



11/4/11

Wes-Kaapse Provinsiale Parlement  
Western Cape Provincial Parliament  
IPalamente yePhondo IeNtshona Koloni

**MINUTES OF PROCEEDINGS**

**STANDING COMMITTEE ON COMMUNITY DEVELOPMENT (Health)**

Tuesday, 17 February 2015, (at 11:00) Committee Room 2

**PRESENT**

**Democratic Alliance**

Botha LJ

Marais AJD (Chairperson)

Wenger MM

**African National Congress**

Gillion MN

Gopie D

**Additional Members**

Lekker P (ANC)

Makeleni P (ANC)

**Officials in attendance**

**Department of Health**

Professor N Mbombo, Minister: Health

Dr B Engelbrecht: Chief Operating Officer

Dr K Vallabhjee: Chief Director

Dr D Pienner: Public Health Specialist

Dr T Hawkridge: Director Health Impact Assessment

Mr J Coetzee: Head of Ministry

Ms L Shand: Deputy Director Information Management

- 1. Briefing by the Department of Health on the Department's Quarterly Performance report for the period July – December 2014, using the format of reporting contained in the National Department of Performance Monitoring and Evaluation (PDME) guidelines for the implementation of Provincially quarterly performance reports, including both Nationally and Provincially determined indicators**

The Committee proceeded to the briefing by Dr. Vallabhjee on the Department's quarterly performance report for the period July – December 2014. Due to the length of the presentation, the Committee allowed the Department to focus on indicators that have either been partially achieved or not achieved in the first and second quarters. Dr Vallabhjee stated that the deviations from targets is explained by means of where output is between 95 -100% means the target has been achieved, 50 -95% partially achieved and 0 - 49% means the target has not been achieved. He informed the members that the indicators are Nationally and Provincially and the Department of Health has 8 budget programmes.

The Committee deliberated on the presentation by the Department.

The Committee RESOLVED that:

- a) The Department should consider conducting patients satisfaction surveys in regional hospitals on regular basis;
- b) The Department should ensure that the complaint patient hotline is made visible in all health facilities to make patients aware of it and use it to improve hospital patient satisfaction.

The Committee requested the Department to provide the following information:

- a) A progress report on the delays of hospitals under programme 8, health facilities;
- b) A report on the nature of complaints received by the Department from patients and how the Department resolved them;
- c) A detailed report on customer satisfaction survey conducted by the Department as to how many respondent in terms of percentages for satisfied and not-satisfied patients;
- d) List of facilities in the pipeline and the date the projects are anticipated to commence;
- e) Strategies on prevention and control of Hypertension diseases in the province.

The meeting adjourned at 13:00.

*AMaraix*

**MS AJD MARAIS, MPP**

**CHAIRPERSON: STANDING COMMITTEE ON COMMUNITY DEVELOPMENT**

**DATE: .....12.3.15.....**