

# PARLIAMENT OF THE PROVINCE OF THE WESTERN CAPE

## ANNOUNCEMENTS, TABLINGS AND COMMITTEE REPORTS

MONDAY, 28 AUGUST 2017

### COMMITTEE REPORT

#### REPORT OF THE SOCIAL CLUSTER VISIT WEEK 8 to 12 MAY 2017

##### 1. Introduction

The Social Cluster Visit Week is a key mechanism established by the Provincial Parliament to achieve its constitutional oversight mandate within the Province. It is intended to ensure that Members of the Provincial Parliament, through its standing committees, continuously keep abreast with developments and delivery issues in the Province. It also affords an opportunity to undertake oversight visits and interact with communities in order to get firsthand information on the needs and challenges that are confronting the people. The committees also visit projects that are implemented by various government departments in the Province. The Social Cluster Visit Week afforded the standing committees an opportunity to visit areas outside of Cape Town Metro. The following standing committees were part of the Social Cluster Visit Week:

Standing Committee on Community Safety;  
Standing Committee on Community Development;  
Standing Committee on Cultural Affairs and Sport;  
Standing Committee on Education; and  
Standing Committee on the Premier.

##### 2. The Delegation

The delegation of the Social Cluster Visit Week included the following Members:

Mitchell, DG (DA) (Leader of the delegation)

Botha, LJ (DA)  
 Gopie, D (ANC)  
 Kivedo, BD (DA)  
 Lekker, PZ (ANC)  
 Magaxa, KE (ANC)  
 Makeleni, P (ANC)  
 Max, LH (DA)  
 Olivier, RT (ANC)  
 Wenger, MM (DA)

### **3. Overview**

The main objective of the oversight cluster visits was to assess the activities of the facilities and get an overall status of these selected social cluster facilities.

### **4. Oversight visit to Oudtshoorn South African Police Service Station on Tuesday, 9 May 2017**

The presentation was led by General Reddy, Cluster Commander and Brig LM Januari, Station Commander.

#### **4.1 Key aspects pertaining to the Oudtshoorn South African Police Service Station**

- 4.1.1 The number of reported Domestic Violence (DVAs) cases between October 2016 (157) and March 2017 (170), reflected spikes during November and December 2016, and January 2017, of 233, 174 and 184 DVA cases reported respectively. These increases are attributed to the festive period as well as the increase of year-end bonuses, unemployment and substance abuse. There were also higher reported DVAs during the South Africa Social Security Agency (SASSA) pay dates.
- 4.1.2 The increase of DVA cases is also linked to the effects of Domestic Violence awareness campaigns facilitated by the Oudtshoorn SAPS.
- 4.1.3 Although DVA cases are pervasive, most of the cases emanate from poorer areas in the precinct.
- 4.1.4 The Station Commander reported that during meetings with the local court on case flow management, the Oudtshoorn SAPS highlighted that sometimes Peace Orders, as opposed to Protection Orders, are issued to resolve conflict that led to domestic disputes. However, the court instructed these complainants to lodge DVAs. Following discussions between the Oudtshoorn SAPS and the court, the distinction was made between a domestic violence referral, in which case a Peace Order is issued, and the opening of a docket for domestic violence, which in essence leads to the issuance of a Protection Order.
- 4.1.5 All staff at the Oudtshoorn SAPS are trained to provide victim support.
- 4.1.6 In terms of staffing, the Oudtshoorn SAPS has 305 of the 310 granted posts filled. The VISPOL Unit has 200 out of 202 granted posts filled, the Crime Detection Unit has 36 posts filled, four short of the 40 granted posts and the Administrative Support Unit has 67 posts filled, one more than its granted allocation.

- 4.1.7 The vehicle fleet allocation for the Administrative Support Unit reflects that there are 11 vehicles, two more than the granted allocation. The allocation for the VISPOL and Crime Detection Units are 26 and 17 vehicles respectively, which reflects that both granted allocations are in place.
- 4.1.8 Despite a high conviction rate for drug related cases, delays in laboratory tests results at times lead to such cases being withdrawn from the court roll.
- 4.1.9 There are no specific gang related crimes, however, there is a group known as the Blur Blurs who have engaged in criminal activity on various occasions. There is however no formal structure to suggest that this group operates as a gang.
- 4.1.10 The Department of Community Safety provided feedback on its most recent oversight report of the Oudtshoorn SAPS. Key observations included that the Victim Support Rooms were not well resourced, that training for the Designated Firearm Officer (DFO) and victim support volunteers was now complete, there were long response times and that the Community Police Forum achieved an 80% performance average.
- 4.1.11 The Oudtshoorn Community Police Forum reported on its community based activities which included youth programmes, visiting holding cells at the police station, as well as working with other organisations in the precinct. The CPF chairperson also reported that one of the Oudtshoorn Sector Commanders assists with patrols conducted by the Neighborhood Watch.
- 4.1.12 During its inspection, the delegation engaged with a foreign national detainee, from Malawi, who was already in custody for 10 days. He stated that he was awaiting feedback from the Department of Home Affairs.
- 4.1.13 The Oudtshoorn SAPS launched a Youth Desk and was in the process of establishing a Senior Citizens Desk.

## **4.2 Recommendations**

The delegation RECOMMENDED that:

- 4.2.1 The Victim Support Room be upgraded to ensure that this room is equipped with functional lights, a shower facility as well as an overall improvement to make it a friendlier and more comfortable space for victims of domestic violations.
- 4.2.2 The South African Police Service and the Department of Social Development have anti-drug programmes to inform youth of the consequences of drug use, as well as the criminal aspects of transporting drugs. This recommendation is based on reports to the delegation that school learners in possession of drugs are not searched by the SAPS and are thus used as runners for the drug trade.

## **4.3 Information requested**

The delegation REQUESTED:

- 4.3.1 That the Department of Home Affairs provides a document on its process for undocumented foreigners specifically with respect to the guidelines for the duration that SAPS is expected to detain such persons in cells, as well as any other roles that the SAPS is expected to fulfil.

- 4.3.2 The statistics for the number of reported cases of stock theft in the Oudtshoorn precinct for 2016/17.
- 4.3.3 A copy of what a Peace Order entails.
- 4.3.4 A breakdown of the 2016/17 statistics of the Youth Desk, specifically the number of reported cases, the nature of the cases reported as well as any follow up engagements that reflect an improvement in the lives of the affected youth.
- 4.3.5 The launch date for the Senior Citizens Desk, as referred to in the presentation.

## **5. Oversight Visit to the Oudtshoorn Association for Persons with Disabilities (APD) on Tuesday,9 May 2017**

### **5.1 Key aspects pertaining to the Oudtshoorn APD**

- 5.1.1 The Oudtshoorn APD is a Non-Profit Organisation (NPO) that is based in Oudtshoorn and it provides services to persons living with disabilities in Oudtshoorn and the surrounding areas such as De Rust, Dysselsdorp, Calitzdorp and the surrounding farms.
- 5.1.2 The NPO has been divided into three sections namely the special day care centre, social services and the protective workshop.
- 5.1.3 The day care centre ensures that children with disabilities are part of the education system and provides stimulation to 30 children with special needs and empowers mothers and caregivers through training and support group sessions.
- 5.1.4 The protective workshop of the NPO provides life skills and work skills programmes to 55 clients.
- 5.1.5 The day to day activities of the Oudtshoorn APD include gardening; ostrich egg beading, needlework, art and craft, wheelchair repairs, sports and recreation.
- 5.1.6 A total of 14 high functioning clients are responsible for the ostrich eggshell and beads projects.
- 5.1.7 The social service division of the NPO deals with assessment interviews, therapeutic and developmental services to person with disabilities. It also provides psycho social support and support group programmes to parents of children with disabilities.
- 5.1.8 The NPO mentioned that some of their successes include the adoption of their day care centre by the Wesbank Primary School for 2017 to assist with fundraising for the playground.
- 5.1.9 The building of the protective workshop kitchen was completed in April 2017. The main purpose of the kitchen is to provide skills to the APD clients such as boiling water and eggs.
- 5.1.10 The NPO was placed under administration and is now managed by the newly elected board members.

### **5.2 Challenges**

- 5.2.1 The entrance of the NPO at 26<sup>th</sup> Avenue is a gravel road and the accessibility is difficult for persons on wheelchairs.
- 5.2.2 The Oudtshoorn APD has a one vehicle that is a Toyota Quantum and is not wheelchair-friendly The NPO is therefore urgently in need of additional vehicles.

- 5.2.3 Due to the shortage of vehicles, the activities of the NPO only starts at 10h00 instead of 08h00, largely due to the driver having to pick up APD clients from different communities from as early as 06h45 on a daily basis.
- 5.2.4 The environment is hazardous due to dumping of waste by residents from the informal settlement that is in close proximity of the APD.
- 5.2.5 The NPO aims to generate funding by leasing out assistive devices such as wheelchairs, beds and walking sticks to the public.
- 5.2.6 The NPO lacks the knowledge to develop international trade partners for exporting ostrich eggshell beads to countries overseas where there is a huge market for this product.
- 5.2.7 Classrooms and office space are inadequate.
- 5.2.8 The NPO is in need of a playground for children at the day care centre.
- 5.2.9 The NPO is situated in a wet land and has insufficient space for a garden.
- 5.2.10 The Oudtshoorn APD does not get funding from the Oudtshoorn Municipality.
- 5.2.11 Crime is high in the surrounding areas which has resulted in the premises being vandalized. Staff are forced to lock the gates during operational hours as a safety measure.

### **5.3 Recommendations**

The delegation RECOMMENDED that:

- 5.3.1 Oudtshoorn Municipality provides a tarred road leading to the entrance and paving within the Oudtshoorn APD premises.
- 5.3.2 More space is allocated and facilities are provided to accommodate people with disabilities.
- 5.3.3 The APD must consider increasing its staff capacity.
- 5.3.4 The APD liaise with the Department of Economic Development and Tourism and request training on exporting, and building international and local trade.
- 5.3.5 The Standing Committee on Community Development (Social Development portfolio) and the Standing Committee on Premier arrange a meeting on Tuesday, 12 September 2017, with the Mayor and the Municipal Manager of Oudtshoorn Municipality to discuss the challenges at APD.
- 5.3.6 The Oudtshoorn APD should improve its relationship with local schools for fundraising purposes.

### **5.4 Information requested**

The delegation REQUESTED:

- 5.4.1 That the NPO provides copies of its Annual Report for the past five years.
- 5.4.2 A detailed breakdown on the funding allocation of the APD by the Department of Social Development and the Department of Health for the 2015/16 and 2016/17 financial years.
- 5.4.3 A detailed report on the reasons why the previous board was placed under administration.
- 5.4.4 A list of any criminal cases that were opened against the previous board members.
- 5.4.5 Information and a list of activities of both APD sites in Oudtshoorn.

- 5.4.6 A copy of the lease agreement of the Oudtshoorn APD with the Municipality.
- 5.4.7 A copy of the Oudtshoorn Municipality policy relating to persons living with disabilities.
- 5,4,8 A breakdown of the Oudtshoorn Municipality's budget for persons living with disabilities.

## **6. Oudtshoorn Sports Academy on Tuesday, 9 May 2017**

The presentation and tour was led by Mr A De Swardt

### **6.1 Key aspects pertaining to the Oudtshoorn Sports Academy**

- 6.1.1 There are 43 athletes attending the Academy.
- 6.1.2 The Academy will open a High Performance Gym in June 2017.
- 6.1.3 A mobile trailer is used to facilitate coaching clinics in far reaching areas as part of an outreach programme. The trailer stores various sports equipment.
- 6.1.4 The Academy focuses on five codes namely, athletics, netball, baseball, cycling and aquatics.
- 6.1.5 The Academy reported an increase in its staffing structure for 2017.
- 6.1.6 The Academy faces security challenges having already had its telephone cables stolen on 12 occasions and its air conditioning machine was stolen.
- 6.1.7 The Academy adopts a holistic approach towards enhancing athletes by focusing on more than just the sporting aspect of development.
- 6.1.8 Following recommendations by affiliated federations, assessments are conducted and the Academy selects athletes on these assessments.

### **6.2 Recommendation**

The delegation RECOMMENDED that the Academy and the relevant code Federations, adopt a more integrated plan for athlete talent identification and recruitment into the Academy.

### **6.3 Information requested**

The delegation REQUESTED:

- 6.3.1 A report on the Transformation Policy of the Academy's staff and athletes.
- 6.3.2 A breakdown of the Department of Cultural Affairs and Sport's funding allocation to the Academy for 2015/16 and 2016/17, as well as an indication as to how the Academy has used this funding for the two financial years.

## **7. Oversight visit to the Aurial College on Tuesday, 9 May 2017**

The presentation was led by Mr JI Swanepoel, the school principal.

### **7.1 Key aspects pertaining to the Aurial College**

- 7.1.1 The broadband connection was offline when the delegation visited the College. The College logged a call with State Information Technology Agency (SITA).

The root cause for the outage was theft. The Department of the Premier reported that the equipment was replaced and the broadband connection was returned to operational status on 10 May 2017.

- 7.1.2 The Western Cape Education Department (WCED) reported that learners are generally not sufficiently prepared for high school. This creates a situation whereby under-skilled learners are unable to cope with basic functions in the grades they are in.
- 7.1.3 Learners are progressed despite not being ready for the next grade.
- 7.1.4 The College reported a pass rate of 31, 7% during the 2016 matric exams.
- 7.1.5 Due to a lack of security fencing, gangs access the premises specifically at the hostels. There are several gang related incidents.
- 7.1.6 Theft and vandalism at the school has increased.
- 7.1.7 The College is under staffed and has many vacancies.
- 7.1.8 A concern was raised that German is still taught as a language subject at the College.
- 7.1.9 Teenage pregnancy at the College is high.
- 7.1.10 Parent involvement is low.

## **7.2 Recommendations**

The delegation RECOMMENDED that WCED:

- 7.2.1 Ensures that the poor academic results at the school are addressed.
- 7.2.2 Ensures that the feeder primary schools equip learners to cope with the grades to which they are progressed including progression to high school level.
- 7.2.3 Investigates the implementation of the E-learning programme on the primary school level to address the poor academic results.
- 7.2.4 Conducts a diagnostic report on the academic results for Aurial College.

## **7.3 Resolution**

The delegation RESOLVED that the WCED submits a report on the Intervention Plans based on the academic results of Aurial College. The Standing Committee on Education to give the Department six months to implement and then follow up.

## **7.4 Information requested**

The delegation REQUESTED:

- 7.4.1 A copy of the Eden District's Intervention Plan.
- 7.4.2 A copy of the School Improvement Plan for Aurial College.
- 7.4.3 A copy of the report relating to the 70% learners that were progressed from Grade 8 at the College.
- 7.4.4 The district office provides a copy of the selection criteria for admissions of the other high schools in the surrounding areas.
- 7.4.5 The College provides the reasons for the poor parent engagements.
- 7.4.6 A progress report on the recruitment of Mathematics teachers, as well as the Deputy Principal, including a time frame to fill vacant positions.

- 7.4.7 A report on the 2015/16 financial year sick leave of teachers and those on incapacity leave for this period.

## **8. Oversight visit to the WCED District Office of Eden District on Wednesday, 10 May 2017**

The delegation was received by the District Manager, Ms S De Villiers and her staff. Ms De Villiers led the presentation.

### **8.1 Key aspects pertaining to the District Office of Eden District presentation**

- 8.1.1 The District has received outstanding academic results over the past four years.
- 8.1.2 The District faces challenges with Mathematics and Physical Science, as learners are not encouraged to take these two subjects and great awareness is needed in this area.
- 8.1.3 The District reported that two schools are underperforming but that interventions are in place for those schools.
- 8.1.4 Social workers are assigned to each circuit within the District.
- 8.1.5 Schools in the District are under staffed and are applying for additional posts.
- 8.1.6 The learner teacher ratio for the District is 1:40.
- 8.1.7 The District plans to request more MOD centres and infrastructure for sport facilities.
- 8.1.8 Schools in the District are requesting that the Quintile system be reviewed in order to allow Quintile 5 schools to apply for the feeding scheme. This is because most learners are being transported from poorer communities to these Quintile 5 schools.
- 8.1.9 The District has the most transport routes than any other District, they transport over 600 learners from across the District.

### **8.2 Recommendations**

The delegation RECOMMENDED that the WCED:

- 8.2.1 Reviews the Quintile System and consider allowing Quintile 5 schools to be part of the feeding schemes.
- 8.2.2 Discusses the rates/water/electricity accounts that are in arrears with the Department of Local Government.
- 8.2.3 Assess the feeder schools, especially in the foundation phase as the high schools are complaining that learners are not academically prepared for high school.

### **8.3 Information requested**

The delegation REQUESTED:

- 8.3.1 A report on the pregnancy rate of the school for the past three years.
- 8.3.2 The WCED to provide a report on the intervention and improvement plans for Mathematics and Physical Science at schools across the Eden District.
- 8.3.3 A breakdown of the academic results rate of the previous year and that it be analysed against the current year and retention rate of learners in the District.



- 8.3.4 The District office to provide a copy of the District Improvement Plan (DIP) for the two schools that are under performing in the District.
- 8.3.5 The District office to provide the number of multi grade schools in the District and how far the process is in closing those schools.
- 8.3.6 The District office to provide a report on what intervention plans are in place to assist progressed learners.
- 8.3.7 A report on the sick leave of teachers at the schools within the District and the incapacity leave of teachers for the 2016/17 financial year.
- 8.3.8 A report on the reasons for the poor results in the Economics and Business subjects as well as the Intervention Plans to improve these results.

## **9. Knysna South African Police Service Station on Wednesday, 10 May 2017**

The presentation was led by General O Reddy, Cluster Commander, and Col AT Metu, Station Commander.

### **9.1 Key aspects pertaining to Knysna South African Police Service Station**

- 9.1.1 The number of reported Domestic Violence (DVAs) cases between October 2016 (174) and March 2017 (181), reflected a significant increase during February 2017. This increase is attributed to the number of awareness programmes on domestic violence, as well as factors that include substance abuse, financial strain due to unemployment and other socio-economic circumstances.
- 9.1.2 There are no formal gang structures in the precinct.
- 9.1.3 The drug trade is therefore not gang related but is prevalent amongst particular groupings.
- 9.1.4 Drug related cases are linked to property crime, as theft has a strong link to drug use and drug trade in the precinct.
- 9.1.5 The Sedgefield community is still requesting that a police station be built in the area. Currently, there are high level discussions regarding the allocation of a police station to Sedgefield following a submission of the results of a feasibility study conducted on this matter.
- 9.1.6 In terms of staffing, the Knysna SAPS has 188 of the 177 granted posts filled. The VISPOL Unit has its full complement of 120 granted posts filled, the Crime Detection Unit has 37 of 41 granted posts filled, and the Administrative Support Unit has 31 of the 36 granted posts filled.
- 9.1.7 The station's crime informer network needs to be strengthened with the recruitment of more registered informants.
- 9.1.8 The increased murder rate is attributed to domestic violence and alcohol abuse incidents.
- 9.1.9 The Department of Community Safety presented an overview of its latest report on the Knysna SAPS. The Department reported that upgrading the infrastructure of the station is challenging, especially since the building is not owned by SAPS. There is also a lack of holding cells at the Sedgefield satellite police station. The Department also reported that the Knysna CPF performed at an average of 82.8% efficiency. Due to the non-submission of select reports, the CPF forfeited R11 500 from the Expanded Partnership Programme funding provided by the Department.

- 9.1.10 The Knysna CPF chairperson reported that the CPF was awarded for being the best CPF nationally. In this regard, the CPF questioned the Department's claim that the CPF did not submit a few reports during 2016/17 financial year.

Subsequently, the Department agreed to follow up on the forfeited funding within seven days, that is, from 10 May 2017.

## **9.2. Information requested**

The delegation REQUESTED:

- 9.2.1 A breakdown of conviction rates for drug related cases during 2016/17 in the Knysna precinct.  
 9.2.2 A progress report on the forfeited CPF funding for 2016/17 financial year.

## **9.3 Commendations**

The delegation COMMENDED the Knysna SAPS:

- 9.3.1 On its high arrest rate of alleged perpetrators of crime.  
 9.3.2 For its combat against gangsterism by ensuring that there are no formalised gang structures in the Knysna precinct.

## **10. Oversight visit to Hornlee Cape Access e-Centre on Wednesday, 10 May 2017**

Mr L Williams from the Department of the Premier and Mr J Lewis, the Centre Manager, presented to the delegation.

### **10.1 Key findings pertaining to the Hornlee Cape Access e-Centre**

- 10.1.1 There are 24 computers at the e-Centre.  
 10.1.2 The centre is predominantly used by school learners after 14h00 on weekdays.  
 10.1.3 The centre assists the community to make use of computers, access to the internet, basic computer training, offers accredited e-skills training and provides access to government information and services.  
 10.1.4 Entrepreneurs use the e-Centre to source information for business opportunities.  
 10.1.5 Unemployed citizens search for employment opportunities using the –Centre facilities.  
 10.1.6 Small, Medium and Micro-sized Enterprises (SMME's) market products and services.  
 10.1.7 Tertiary education students improve their quality and time spent on completion of assignments.  
 10.1.8 Fishermen use the internet to obtain weather data to determine daily fishing spots.  
 10.1.9 International Certificate in Digital Literacy (ICDL) is quality training provided to citizens that is focused on developing citizens.  
 10.1.10 All trainers are trained according to uniform standards for ICDL.  
 10.1.11 The e-Centre is in the process of developing software for persons with disabilities.

10.1.12 All posts at the Cape Access Centre are contract posts.

## **10.2 Challenges**

- 10.2.1 The e-Centre does not have a separate access point; therefore it is bound trading/business hours. The Library's times are from 09h00 to 17h00. This leads to citizens not being able to be assisted after hours.
- 10.2.2 The e-Centre budget is linked to the Department of the Premier, so the budgetary constraints affects certain requirements of the e-Centre.
- 10.2.3 The e-Centre does not have a landline connected, so the community cannot call the e-Centre to make enquiries.
- 10.2.4 The air-conditioning system does not work.

## **10.3 Information requested**

The delegation REQUESTED the Department of the Premier to provide the Standing Committee on Premier with an Implementation Plan for the roll-out of any additional Cape Access Centres.

## **11. Oversight visit to the Knysna Senior Secondary School on Wednesday, 10 May 2017**

The delegation was received by the school principal, Mr C Stander and his staff, as well as by officials of the WCED District office. Mr Stander led the presentation.

### **11.1 Key aspects pertaining to the Knysna Senior Secondary School oversight visit**

- 11.1.1 The school consists of 63 personnel (principal, teachers, admin clerks and general workers).
- 11.1.2 The school has a total capacity of 1 482 learners, which includes 132 hostel learners.
- 11.1.3 The school receives learners from Hornlee Primary, Sunridge Primary, Fraaisig Primary, Rheenendal Primary, Karatara Primary and Smutsville Primary Schools.
- 11.1.4 The school has achieved a pass rate over the past four year of 60 to 86, 5%.
- 11.1.5 The Matric pass rate in 2016 was 87%. A total of 264 learners registered for Matric and 54 of them learners progressed.
- 11.1.6 The school transports 218 learners from Rheenendal, Buffelsnek, Buffelsbaai and Swaneberg.

### **11.2 Recommendations**

The delegation RECOMMENDED that:

- 11.2.1 The WCED install burglar bars on the windows of the dining area, kitchen and the back rooms of the hostel. The Department could possibly look at engaging with the Department of Correctional Services as they can assist with the burglar bars.

- 11.2.2 The delegation requests the District office together with the school to investigate the matter of Mr Cloete, the house Master for the hostel, allegedly calling learners from the hostel the “k word”. Once this matter has been investigated a report should be sent to the Standing Committee on Education.
- 11.2.3 The WCED to address the asbestos sheeting in the walk-way of the hostel area.
- 11.2.4 The WCED to address the sports ground that needs development. The Department to report back on the way forward with regards to the sports ground.
- 11.2.5 The Geyser has not worked for the past two years. Learners have been taking cold showers. This needs to be fixed as soon as possible.
- 11.2.6 The WCED needs to explore extra mural activities for learners at the hostel as there is none in place.
- 11.2.7 The WCED to install proper fire doors in the hostel area.
- 11.2.8 The back and side fencing of the school have been removed and needs to be replaced as soon as possible, as this is a major security risk. The Department to investigate and report on this security risk.

### **11.3 Commendation**

The delegation would like to commend the Knysna Senior Secondary School for the good maintenance of the school.

## **12. Oversight visit to Knysna Senior Secondary School MOD Centre on Wednesday, 10 May 2017**

The delegation conducted a walkabout of the School.

### **12.1 Recommendations**

The delegation RECOMMENDED that:

- 12.1.1 The Department of Cultural Affairs and Sport indicates whether or not there are plans to re-develop the school’s sports grounds given its current state.
- 12.1.2 The Department of Cultural Affairs and Sport considers increasing the number of MOD Centre coaches at the Knysna Senior Secondary School in order to offer more sporting codes.

### **12.2 Information requested**

The delegation REQUESTED copies of the attendance registers for the MOD Centre based at Knysna Senior Secondary School, for the second school term of 2017.

## **13. Oversight visit to the Knysna Hospital on Wednesday, 10 May 2017**

The delegation was received by Dr E du Plooy, the Knysna Hospital Medical Manager, along with other senior managers of the Hospital. Mr B Quail, chairperson of the board of Knysna Hospital, also received the delegation. Dr du Plooy presented to the delegation during the visit.

### **13.1 Key aspects pertaining to the Knysna Hospital presentation**

- 13.1.1 Knysna Hospital is a District Hospital in the Knysna/Bitou sub-district of the Southern Cape Region.
- 13.1.2 The Hospital has 70 beds and six beds for the stepdown facility, 78 nurses and 16 doctors.
- 13.1.3 The Hospital provides health services that includes specialist services such as theatre, outpatients' services and the Emergency Services.
- 13.1.4 There is a high shortage of staff at the Knysna Hospital which includes 25 vacant positions.
- 13.1.5 There has been a significant increase of the burden of diseases especially the MDR TB.
- 13.1.6 Due to the aging workforce amongst nurses and subsequent retirement by these staff, the Hospital is losing experienced and skilled nurses.
- 13.1.7 The Hospital has staff retention challenges due to expensive accommodation in Knysna and the surrounding areas.
- 13.1.8 Due to the migration of patients to other provinces, follow up treatment for these patients is a challenge.
- 13.1.9 Foreigners seeking treatment do not always have the relevant documentation and are often unable to communicate as they do not speak English.
- 13.1.10 The delegation was informed that the Hospital was in possession of an unidentified body of an illegal immigrant with no papers.
- 13.1.11 Training of staff is a challenge as the Hospital finds it difficult to send staff to attend accredited quality training in the Metro due to staff shortages.
- 13.1.12 The Knysna District Hospital provides health services to communities from two sub-districts namely, Knysna and Bitou. The delegation was informed that there was a need for a hospital in Bitou.
- 13.1.13 The Department reported that Clinic Committees will be established for all clinics in the sub-district.
- 13.1.14 The new Hospital Board was appointed by the Provincial Minister of Health in April 2017. The Knysna Hospital Board assists the Hospital in motivating staff by funding quarterly staff recognitions, farewell functions and end-of-year functions.
- 13.1.15 The Hospital Board has raised funds for the appointment of a Welcome Marshal and a Reception Information Clerk that assist clients on arrival at the Hospital.
- 13.1.16 The Hospital has a successful colour coding admission system that reduces the waiting time for patients.
- 13.1.17 The Hospital stocks medication in bulk to ensure that there are no shortages at the clinical departments.
- 13.1.18 The Knysna Provincial Hospital has recently undergone significant upgrades to ensure that residents of Knysna and surrounding areas have access to quality medical care.
- 13.1.19 The archiving system has been upgraded to the Clinicom system which ensures that client records are more easily retrieved and updated. This has resulted in a more efficient admission process. Clinicians have access to track admissions.
- 13.1.20 The separation of outpatient and emergency patients sections has benefited treatment in both areas. The emergency room is well equipped and offers quality care.

- 13.1.21 Specialists have independent areas to operate due to the outpatient section having its own rooms.
- 13.1.22 The Hospital has specialists such as Orthopedics, Ophthalmic Care, as well as general practitioners.
- 13.1.23 A modern electronic system has improved the monitoring and dispensing of medication.
- 13.1.24 The NHI pilot project funding in the Eden District does not provide for the building of a mortuary.

### **13.2 Recommendation**

The delegation RECOMMENDED that the NHI should provide funding for the building of the mortuary at the Knysna Hospital.

### **13.3 Information requested**

The delegation REQUESTED:

- 13.3.1 The Hospital to provide a report to the Standing Committee on Community Development on the child mortality rate for the Knysna/Bitou sub-district.
- 13.3.2 A progress report including the challenges experienced in implementing the requirements of the NHI Compliance Policy.

### **13.4 COMMENDATION**

The delegation noted with gratification the cleanliness and the proper management of the Hospital. The delegation further acknowledged the success of the NHI Pilot Project in the Eden District.

## **14. Meeting with Non Profit Organisations (NPOs) that are funded by the Department of Social Development at Sedgefield and the surrounding areas on Thursday, 11 May 2017**

The delegation invited all NPOs that are funded by the Provincial Department of Social Development. The meeting focused on NPOs that offer services to persons with disabilities and to elderly persons in Sedgefield and the surrounding areas. The delegation was informed that the Department of Social Development is funding a total of 31 NPOs in Sedgefield and the surrounding areas. The purpose of the meeting was to interact with these NPOs and to understand their day to day activities, challenges, successes and how the services offered impact communities.

The Department of Social Development reported that it has allocated R1 681 511 to the Vermont Old Age Home, R 118 600 to the Vermont Service Centre, R681 511 to the Loenriehof Residential Facility, R123 002 to Masithandane Service Centre and R41 720 to the Golden Movement Service Centre for the 2017/18 financial year. This funding is part of the Older Persons Programme.

In terms of the Disability Programmes, the Department allocated R782 758 to the Knysna APD for its programmes in Knysna and the surrounding farms. The Department funds Epilepsy South Africa R2 632 4700 specifically for the Knysna, Bitou, George, Riversdale, Oudtshoorn and Beaufort West areas.

The following NPOs presented during the meeting:

#### **14.1 Briefing by Epilepsy South Africa, South Cape Karoo**

Ms L Van Der Berg, the branch director in Knysna for Epilepsy South Africa, briefed the delegation on the activities, challenges and successes of epilepsy. She mentioned that the organisation has been in existence for 32 years and currently provides residential facilities to 53 residents who are either epileptic or are persons with disabilities. The facility provides 24 hour nursing care and has a residential social worker. The NPO has two social workers and two Community Development Workers who are funded by the Department of Social Development.

Epilepsy South Africa, South Cape Karoo, provides services such as educational talks, training workshops, social work services, peer support, and after school stimulation programmes on epilepsy. The purpose of these services is to educate people to better assist and manage those with epilepsy. The training is offered at Sedgefield Primary and Fraaisig Primary. The NPO also provides day care programmes for adults, a mentorship programme for two community based skills development projects, namely, Happy Hearts in Knysna and New Beginnings, in Rheenendal.

Ms Van Der Berg mentioned that some of the organisation's successes includes fun walks for residents, a day care programme, a workshop project and an organic garden to provide vegetables to the NPO. Epilepsy South Africa's challenges in the Southern Cape Karoo includes families of clients that do not visit their relatives at the NPO, deteriorating infrastructure, increased living costs, shortage of transportation at the NPO, and a lack of understanding about epilepsy in communities. The NPO has a challenge of high staff turnover in their social services unit, this impacts negatively on service delivery.

The delegation deliberated on the presentation by Epilepsy South Africa.

#### **14.2 Briefing by the Vermont Centre for frail and dependent older persons**

Mr H Blaauw, Manager of the Vermont Centre, briefed the delegation.

##### **14.2.1 Findings**

14.2.1.1 The Vermont Centre is an NPO that consists of 33 staff members, 50 residents living in the frail unit, and 12 residents living in six double flats. These residents are either elderly and/or are persons with disabilities. Although these residents are largely independent they still require assistance with medical, health and social needs.

- 14.2.1.2 The Centre is situated in Hornlee, Knysna and was established in October 2007. It offers services to frail and dependent older persons in the greater Knysna and Plettenberg Bay areas.
- 14.2.1.3 The Centre consists of two components, namely a residential home facility and a community centre.
- 14.2.1.4 The Vermont Service Centre offers activity programmes for older and persons with disabilities. The community centre currently provides services to 58 persons from local communities and outreach areas such as Brackenhill, Smutsville and Sedgefield.
- 14.2.1.5 The programmes that are offered are designed to enable members to achieve and maintain spiritual, psychological and social well-being.
- 14.2.1.6 The service centre provides cultural and spiritual activities for the elderly during the week.
- 14.2.1.7 All the residents at the centre are dependent on a state pension grant; no support is received from relatives.
- 14.2.1.8 An estimated 85% of residents' state pension grants is deducted for boarding and lodging from residents in frail care; the rental for a flat cost R1500 per month.
- 14.2.1.9 The Department of Social Development provides a R515 monthly subsidy, per resident. The amount is calculated on the number of residents in care and their level of mobility.

#### **14.2.2 Challenges**

- 4.2.2.1 The Vermont Service Centre's Municipal's account is its main expense, and this causes a significant strain on the centre's usage of its limited budget. The centre reported that its budget is therefore insufficient to cover all its expenses.
- 14.2.2.2 The Centre does not have a security system in place, only women are on night shift duty, and this compromises residents' safety.
- 14.2.2.3 The Department of Social Development stated that the Monitoring and Evaluation Report highlighted that the centre is not fully compliant with certain standards of caring for older persons.

#### **14.2.3 Recommendation**

The delegation RECOMMENDED that the Department of Social Development should visit and assist the NGO with compliance standard required.

#### **14.2.4 Resolution**

The delegation RESOLVED that the Standing Committee on Community Development to requests the Knysna Municipality to assist Vermont Centre to address the challenges related to its Municipal account, and to provide the Committee with feedback on this matter.

The delegation proceeded to a briefing by Ms C Felix from Knysna APD.



### **14.3 Briefing by Die Werkswinkel, Knysna APD**

- 14.3.1 Die Werkswinkel is a project of the Knysna APD and was opened in 1773 to service an increasing persons with disabilities in Knysna.
- 14.3.2 The purpose of the facility is to equip persons with disabilities with skills, such as wood work and needle work, so that they are able to earn an income.
- 14.3.3 The facility manufactures equipment such as coffins for the Knysna Municipality and the community, crosses for funeral services and the public, wooden flower trays, picnic benches, dog kennels and restoration work.
- 14.3.4 Die Werkswinkel allows persons with disabilities to use and advance their own working skills.
- 14.3.5 The facility provides skills development to 30 men and women with disabilities, ranging from mild mental disturbances to those who are wheelchair bound.
- 14.3.6 Die Werkswinkel provides their clients with individual counselling to enable them to attain their maximum level of independence and integration into the community, and also helps the service users to plan their future.
- 14.3.7 Therapeutic services are also offered to assist the service users with their development and help them to make changes to their own lives in order to achieve their goals and dreams.
- 14.3.8 Some of the successes of the facility include amongst other, peer and parent support programmes, the anti-bullying programme, youth group for persons with disabilities and awareness programmes about disability in clinics.

#### **14.3.2 Challenges**

- 14.3.2.1 Die Werkswinkel bus has been broken for three years.
- 14.3.2.2 The day care centre for children living with disabilities is under resourced.
- 14.3.2.3 There is inadequate housing, roads and infrastructure for people with disabilities.
- 14.3.2.4 More funding is needed at Die Werkswinkel.

The delegation deliberated on the presentation and proceeded to a briefing by Ms J Weaver from the Masithandane Non-Profit Organisation (NPO) in Sedgefield.

### **14.4 Key aspects pertaining to the Masithandane NPO**

Ms Weaver informed the delegation that Masithandane is a registered NPO and PBO located in Sedgefield. The NPO builds partnerships and works collaboratively with the public and private sector and local organisations in order to serve those living in Smutsville, Sizamile, Fairview, Karatara, Elandskraal, Barrington and Farleigh. The impact of HIV/AIDS and TB in these communities negatively affects its residents who includes widows, orphans and the destitute. Masithandane is well-known in Sedgefield Village for its Mosaic Job Creation Project which is successfully beautifying the town. Through its Early Child Development Programme, Masithandane provides a day care center for children between ages 3-4 and a pre-school crèche for children between ages 4-6. These two centres have carers, one teacher per center and are supplied with educational games and toys. The children also receive meals at the centers. Besides this, there is a literacy programme for children at Smutsville Primary School where a number of volunteers assist children to develop their reading skills.

The NPO also provides a comprehensive youth programme that encourages and supports teenagers struggling to cope with the trials and tribulations of living in homes where the lack of education, unemployment, and often alcohol and drug abuse are rife. The youth programme covers life skills, skills training, a part time computer course, Early Child Development Learnership and provides a number of bursaries for high school pupils. Masithandane has several partners that assist them in their outreach to the needy in the community and their generous contributions add considerably to the impact they are able to make in the lives of many people. The Department of Health, the Department Social Development, the WCED, the Eden District Municipality and the Department of Environmental Affairs are some government departments that are in partnership with Masithandane. Some of the challenges include a shortage of social workers and transport for 32 of their service users and funding. The NPO has not received any funding from the Department of Social Development for the 2017/18 financial year.

The delegation deliberated on Ms Weaver's presentation and proceeded to a briefing by Mr M Laminie from the Knysna Alcohol and Drug Centre.

#### **14.5 Key aspects pertaining to the Knysna Alcohol and Drug Centre**

The Knysna Alcohol and Drug Centre (KADC) has been in operation since 1774. Their service area stretches from Sedgefield, to Knysna and Plettenberg Bay. The facility is an NPO whose major objectives are the prevention and treatment of alcohol and drug dependence, thereby enhancing the quality of life and restoring the self-respect and dignity of persons affected by alcohol and other drugs.

The facility offers programmes such as community based rehabilitation, comprehensive assessment for individuals using alcohol and drugs, motivational interviewing, family educational sessions, drug testing, referrals to inpatient rehabilitation centres, youth programs focusing on substance abuse awareness, substance abuse awareness, employee assistance programmes and substance abuse awareness in the workplace and in the community. Challenges include a lack of will by the communities to openly discuss the effects of addiction, removing the social stigma of addiction, inadequate funding, and insufficient government treatment centres in the Southern Cape. The Knysna Alcohol & Drug Centre is determined to reach people in need in disadvantaged communities in the Knysna and Plettenberg areas. Their community outreach is growing from strength to strength with the implementation of projects designed to fill the gap in counselling and support services that commonly exist in deprived communities.

#### **14.6 Concern**

The delegation raised a concern that the officials of the Department of Social Development arrived late and were not adequately prepared for the stakeholder meeting which held at Sedgefield Civic Centre on 11 May 2017.

#### **14.7 Information requested**

The delegation REQUESTED that:

- 14.7.1 The Minister of Social Development and the Department send a letter to all the NGOs that were present for the meeting to apologise for causing the delay of proceedings. A copy of the letter should be sent to the delegation.
- 14.7.2 The DSD provides reasons as to why the Masithandane NPO has not received its funding in the 2017/18 financial year.
- 14.7.3 The DSD provides a report on the number of NGOs from the Eden District that have not received funding in the 2017/18 financial year, as well as the reasons for the delay.
- 14.7.4 The DSD provides the delegation with an Intervention Strategy that Epilepsy South Africa and the Department have in place to reunify the clients from Epilepsy South Africa with their families.
- 14.7.5 The DSD provides a copy of the funding requests of all NGOs that attended the Sedgefield meeting and a detailed report on how the budget was allocated.
- 14.7.6 The Knysna Alcohol and Drug rehabilitation Centre provides a report on their success rate in the last financial year.
- 14.7.7 The DSD provides clarity on whether there are any plans by the Department to establish a Rehabilitation centre for substance abuse in the Southern Cape District because it was urgently needed.

#### **14.7 Recommendations emanated from the meeting with the NGOs**

The delegation RECOMMENDED that:

- 14.7.1 The DSD engages with Masithandane NPO with regards to the funding of a social worker that is needed in the area.
- 14.7.2 The Standing Committee on Community Development invites the Knysna Drug and Rehabilitation Centre to brief the Committee on its programmes.
- 14.7.3 The DSD and the Municipality to engage with the NGOs and find a way to resolve the infrastructure and the NGOs' transport challenges.
- 14.7.4 The DSD considers reviewing the funding model to assist NGOs' transport needs.

#### **15. Oversight visit to the Sedgefield Clinic on Thursday, 11 May 2017**

The delegation proceeded to a briefing by Ms E Kombrink, Operational Manager of Sedgefield Clinic. She informed the delegation that the Clinic provides Primary Health Care Services to the Sedgefield population. The Clinic provides outreach services five days per month. The Karatara Satellite Clinic uses its mobile clinics to provide Primary Health Care Services to farming communities in the precinct. These farming areas have high burden of diseases, chronic diseases such as TB and HIV and chronic diseases of lifestyle caused by smoking, drinking and eating unhealthy. Ms Kombrink also mentioned that mental health conditions were on the rise due to substance abuse and socio economic factors that cause people to be stressed.

The Clinic provides on-site Primary Health Care Services for patients suffering from chronic and acute conditions. Other services include mother-child and women's health, mental health, dietetics, physiotherapy and occupational therapy services. The doctor is available for two days per week at the Sedgefield Clinic and one day per week at an outreach facility at Karatara. The staff complement of the Clinic consists of two clinical

nurse practitioners, two enrolled nursing assistants, one data capture intern, one health promoter, two counsellors and one cleaner.

The Clinic does not have a Clinic Committee because community members expect remuneration to serve as members of the Clinic Committee. Currently, the Sedgefield Clinic communicates its health programmes through the Masithandane NPO and the Municipality Health Forum.

Ms Kombrink informed the delegation that some of the successes of the clinic includes a good relationship with the Masithandane NPO that provides services in the areas, a good relationship with the community, an offsite satellite in Smutsville to take services closer to the clients, the NHI extensions to the buildings, the successful operations of the satellite and mobile routes, the clinic has 70% Vit A coverage and the best HAST performance in the sub- district.

### **15.1 Challenges at the Sedgefield Clinic**

- 15.1.1 The area has a high teenage pregnancy rate.
- 15.1.2 There is a high default rate due to foreigners that come to the area and then leave Sedgefield.
- 15.1.3 There are language challenges with more foreigners in the area, it becomes difficult to communicate with them when they visit the clinic due to language barriers. Some do not speak or understand English.
- 15.1.4 There is a high number of previous medical aid patients who use the health services of the clinic due to economic challenges.
- 15.1.5 There has been a high default rate of TB and MDR TB clients due to poor socio-economic circumstances.
- 15.1.6 There is a high HIV rate in the area, people do not want to use the Choice Condoms, and they want the flavoured ones.
- 15.1.7 There are staffing challenges as the clinic needs additional health professionals.

### **15.2 Request from the officials of the Clinic**

The Sedgefield Clinic officials mentioned that there was a need for an old age home in the area. Elderly persons from Sedgefield and the surrounding areas have to wait for months to get space at the Vermont Old Age Home, as it is the only facility in the Knysna area. There is also only one social worker that provides services to the entire area, and as such additional social workers for the Sedgefield and surrounding areas are needed. A rehabilitation centre is also needed in the Southern Cape Region, as there is currently none in the area.

### **15.3 Recommendations**

The delegation RECOMMENDED that:

- 15.3.1 The Department should consider revamping the Clinic's new waiting room, as it is cold and open. The revamping should therefore close the open area to ensure that the waiting room is suitable to accommodate patients.
- 15.3.2 There is a need for a police station in the Sedgefield area and intervention is needed for the rising numbers of shebeens in the area.

#### 15.4 **Information requested**

The delegation REQUESTED that the Clinic provides a copy of the Service Level Agreement with the Masithandane NPO.

### 16. **Key aspects pertaining to the Sedgefield Library on Thursday, 11 May 2017**

The tour of the library was led by the senior librarian, Ms L Wagenaar.

#### 16.1 **Findings**

- 16.1.1 The library has 3442 registered members.
- 16.1.2 There is a smaller library located in Smutsville and Sedgefield library has a close working relationship with its sister library.
- 16.1.3 The library has a small collection of isiXhosa books. According to Ms Wagenaar, the library does not have a large isiXhosa readership or many requests for isiXhosa books.
- 16.1.4 Library members are allowed to use the internet facility for free for 30 minutes per day. Thereafter the service can be utilised at a cost of R11 per 30 minutes.

#### 16.2 **Recommendations**

The delegation RECOMMENDED that:

- 16.2.1 The Sedgefield Library considers relocating isiXhosa books located in the children's section, to the section that caters for adolescents.
- 16.2.2 The Sedgefield Library provides a larger and wider spread across genres of isiXhosa books.
- 16.2.3 Some furniture be placed in the children's section of the library.

### 17. **Oversight visit to the Rheenendal Primary School on Thursday, 11 May 2017**

The delegation was received by the school principal, Mr S I Williams and his staff, as well as by officials of the WCED District office. Mr Williams led presentation.

#### 17.1 **Key aspects pertaining to the Rheenendal Primary School presentation**

- 17.1.1 The number of Rheenendal Primary School learners were involved in a horrific tragedy in 2011 which claimed the lives of 14 learners.
- 17.1.2 The school has a capacity of 672 learners currently registered from Grade R to 7.
- 17.1.3 This is the last year that Rheenendal Primary School will offer Grades 7 and 8 at the school.

- 17.1.4 The Rheenendal area has many social challenges, such as, unemployment, single parenthood, alcohol abuse, and drop outs. Mr Williams reported that most parents in the area only have a basic level of education.
- 17.1.5 The school has a programme to alleviate social problems in the community such as a feeding scheme, a clothing bank as well as a recycling programme where children exchange recyclable materials for clothes and stationery.
- 17.1.6 The school currently has a computer lab, a new library and assists learners with extra classes for subjects such as Mathematics and Literacy.
- 17.1.7 52 learners are using the school learner transport service to Rheenendal Primary School.

## **17.2 Recommendations**

The delegation RECOMMENDED that:

- 17.2.1 The WCED provides the delegation with a breakdown of results from 2011 to 2016 across all grades for Rheenendal Primary School. This is to analyse the impact, the bus accident had on the academic results of the school.
- 17.2.2 The WCED, in consultation with Rheenendal Primary School, explain how the school arrived at the decision not to rotate its feeding scheme.
- 17.2.3 The Department of Agriculture assists the school with soil in order to start a vegetable garden.

## **17.3 Commendation**

The delegation COMMENDED the school by converting from the school of SORROW to a school of LIFE, following the school bus tragedy.

## **18. Oversight visit to the Child Welfare South Africa in Albertinia on Friday, 12 May 2017**

The delegation was briefed by Mr Mangaliso, a Councillor from Hessequa Municipality.

Councillor Mangaliso mentioned that he was very appreciative of the visit to Albertinia by the delegation from parliament because Albertinia is regarded a forgotten town. He indicated that his Ward covers mostly the rural area and the farming community. In terms of children's issues, the Child Welfare South Africa in Albertinia was the only centre in the area that deals with children related issues. The Councillor highlighted that the illiteracy rate was high in Hessequa and the area has the highest number of school drop-outs. He requested that the Standing Committee on Education should engage with leaders in the area and try to resolve the issues surrounding education. Councillor Mangaliso also reported that 60% of the demographic population in the area was young people, and there was no recreational centre for the youth in the area.

The Mayor of Hessequa, Mr G Riddles, informed the delegation that substance abuse was a serious challenge in the area, and this results in school drop-outs amongst the youth and young children. He mentioned that few children in the area finish schooling and this was largely due to a lack of parental and family guidance. The Mayor also mentioned that due to substance abuse in the area, crime was also on the rise. The Mayor further mentioned

that the Hessequa Municipality will engage with the Minister of Social Development, Mr Fritz, and representatives from the police on 7 June 2017, to try to resolve the social challenges in the area. The Mayor also indicated that there was a high unemployment rate in the area, poverty and a high teenage pregnancy rate. The Municipality has identified a piece of land and has requested investors to start businesses that will create job opportunities for community members.

Ms Edward, a social worker supervisor from the DSD informed the delegation that the DSD was providing support to the NPO. The Department funds 70% of staff salary and administration and also assists Early Childhood Development (ECD) in the area with compliance and assists them with re-registration after every two years.

The delegation proceeded to a briefing by Ms C L Bezuidenhout from Child Welfare South Africa in Albertinia. Ms Bezuidenhout informed the delegation that Child Welfare South Africa in Albertinia is an NPO that renders a holistic therapeutic and developmental services to enhance the standard of life of children and facilities. The NPO provides child protection services. The staff complement consists of two Social Workers, one Auxiliary Worker and one Community Development Worker.

The NPO offers services to the communities of Albertinia, Gouritsmond and 12 surrounding farming areas. The services offered include early intervention, therapeutic developmental services, parenting skills, statutory interventions such as foster care and safety placements, reunification services that include facilitation of reconstruction of relationships and aftercare services that monitor and support families after reunification.

## **18.1 Challenges**

18.1.1 The NPO is under resourced.

18.1.2 There is a shortage of staff in particular an administrative officer and social workers. The NPO has two social workers with a total case load of 267 children cases, 17 foster care cases and 84 prevention cases.

18.1.3 The NPO has one vehicle, an old Toyota Tazz, which is being used by four staff members. This shortage of vehicles delays service delivery and the only available car is not suitable to be driven on farm road terrain.

18.1.4 The technological resources are inadequate, the NPO has one old computer that is shared amongst four staff members, and they are in need of a data projector and a scanner. Ms Bezuidenhout mentioned that if they want to scan a document they pay R15 for the first page and R7 per page thereafter.

18.1.5 The NPO has been under financial administration for the past six years, their finances are managed by their mother body that is based in Bellville.

18.1.6 Staff members are not adequately trained; due to the lack of funding, staff cannot attend training and workshops to develop their skills.

18.1.7 The NPO does not have a telephone, the telephones of the NPOs are not working since October 2016 due to a lack of funding. Staff members are using their airtime to phone clients. The internet and fax line of the NPO were cut due to non-payment.

## **18.2 Successes**

- 18.2.1 The determination of staff members given the under resource working conditions.
- 18.2.2 The sense of responsibility of staff towards the community because communities depends on the NPO.
- 18.2.3 The NPO overachieved the Transfer Payment Agreement (TPA) services for the agreement with DSD on service delivery.
- 18.2.4 The willingness of role players in the community to collaborate on service delivery.
- 18.2.5 The NPO has successfully established the Protea Crèche that focuses on ECD. The crèche has a total of 70 learners from age 3 to 5 years. It has appointed six staff members and four educators.

## **18.3 Information requested**

The delegation REQUESTED that:

- 18.3.1 Child Welfare South Africa provides a strategic plan of its Albertinia branch for 2017/18 financial year.
- 18.3.2 The Mayor of Hessequa and Councillor Mangaliso provide a Development Plan for the area.
- 18.3.3 The WCED provides a detailed report to the Standing Committee on Education on the interventions that are in place to improve the education of children from Grades R-12 in Albertinia.
- 18.3.4 The DSD provides a detailed breakdown of the funding allocation for the Albertinia branch of Child Welfare South Africa.
- 18.3.5 The DSD provides the profile of services that it renders in Albertinia.
- 18.3.6 The DSD provides a detailed report of its success rate for the reunification programme of children with their families in Albertinia.

## **18.4 Resolutions**

The delegation RESOLVED that:

- 18.4.1 Child Welfare South Africa briefs the Standing Committee on Community Development on challenges faced by Child Welfare in Albertinia and the reasons why the NPO is under administration. The representatives from Albertinia should be invited to the meeting including the Councilor and the Mayor.
- 18.4.2 The Standing Committee on Education engages with the WCED on the educational aspect and challenges in Albertinia.

## **18.5 Concern**

The delegation raised its concern on the school drop-out rate of children in Albertinia.



## **18.6 Recommendation**

The delegation RECOMMENDED that the DSD's District Office in Mosselbay provides on-site training to the staff of the Albertinia branch of Child Welfare South Africa.

## **19. Albertinia South African Police Service Station on Friday, 12 May 2017**

### **19.1 Key aspects pertaining to Albertinia South African Police Station**

- 19.1.1 The number of reported DVA cases was higher during the festive periods ranging from November 2016 to January 2017. Contributing factors include unemployment, substance abuse and other socio-economic factors. Reported DVAs happen mostly over weekends and on SASSA pay dates.
- 19.1.2 Following the imprisonment of drug dealers and their runners, the percentage of drug related cases decreased from 118.78% in February 2017 to 44.44% in March 2017. Prior to these arrests, the period ranging from October 2016 to January 2017 reflected varied percentages of drug related cases.
- 19.1.3 In terms of staffing, the Albertinia SAPS has 32 of the 38 granted posts filled. The VISPOL Unit has 21 of 27 granted posts filled, the Crime Detection Unit has four posts filled, and one more than its granted allocation, and the Administrative Support Unit has seven of the eight granted posts filled.
- 19.1.4 Shift management is problematic at times when not all police officers are available due to illness and/or scheduled training. Such situations might mean that the station operates with only one officer on duty at the Community Service Centre and one officer on visible policing duty.
- 19.1.5 The Albertinia SAPS have 16 granted vehicles of which six have been boarded, two are awaiting boarded status and two were in for repairs at the time. This left the station with four functional vehicles.
- 19.1.6 The Department of Community Safety provided a brief overview of its latest report on the Albertinia SAPS. The Department indicated that there have been some infrastructural improvements to the building. In addition, scheduled training for officers leaves the station short of sufficient staff. The Department added that there was no second hand goods forum in the Albertinia precinct. Slow reaction times were highlighted but also linked to the problems caused by staffing concerns. During 2017, five members were allocated to Albertinia SAPS but were then redeployed to the Athlone SAPS. The Albertinia CPF forfeited R34 000 due to inactivity during 2016/17. During 2015/16 the CPF is reported to have achieved a 36.2% efficiency rating. The Albertinia CPF reported that it is unable to submit completed reports to the Department, specifically with regard to conducting cell visits. The reason for this is that due to staff shortages and/or adversely affected shift management, SAPS members are unable to accompany CPF members on cell visits. The CPF highlighted that sharing of resources from other stations in the cluster is not ideal. The CPF also provided feedback on the types of programmes it conducts in the community.

## **19.2 Recommendations**

The delegation RECOMMENDED that:

- 19.2.1 The Department of Community Safety returns to check on progress at the police stations where it conducts oversight, six months after the Department has submitted its oversight reports to the Provincial Police Commissioner.
- 19.2.2 The Department of Community Safety provides the sufficient training and tools to equip the Albertinia Community Police Forum to function effectively on the Expanded Partnership Programme (EPP).
- 19.2.3 The Department of Community Safety considers using Chrysalis Graduates, particularly in rural areas, to assist community police forums with administrative duties for the EPP.
- 19.2.4 The Western Cape Provincial Police Commissioner allocates new vehicles to the Albertinia SAPS, as at the time of the delegation's visit, the station only had four fully functional vehicles.
- 19.2.5 The Western Cape Provincial Police Commissioner urgently allocates more personnel to the Albertinia SAPS.

## **19.3 Commendation**

The delegation COMMENDED the Albertinia SAPS for the sterling work conducted at the victim support facility.

## **20. Conclusion**

The delegation successfully concluded its oversight visit and took cognisance of the urgency of the challenges experienced at the various sites visited. The facilities visited need support in their endeavours to succeed against the challenges noted in this report.

## **21. Acknowledgements**

The delegation thanks the management of the different facilities that were visited for their willingness to share valuable information with the Social Cluster Delegation. A special thanks was extended by the delegation to the support staff for the successful cluster visit week and for the professional service they provided to the Members of the Social Cluster. The support staff includes, Mr B Daza, Ms N Jamce, Ms W Kamish-Achmat, Ms W Hassen-Moosa, Mr W Matthews, Ms MA Burgess and Mr A Barends as well as the interpreters namely, Ms A Van Huysteen and Mr W Thala.

Report to be considered.

**ACRONYMS:**

| <b>ACRONYM</b> | <b>DISCRIPTION</b>   |
|----------------|--|
| APD            | Association for Persons with Disabilities                                    |
| CPF            | Community Police Forum   |
| DFO            | Designated Firearm Officer   |
| DSD            | Department of Social Development   |
| DVAs           | Domestic Violence Advocacy Service   |
| EPP            | Expanded Partnership Programme   |
| HIV            | Human Immunodeficiency Virus   |
| ICDL           | International Certificate in Digital Literacy                                |
| KADC           | Knysna Alcohol and Drug Centre   |
| MDR            | Multi-Drug Resistant   |
| MOD            | Mass Participation: Opportunity and Access: Development and Growth Programme |
| PBO            | Public Benefit Organisation  |
| VISPOL         | Visible Policing   |
| NGO            | Non-Governmental Organisation  |
| NHI            | National Health Insurance  |
| NPO            | Non-Profit Organisation  |
| SAPS           | South African Police Service   |
| SASSA          | South African Social Security Agency   |
| SMME'S         | Small, Medium and Micro-sized Enterprises                                    |
| TB             | Tuberculosis   |
| TPA            | Transfer Payment Agreement   |
| WCED           | Western Cape Education Department  |