of the entity in accordance with legislation, in instances where they are required to perform such functions.

Close members of the family of a person are considered to be those family members who may be expected to influence, or be influenced by, that management in their dealings with the entity.

Only transactions with related parties not at arm's length or not in the ordinary course of business are disclosed.

Annual Financial Statements for the year ended 31 March 2016

# Notes to the Annual Financial Statements for the year ended 31 March 2016 (continued)

### 2. New standards and interpretations

### 2.1 Standards and interpretations effective and adopted in the current year

In the current year, the Board has adopted the following standards and interpretations that are effective for the current financial year and that are relevant to its operations:

| Standard/Interpretation:  | Effective Date:<br>Years Beginning<br>on or After | Expected<br>Impact: |
|---|---|---------------------|
| GRAP 1 (as amended 2015): Presentation of Financial Statements                            | 1 April 2015                                      | Not material.       |
| GRAP 2 (as amended 2015): Cash Flow Statements  | 1 April 2015                                      | Not material.       |
| GRAP 3 (as amended 2015): Accounting Policies, Changes in Accounting Estimates and Errors | 1 April 2015                                      | Not material.       |
| GRAP 13 (as amended 2015): Leases   | 1 April 2015                                      | Not material.       |
| GRAP 17 (as amended 2015): Property, Plant and Equipment                                  | 1 April 2015                                      | Not material.       |
| GRAP 19 (as amended 2015): Provisions, Contingent Liabilities and Contingent Assets       | 1 April 2015                                      | Not material        |
| GRAP 21 (as amended 2015): Impairment of Non-cash-generating Assets                       | 1 April 2015                                      | Not material.       |
| GRAP 23 (as amended 2015): Revenue from Non-exchange<br>Transactions                      | 1 April 2015                                      | Not material.       |
| GRAP 24 (as amended 2015): Presentation of Budget Information in Financial Statements     | 1 April 2015                                      | Not material.       |
| GRAP 25 (as amended 2015): Employee Benefits  | 1 April 2015                                      | Not material.       |
| GRAP 26 (as amended 2015): Impairment of Cash-generating Assets                           | 1 April 2015                                      | Not material.       |
| GRAP 31 (as amended 2015): Intangible Assets  | 1 April 2015                                      | Not material.       |
| GRAP 104 (as amended 2015): Financial Instruments   | 1 April 2015                                      | Not material.       |

### 2.2 Standards and interpretations issued, but not yet effective

At the date of authorisation of the financial statements for the year ended 31 March 2016, the following standards were issued but not yet effective:

Management is of the opinion that the impact of the application of the standards will be as follows: GRAP 20: Related Parties

This statement will not have an effect on the financial position, performance or disclosure of the Board as the Board currently subscribes to the requirements of this standard.

GRAP 32: Service Concession Arrangements: Grantor

This statement will not have an effect on the financial position, performance or disclosure of the Board as the statement will not apply to the Board.

GRAP 108: Statutory Receivables

This statement will not have an effect on the financial position, performance or disclosure of the Board as the Board currently subscribes to the requirements of this standard.

GRAP 109: Accounting by Principals and Agents

The impact of the amendment is not material.

IGRAP 17: Service Concession Arrangements where a Grantor Controls a Significant Residual Interest in an Asset

This statement will not have an effect on the financial position, performance or disclosure of the Board as the statement will not apply to the Board.

All applicable standards will be adopted at its effective date.

Annual Financial Statements for the year ended 31 March 2016

# Notes to the Annual Financial Statements for the year ended 31 March 2016 (continued)

|   | 2016<br>R  | 2015<br>R  |
|---|--|--|
| 3. Cash and cash equivalents  |  |  |
| Petty cash<br>Bank balances<br>Short-term deposits  | 4 000<br>6 404 487<br>-<br>6 408 487                               | 4 000<br>8 882 800<br>10 000 000<br>18 886 800                 |
| Cash and cash equivalents in the cash flow statement  |  |  |
| Cash and cash equivalent - Trust funds (securities) Cash and cash equivalent - Trust funds (trusts) Cash and cash equivalent - ILSF Housing allowance Cash and cash equivalents (per above) | 9 001 493<br>9 156 189<br>35 100<br>6 408 487<br><b>24 601 269</b> | 8 550 635<br>8 017 784<br>-<br>18 886 800<br><b>35 455 219</b> |
| 4. Inventories  |  |  |
| Stationery and computer consumables on hand   | 30 191   | 34 552   |
| 5. Trade and other receivables from exchange transactions   |  |  |
| Amounts due in respect of trading operations<br>Amounts due in respect of other activities  | 1 747 785<br>1 143 461<br>2 891 246                                | 1 218 249<br>174 083<br><b>1 392 332</b>                       |

The maximum exposure to credit risk at the reporting date is the carrying value of each class of receivables mentioned above.

The amounts are subject to the Board's standard credit terms and are due within a maximum of either 30 days or 60 days after month end depending on the class of debtor. Interest has not been charged on these accounts.

Fines imposed by the CEO can be appealed to the Board and these amounts are collected after the appeal process has run its course which has the effect of some fines remaining outstanding past the standard credit terms of 30 days or 60 days.

Trade and other receivables can be analysed as follows:

| Neither past nor due      | 2 874 521 | 1 391 887 |
|---------------------------|-----------|-----------|
| Past due but not impaired | 16 725    | 445       |
| Past due and impaired     |           | <u> </u>  |
|                           | 2 891 246 | 1 392 332 |

The credit quality of financial assets that are neither past due nor impaired can be assessed by reference to the internal credit ratings:

- Group 1 new or existing customers with transactions less than 60 days.
- Group 2 existing customers with transactions more than 60 days but with no defaults in the past.
- Group 3 existing customers with transactions more than 60 days with some default in the past. All defaults are fully recoverable.

### Counterparties without external credit rating

| Group 1<br>Group 2        | 2 773 959<br>100 562 | 1 391 006<br>881 |
|---------------------------|----------------------|------------------|
| Group 3                   | 2 874 521            | 1 391 887        |
| Past due but not impaired | 16 725               | 445              |

### Trade and other receivables past due but not impaired

At 31 March 2016, trade and other receivables of R 16 725 (2015: R 445) were past due but not impaired. These relate to existing licence holders with no defaults in the past. All the amounts were subsequently fully recovered.

Annual Financial Statements for the year ended 31 March 2016

# Notes to the Annual Financial Statements for the year ended 31 March 2016 (continued)

|  | 2016<br>R | 2015<br>R |
|--|-----------|-----------|
| The ageing of amounts past due but not impaired is as follows: |           |           |
| 90 days past due   | 16 725    | 445       |

### Credit risk

The Board's credit risk is primarily attributable to its trade and other receivables. The amount presented in the statement of financial position is net of allowances for doubtful receivables, estimated by the Board's management based on prior experience and the current economic environment.

The board holds **R9 156 189** (2015: R8 017 784) in trust from its debtors and is able to withdraw funds from the trust accounts for amounts due to the Board.

Consequently, the majority of the Board's trade and other receivables are secured by the trust accounts in possession of the Board.

The credit risk on liquid funds is limited because the counter parties are banks with high credit ratings assigned by international credit rating agencies.

The Board holds no specific collateral for its credit risk exposure other than the trust accounts.

The Board has no significant concentration of credit risk.

### 6. Trust funds

| Trust funds (securities) Trust funds (trusts)                     | 8 991 493<br>9 077 985 | 7 983 010<br>8 003 959 |
|---|------------------------|------------------------|
| Total Add: Amount (payable) / receivable to/from current acccount | 18 069 478             | 15 986 969             |
| Securities  | 10 000                 | 567 625                |
| Trusts  | 78 204                 | 13 825                 |
|   | 18 157 682             | 16 568 419             |
| Currently disclosed in the financial statements                   |                        |                        |
| Current assets  |                        |                        |
| Trust funds (securities)  | 9 001 493              | 8 550 635              |
| Trust funds (trusts)  | 9 156 189              | 8 017 784              |
| Total   | 18 157 682             | 16 568 419             |
| Current liabilities   |                        |                        |
| Trust funds (securities)  | 9 001 493              | 8 550 635              |
| Trust funds (trusts)  | 9 156 189              | 8 017 784              |
| Total   | 18 157 682             | 16 568 419             |

### 7. Cash and cash equivalents - ILSF housing fund

In terms of the PSCBC resolution 7 of 2015 the following determinations (effective 1 July 2015) are made:

Employees who assumed duty after 27 May 2015 and are approved to access the housing allowance for rental purposes will have the full value of R1200 paid into an Individually Linked Savings Facility (ILSF). Such employees will not receive any housing allowance paid directly into their salary.

Employees who assumed duty before 27 May 2015 and are currently receiving a housing allowance for rental purposes will have the following options:

Option 1: R900 paid directly into salary and R300 paid into ILSF, or

Option 2: The full value of R1200 paid into ILSF.

Such employees will be requested to make a choice between option 1 and 2 with the implementation date being 1 April 2016.

As at 31 March 2016 the balance of the ILSF was R35 100 (2015: R0.00).

Annual Financial Statements for the year ended 31 March 2016

# Notes to the Annual Financial Statements for the year ended 31 March 2016 (continued)

### 8. Property, plant and equipment

|  |  | 2016   |  |   | 2015  |   |  |
|--|--|--|--|---|---|---|--|
|  | Cost /<br>Valuation  | Accumulated Depreciation and Accumulated Impairment                          | Carrying<br>Value  | Cost /<br>Valuation   | Accumulated Depreciation and Accumulated Impairment                           | Carrying<br>Value   |  |
| Motor vehicles Equipment & furniture Computers Computer accessories Assets less than R5000 Leased assets | 230 000<br>3 361 110<br>4 053 067<br>668 360<br>519 861<br>6 987 | (203 739)<br>(2 692 054)<br>(2 005 600)<br>(589 861)<br>(312 628)<br>(1 745) | 26 261<br>669 056<br>2 047 467<br>78 499<br>207 233<br>5 242 | 230 000<br>3 300 187<br>2 753 764<br>598 245<br>455 984<br>27 180 | (175 218)<br>(2 517 068)<br>(2 010 183)<br>(487 311)<br>(265 629)<br>(20 774) | 54 782<br>783 119<br>743 581<br>110 934<br>190 355<br>6 406 |  |
| Total  | 8 839 385  | (5 805 627)  | 3 033 758  | 7 365 360   | (5 476 183)   | 1 889 177   |  |

### Reconciliation of property, plant and equipment - 2016

|  | Opening<br>Balance  | Additions                                | Disposals                          | Depreciation   | Total  |
|--|---|--|------------------------------------|--|--|
| Motor vehicles Equipment & furniture Computers Computer accessories Assets less than R5000 Leased assets | 54 782<br>783 119<br>743 581<br>110 934<br>190 355<br>6 406 | 132 793<br>2 064 645<br>70 115<br>88 319 | (5 415)<br>(1 968)<br>-<br>(8 958) | (28 521)<br>(241 441)<br>(758 791)<br>(102 550)<br>(62 483)<br>(1 164) | 26 261<br>669 056<br>2 047 467<br>78 499<br>207 233<br>5 242 |
|  | 1 889 177   | 2 355 872                                | (16 341)                           | (1 194 950)  | 3 033 758  |

### Reconciliation of property, plant and equipment - 2015

|  | Opening<br>Balance  | Additions                                       | Disposals                               | Depreciation   | Total   |
|--|---|---|---|--|---|
| Motor vehicles Equipment & furniture Computers Computer accessories Assets less than R5000 Leased assets | 32 969<br>541 727<br>1 413 138<br>239 296<br>250 948<br>8 721 | 511 623<br>241 333<br>62 713<br>29 068<br>6 987 | (7 011)<br>(24 385)<br>(310)<br>(9 352) | 21 813<br>(263 220)<br>(886 505)<br>(190 765)<br>(80 309)<br>(9 302) | 54 782<br>783 119<br>743 581<br>110 934<br>190 355<br>6 406 |
|  | 2 486 799   | 851 724   | (41 058)                                | (1 408 288)  | 1 889 177   |

### Fully depreciated PPE still in use

|                       | Equipment<br>& Furniture | Computers | Computer<br>Accessories | Assets less<br>than R5000 | Total     |
|-----------------------|--------------------------|-----------|-------------------------|---------------------------|-----------|
| Gross carrying amount | 1 733 565                | 1 429 509 | 535 533                 | 119 433                   | 3 818 040 |

The above-mentioned items of Property, Plant & Equipment are fully depreciated and still in use. The useful lives and depreciation method were appropriately estimated based on information available at previous reporting dates. These assets were scheduled to be replaced, but due to the current economic climate and cost containment measures enforced by National and Provincial Government the Board is unable to replace the assets.

### Western Cape Gambling and Racing Board Annual Financial Statements for the year ended 31 March 2016

### Notes to the Annual Financial Statements for the year ended 31 March 2016 (continued)

### 9. Intangible assets

|                   |                     | 2016  |                   |                     | 2015  |                   |
|-------------------|---------------------|---|-------------------|---------------------|---|-------------------|
|                   | Cost /<br>Valuation | Accumulated<br>Amortisation<br>and<br>Accumulated<br>Impairment | Carrying<br>Value | Cost /<br>Valuation | Accumulated<br>Amortisation<br>and<br>Accumulated<br>Impairment | Carrying<br>Value |
| Computer software | 61 275              | (20 936)  | 40 339            | 61 275              | (14 808)  | 46 467            |

### Reconciliation of intangible assets - 2016

|                   | Opening<br>Balance | Amortisation | Total  |
|-------------------|--------------------|--------------|--------|
| Computer software | 46 467             | (6 128)      | 40 339 |

### Reconciliation of intangible assets - 2015

|                   | Opening<br>Balance | Amortisation | Total  |
|-------------------|--------------------|--------------|--------|
| Computer software | 52 595             | (6 128)      | 46 467 |

### 10. Trade and other payables

|  | 2016<br>R                       | 2015<br>R                       |
|--|---------------------------------|---------------------------------|
| Trade payables<br>WCG and WP Racing Club taxes and levies<br>Finance lease obligations | 1 889 807<br>3 573 749<br>1 869 | 2 104 026<br>8 124 964<br>5 359 |
|  | 5 465 425                       | 10 234 349                      |

### 11. Provisions

Reconciliation of provisions - 2016

|            | Opening<br>Balance | Additions | Utilised during<br>the Year | Total     |
|------------|--------------------|-----------|-----------------------------|-----------|
| Provisions | 849 524            | 1 129 866 | (849 524)                   | 1 129 866 |

### Reconciliation of provisions - 2015

|            | Opening<br>Balance | Additions | Utilised during<br>the Year | Total   |
|------------|--------------------|-----------|-----------------------------|---------|
| Provisions | 1 454 712          | 54 812    | (660 000)                   | 849 524 |

### 12. Employee benefit obligations

|   | 2016<br>R                      | 2015<br>R                |
|---|--------------------------------|--------------------------|
| Accrual for leave pay<br>Accrual for bonus                              | 1 073 635<br>437 918           | 1 038 049<br>364 082     |
| Subtotal Current portion of long service awards ILSF: Housing allowance | 1 511 553<br>201 000<br>35 100 | 1 402 131<br>95 000<br>- |
|   | 1 747 653                      | 1 497 131                |

Annual Financial Statements for the year ended 31 March 2016

# Notes to the Annual Financial Statements for the year ended 31 March 2016 (continued)

| 2016 | 2015<br>R |  |
|------|-----------|--|
| R    | R         |  |

### Long service awards

As per the Board's policy an employee shall qualify for long service awards in terms of leave days credits for the various periods of continuous service completed at the same employer. The conversion is based on a 12 months working year and therefore the benefits awarded can be expressed as follows:

| Completed Years of Service Total Long Ser |       | Total Long Service Benefit Award | Formula Used to Calculate Total Long<br>Service Benefit Award |
|---|-------|----------------------------------|---|
| (   | 10,00 | One Month's Salary               | (1/12)*Annual Salary = 8.33%                                  |

Long service benefits are awarded in the form of a 13th cheque (equivalent to one month's additional salary) that is awarded to employees upon completion of 10 years in service. No benefit is payable upon completion of subsequent 10 yearly intervals, i.e. 20, 30 or 40 years of service. The conversion is based on a 12 months working year and therefore the benefits awarded can be expressed as follows: completion of 10 years in service. The actuaries have converted the benefit into a percentage of the employee's annual salary.

#### Valuation of assets

The long service awards liability of the Board is unfunded. No dedicated assets have been set aside to meet this liability.

### Changes in the present value of the defined benefit obligation are as follows:

| Opening balance<br>Benefits paid<br>Net expense recognised in the statement of financial performance | 435 000<br>(95 902)<br>148 902   | 458 000<br>(91 481)<br>68 481    |
|--|----------------------------------|----------------------------------|
| The amounts recognised in the statement of financial position  | 488 000                          | 435 000                          |
| Long service awards Current liability Non-current liability  | 201 000<br>287 000               | 95 000<br>340 000                |
|  | 488 000                          | 435 000                          |
| Net expense recognised in the statement of financial performance                                     |                                  |                                  |
| Current service cost<br>Interest cost<br>Actuarial loss/(gain)                                       | 72 000<br>31 000<br>45 902       | 85 000<br>39 000<br>(55 519)     |
|  | 148 902                          | 68 481                           |
| Key assumptions used   |                                  |                                  |
| Discount Rate CPI (Consumer Price Inflation) Normal Salary Increase Rate Net Effective Discount Rate | 8,67%<br>6,80%<br>7,80%<br>0,81% | 7,39%<br>5,56%<br>6,56%<br>0,78% |

| Promotional Salary Increase Rates<br>Age Band | Percentage |
|---|------------|
| 20 - 24                                       | 5%         |
| 25 - 29                                       | 4%         |
| 30 - 34                                       | 3%         |
| 35 - 39                                       | 2%         |
| 40 - 44                                       | 1%         |
| 45 and over                                   | 0%         |

Annual Financial Statements for the year ended 31 March 2016

# Notes to the Annual Financial Statements for the year ended 31 March 2016 (continued)

### **Early Retirement**

A table setting out the assumed rates of early retirement is set out below:

| Age Band | Decrement for Males NRA 65 | Decrement for Females NRA 65 |
|----------|----------------------------|------------------------------|
| 20 -=54  | 0%                         | 0%                           |
| 55 - 59  | 5%                         | 10%                          |
| 60 - 64  | 5%                         | 10%                          |
| 65       | 100%                       | 100%                         |

#### Withdrawal Decrements

A table setting out the assumed rates of withdrawal from service is set out below:

| Age Band | Withdrawal Rates Male | Withdrawal Rates Female |
|----------|-----------------------|-------------------------|
| 20 - 24  | 16%                   | 24%                     |
| 25 - 29  | 12%                   | 18%                     |
| 30 - 34  | 10%                   | 15%                     |
| 35 - 39  | 8%                    | 10%                     |
| 40 - 44  | 6%                    | 6%                      |
| 45 - 49  | 4%                    | 4%                      |
| 50 - 54  | 2%                    | 2%                      |
| 55 - 59  | 1%                    | 1%                      |
| 60 +     | 0%                    | 0%                      |

Mortality Rates: Mortality before retirement has been based on the SA 85-90 mortality tables.

Normal Retirement Age: The normal retirement age for all active employees was assumed to be 65 years.

### Withdrawal rate:

The effect of 20% p.a. change in the assumed level of withdrawal rates is as follows:

|                         | -20%      | Valuation Assumption | +20%      |
|-------------------------|-----------|----------------------|-----------|
| Total Accrued Liability | R 489 000 | R 488 000            | R 487 000 |
| Current Service Cost    | R 87 000  | R 87 000             | R 87 000  |
| Interest Cost           | R 42 000  | R 42 000             | R 42 000  |

### Normal salary inflation

The cost of the long service awards is dependent on the increase in the annual salaries paid to employees. The rate at which salaries increase will thus have a direct effect on the liability of future employees. The effect of 1% p.a. change in the normal salary inflation assumption is as follows:

|                         | 1% point decrease | Current valuation | 1% point increase |
|-------------------------|-------------------|-------------------|-------------------|
| Total Accrued Liability | R 477 000         | R 488 000         | R 499 000         |
| Current Service Cost    | R 84 000          | R 87 000          | R 91 000          |
| Interest Cost           | R 41 000          | R 42 000          | R 43 000          |

The liability amounts for the current and previous reporting period are as follows:

Present value of obligation

R488 000 (2016) & R435 000 (2015)

### Western Cape Gambling and Racing Board Annual Financial Statements for the year ended 31 March 2016

### Notes to the Annual Financial Statements for the year ended 31 March 2016 (continued)

### 13. Members' emoluments

### Executive

### 2016

|  | Salary   | Retirement<br>Fund   | Bonus  | Other   | Total  |
|--|--|--|--|---|--|
| Chief Executive Officer 1 Manager: Legal services HOD; Admin & Finance HOD: Licensing HOD: Compliance HOD: Information Technology Manager: Human Resources Chief Executive Officer 2 | 451 326<br>844 188<br>453 473<br>844 188<br>855 154<br>452 130<br>670 000<br>499 746 | 18 393<br>45 074<br>23 994<br>45 074<br>42 884<br>24 619<br>35 798<br>27 424 | 26 951<br>70 833<br>21 068<br>70 833<br>72 974<br>15 631<br>55 546<br>56 665 | 128 459<br>401 934<br>44 664<br>36 890<br>55 437<br>1 093<br>433 312<br>4 358 | 625 129<br>1 362 029<br>543 199<br>996 985<br>1 026 449<br>493 473<br>1 194 656<br>588 193 |
| 55. <u>2</u> 55445 51661 <u>2</u>  | 5 070 205  | 263 260  | 390 501  | 1 106 147   | 6 830 113  |

### 2015

|   | Salary   | Retirement<br>Fund  | Bonus  | Other  | Total  |
|---|--|---|--|--|--|
| Chief Executive Officer 1 Manager: Legal services HOD; Admin & Finance HOD: Licensing HOD: Compliance HOD:Racing and Betting HOD: Information Technology Manager: Human Resources | 1 010 035<br>789 417<br>858 255<br>788 890<br>800 832<br>189 755<br>647 223<br>598 874 | 54 572<br>42 057<br>46 488<br>42 584<br>43 771<br>9 769<br>34 927<br>31 987 | 61 084<br>55 407<br>70 854<br>64 799<br>66 757<br>22 896<br>55 805<br>49 031 | 48 763<br>57 939<br>34 080<br>22 081<br>80 747<br>36 860<br>49 573<br>19 510 | 1 174 454<br>944 820<br>1-009 677<br>918 354<br>992 107<br>259 280<br>787 528<br>699 402 |
|   | 5 683 281  | 306 155   | 446 633  | 349 553  | 6 785 622  |

### **Board members**

### 2016

|   | Members'<br>Fees  | Other  | Total   |
|---|---|--|---|
| Ms A Lapoorta Mr D Polivin Mr TC Arendse Mr D Fredericks Mr DT Lakay Mr H Malila Dr P Voges | 215 950<br>126 013<br>198 019<br>222 258<br>215 411<br>-<br>4 382 | 5 421<br>8 059<br>19 368<br>9 412<br>21 492<br>9 342<br>26 | 221 371<br>134 072<br>217 387<br>231 670<br>236 903<br>9 342<br>4 408 |
| 2 , 0 3 0 0   | 982 033   | 73 120   | 1 055 153   |

### 2015

|   | Members'<br>Fees   | Other   | Total   |
|---|--|---|---|
| Ms A Lapoorta Mr D Polivin Mr TC Arendse Mr D Fredericks Mr DT Lakay Mr H Malila Ms US Deglon | 200 739<br>209 655<br>186 829<br>207 294<br>25 960<br>-<br>157 667 | 17 477<br>17 730<br>17 321<br>18 811<br>1 976<br>21 722<br>21 363 | 218 216<br>227 385<br>204 150<br>226 105<br>27 936<br>21 722<br>179 030 |
| Ms I Du Plessis   | -  | 3 011   | 3 011   |
|   | 988 144  | 119 411   | 1 107 555   |

Annual Financial Statements for the year ended 31 March 2016

# Notes to the Annual Financial Statements for the year ended 31 March 2016 (continued)

| 2016 | 2015 |
|------|------|
| R    | R    |

Chief Executive Officer 1 - contract ended 31 August 2015 & Chief Executive Officer 2 - contract commenced 1 October 2015.

### 14. Finance lease obligation

#### Finance lease arrangements

Minimum lease payments due

Minimum lease payments under finance leases.

At the statement of financial position date, the Board had outstanding commitments under non-cancellable leases which fall due as follows:

| - within one year<br>- in second to fifth year inclusive | 1 920 | 3 840<br>1 920 |
|--|-------|----------------|
|  | 1 920 | 5 760          |
| less: future finance charges                             | (51)  | (350)          |

- within one year
- in the second to fifth year inclusive
- in the second to fifth year inclusive
- (51)

Present value of minimum lease payments
1869
5 359

The Board leases cellular phones and electronic tablets on fixed term contracts. The leases were classified as finance leases because all of the risks and rewards of ownership have substantially been transferred to the Board. The average term of these contracts is two years.

### Operating lease arrangements

Minimum lease payments under operating leases

At the statement of financial position date, the Board had outstanding commitments under non-cancellable operating leases, which fall due as follows:

|                                     | 260 568 | 157 835 |
|-------------------------------------|---------|---------|
| - in second to fifth year inclusive | 132 908 | 7 323   |
| - within one year                   | 127 660 | 150 512 |

Operating lease payments represent rentals payable by the Board for equipment hire.

### 15. Retirement benefit plan

The Board operates a single retirement benefit plan domiciled in the Republic of South Africa and is governed by the Pension Funds Act, 1956 (Act no. 24 of 1956). All permanent staff are covered by the retirement benefit plan.

The Board operates a defined contribution retirement plan for all permanent staff. The assets of the fund are held separate from those of the Board, in funds under the control of trustees.

The total cost charged to income of R3 128 182 (2015: R2 642 993) represents contributions payable to the fund as specified in the rules of the fund.

Annual Financial Statements for the year ended 31 March 2016

# Notes to the Annual Financial Statements for the year ended 31 March 2016 (continued)

| 2016 | 2015<br>R |  |
|------|-----------|--|
| R    | R         |  |

### 16. Related parties

Related party relationships exist within the Board. During the year all purchasing and selling transactions were concluded at arms length. Details of related parties and related party transactions are as follows:

| Related party   | Related party transaction  |
|---|--|
| Western Cape Provincial MEC for Finance - Dr IH Meyer               | No direct transactions   |
| Western Cape Provincial Head Official: PT - Mr Z Hoosain            | No direct transactions   |
| Western Cape Provincial Treasury                                    | Taxes and levies as reflected in note 17.  |
| Members of the Board  | Fees for attendance of meetings as reflected in note 13.   |
| Executive Management of the Board                                   | Remuneration as reflected in note 13.  |
| Western Cape Provincial Department of Transport and<br>Public Works | The Board occupies a building free of charge managed by the Department of Transport and Public Works.    |
| Department of the Premier   | The Board received corporate services free of charge from Enterprise Risk Management and Legal Services. |

### 17. Taxes and levies collected during the year

| Provincial taxes Casino Horse racing Limited paypout machines | 423 366 361<br>58 293 998<br>89 885 556 | 409 061 070<br>50 917 960<br>76 004 555 |
|---|---|---|
|   | 571 545 915                             | 535 983 585                             |
| Levies  |   |   |
| Casino  | 2 452 540                               | 2 211 154                               |
| Horse racing  | 360 979                                 | 294 405                                 |
| Limited payout machines                                       | 557 960                                 | 567 420                                 |
|   | 3 371 479                               | 3 072 979                               |
| Interest, fines and penalties                                 |   |   |
| Casino  | 13 925                                  | 29 300                                  |
| Horse racing  | 29 425                                  | 103 083                                 |
| Limited payout machines                                       | 184 723                                 | 248 164                                 |
|   | 228 073                                 | 380 547                                 |
|   |   |   |
| Total collected   | 575 145 467                             | 539 437 111                             |
| Distributable to:   |   |   |
| Provincial Government Western Cape                            | 557 648 757                             | 522 835 558                             |
| National Responsible Gambling Programme                       | 126 246                                 | 89 905                                  |
| Kenilworth Racing   | 17 370 464                              | 16 511 648                              |
|   | 575 145 467                             | 539 437 111                             |

Annual Financial Statements for the year ended 31 March 2016

### Notes to the Annual Financial Statements for the year ended 31 March 2016 (continued)

|   | 2016<br>R                | 2015<br>R             |
|---|--------------------------|-----------------------|
| 18. Cash (used in) generated from operations  |                          |                       |
| (Deficit)/surplus   | (3 196 433)              | 5 069 178             |
| Adjustments for: Depreciation - tangible assets Amortisation - intangible assets                  | 1 194 951<br>6 128       | 1 408 285<br>6 128    |
| (Gain)/loss on sale of assets and liabilities Movements in provisions Changes in working capital: | (2 617)<br>280 342       | 26 052<br>(605 188)   |
| Inventories   | 4 361                    | (7 237)               |
| Trade and other receivables from exchange transactions Prepayments                                | (1 498 913)<br>(151 147) | (697 183)<br>60 620   |
| Trade and other payables  | (4 768 923)              | 7 992 712             |
| Employee benefits<br>Surplus payable to WCG   | 197 522<br>4 529 610     | 36 881<br>(6 236 834) |
|   | (3 405 119)              | 7 053 414             |

### 19. Risk management

#### Liquidity risk

The Board has minimised its liquidity risk by ensuring that it has adequate banking facilities and funds in trust for any claim against its trade receivables.

Maximum exposure to liquidity risk at reporting date

| Trade and other payables | 5 465 425 | 10 234 349 |
|--------------------------|-----------|------------|
| Trust Funds (securities) | 9 001 493 | 8 550 635  |
| Trust Funds (trust)      | 9 156 189 | 8 017 784  |

#### Credit risk management

Potential concentrations of credit risk consist primarily of cash investments, trade receivables and short term receivables. Short term cash surpluses are invested with major banks of high quality credit standing.

As at 31 March 2016, management did not consider there to be any significant concentration of risk which had not been adequately provided for.

Maximum exposure to credit risk at reporting date

| Cash and cash equivalents   | 6 408 487 | 18 886 800 |
|-----------------------------|-----------|------------|
| Trade and other receivables | 2 891 246 | 1 392 332  |
| Trust Funds (securities)    | 9 001 493 | 8 550 635  |
| Trust Funds (trust)         | 9 156 189 | 8 017 784  |

### Interest rate management

The Board is not exposed to any material interest risk and as a consequence does not pay any material amounts of interest.

Cash funds are managed to daily operational needs and surplus funds are placed at favourable rates with reputable financial institutions in South Africa.

### Fair value of financial instruments

The carrying amounts reported in the statement of financial position for trade and other receivables, cash and cash equivalents, trade and other payables, provisions and financial liabilities approximate fair value.

### 20. Government grant

The Board received a grant from the Western Cape Government of 5 244 000 10 406 000

The grant was to assist in funding the loss of the exclusivity fee and had no conditions attached to it.

The grant was recognised in surplus / deficit on receipt thereof.

Annual Financial Statements for the year ended 31 March 2016

# Notes to the Annual Financial Statements for the year ended 31 March 2016 (continued)

| 2016 | 2015 |
|------|------|
| R    | R    |

### 21. Financial instrument

In accordance with GRAP104.45 the financial liabilities and assets of the Board are classified as follows:

### **Financial Assets**

|  | a                     |            |            |
|--|-----------------------|------------|------------|
| Financial Instruments at amortised cost: | Classification        |            |            |
| Cash and Cash equivalents                | Financial Instruments | 6 408 487  | 18 886 800 |
|  | at amortised cost     |            |            |
| Trade and other receivables              | Financial Instruments | 2 891 246  | 1 392 332  |
|  | at amortised cost     |            |            |
| Trust Funds (securities)                 | Financial Instruments | 9 001 493  | 8 550 635  |
| Trastranas (secarities)                  | at amortised cost     | 3 331 133  | 0 000 000  |
| Trust Funds (trust)                      | Financial Instruments | 9 156 189  | 8 017 784  |
| Trust Funds (trust)                      |                       | 9 150 169  | 0 017 704  |
|  | at amortised cost     | 75 100     |            |
| ILSF Housing fund                        | Financial Instruments | 35 100     | -          |
|  | at amortised cost     |            |            |
| Total Financial Assets                   |                       | 27 492 515 | 36 847 551 |
|  |                       |            |            |
| Financial liability                      |                       |            |            |
| Financial Instruments at amortised cost: | Classification        |            |            |
| Trade and other payables                 | Financial Instruments | 5 465 425  | 10 234 349 |
| rrade and other payables                 | at amortised cost     | 3 403 423  | 10 254 545 |
| Two st Constant (see so with see)        |                       | 9 001 493  | 8 550 635  |
| Trust Funds (securities)                 | Financial Instruments | 9 001 493  | 8 330 633  |
|  | at amortised cost     |            |            |
| Trust Funds (trust)                      | Financial Instruments | 9 156 189  | 8 017 784  |
|  | at amortised cost     |            |            |
| Total Financial Liabilities              |                       | 23 623 107 | 26 802 768 |

### 22. Contingencies

The CCMA has made a judgement in favour of the previous CEO (Dr Matsapola) regarding his perception that his employment contract would be renewed. The Board was ordered to pay him R1 129 866 as compensation (see provision on Statement of Financial Position). The Board has reviewed the judgement and took a decision to take the matter to the Labour Court. A court date is currently awaited. The amount pertaining to the legal fees cannot be accurately estimated.

### 23. Commitments

### Authorised operational expenditure

### Commitments contracted as at 31 March

| Maintenance indoor plants  | 72 000  | 8 621     |
|----------------------------|---------|-----------|
| Cleaning services building | 19 338  | 250 356   |
| Hygiene services           | 2 569   | 38 831    |
| Storage services           | 20 792  | 98 762    |
| Employee wellness          | 33 222  | 109 666   |
| Publications               | 153 414 | 255 690   |
| Pest control services      | 8 892   | 2 782     |
| ICT services               | 415 912 | 537 340   |
|                            | 726 139 | 1 302 048 |

Contractual operating commitments are included to provide meaningful information to the users.

### 24. Operating revenue

| Exclusivity fees Investigation fees Licence application fees Operator's fee | 20 762 302<br>2 106 070<br>5 842 264 | 1 715 072<br>20 715 901<br>2 677 410<br>5 347 610 |
|---|--------------------------------------|---|
| Operator siee   | 34 656 032                           | 36 424 621  |

Annual Financial Statements for the year ended 31 March 2016

# Notes to the Annual Financial Statements for the year ended 31 March 2016 (continued)

|   | 2016<br>R  | 2015<br>R  |
|---|--|--|
| 25. Other expenses  |  |  |
| Advertising Auditors remuneration Bank charges Consulting and professional fees Consumables Entertainment Insurance Conference & membership fees Levies Publications Motor vehicle expenses Recruitment costs Courier services Printing and stationery Security services Computer software annual licences Staff welfare Telephone and communications Training Postage Repairs and maintenance Services - Transcriptions / Translations Rental of equipment | 33 592<br>1 263 971<br>16 367<br>127 645<br>91 479<br>45 899<br>339 869<br>220 291<br>311 322<br>11 596<br>27 950<br>250 031<br>830<br>387 919<br>28 397<br>488 552<br>30 000<br>623 854<br>123 960<br>4 496<br>674 633<br>85 157<br>352 062 | 323 229 1 441 894 14 300 535 581 82 534 37 899 282 719 332 214 283 157 17 488 27 734 178 564 9 864 293 337 8 666 398 349 621 964 135 702 2 379 574 134 8 712 349 762 |
|   | 5 539 872  | 5 960 182  |

### 26. Segment Reporting

It is the view of management that the programmes of the WCGRB are not segments in terms of the definition in GRAP 18 and therefore segment reporting is not required. Management's considerations whether segments exist are the following: Grap 18, paragraph 5 defines a segment as follows: "A segment is an activity of an entity:

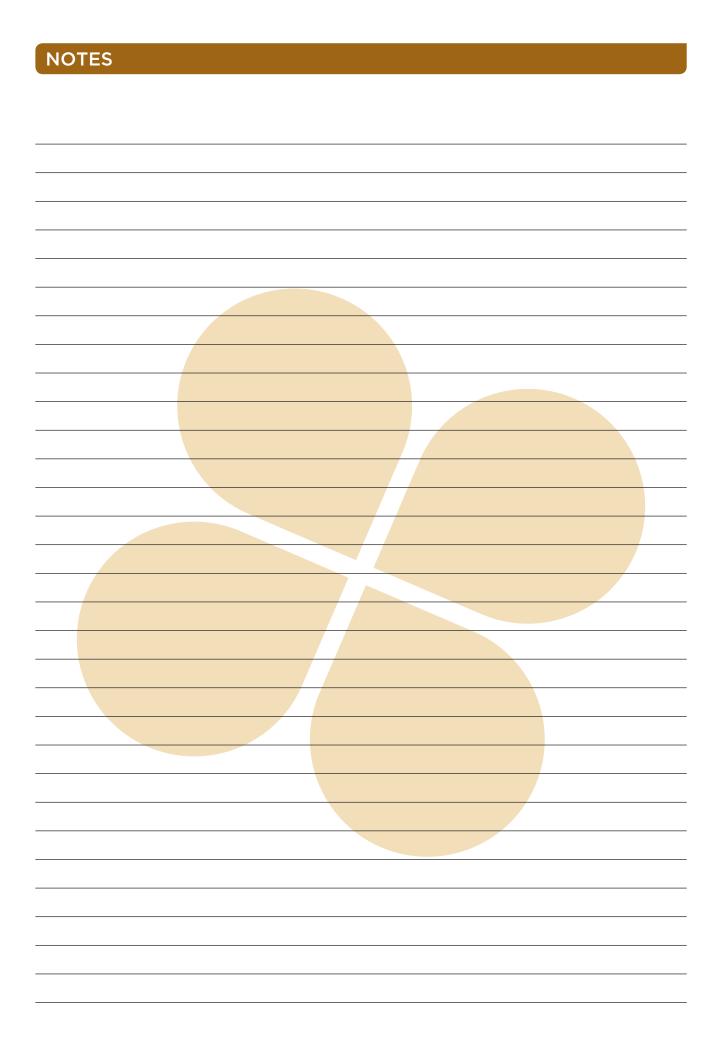
- (a) that generates economic benefits or service potential (including economic benefits or service potential relating to transactions between activities of the same entity);
- (b) whose results are regularly reviewed by management to make decisions about resources to be allocated to that activity and in assessing its performance; and
- (c) for which seperate financial information is available."

Taking the Board's programmes into consideration and the types of internal management reports as well as the annual financial statements, the following can be deduced when assessed against the definition of segment reporting:

Administration and ICT Programmes are support functions to the entity that do not generate economic benefits and therefore these programmes cannot been seen as segments. Licensing, Racing & Betting and Gambling Compliance Programmes on the other hand do generate economic benefits, but reporting is done on an aggregated economic reporting level. Programmes are based on the Board's functional activities of Licensing and Gambling Compliance with support service departments bearing the cost of a general nature. Accordingly data is not analysed for allocation to individual departments.

### 27. Events after the reporting date

No adjusting events have occured after the reporting date.



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